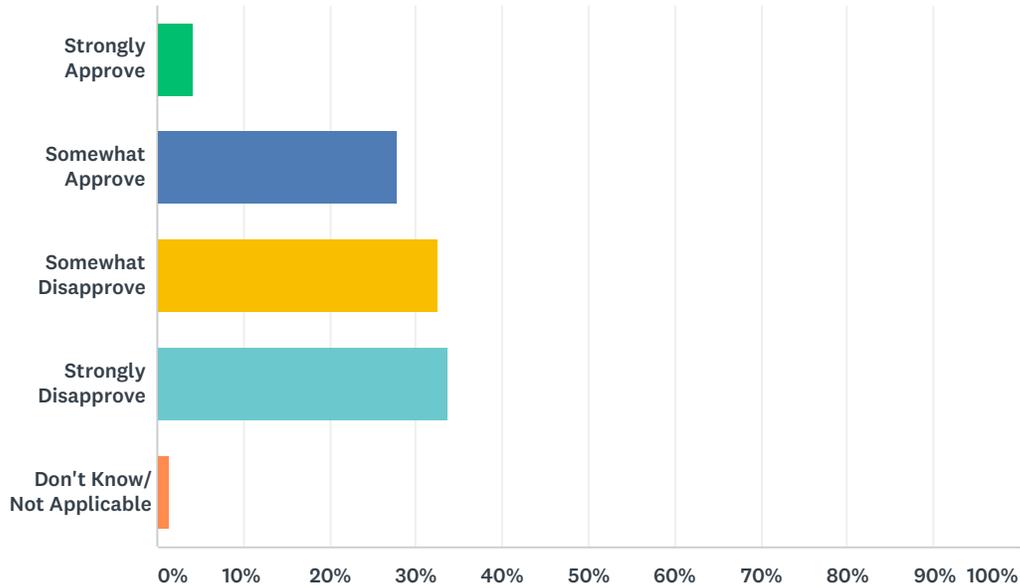


Q1 Overall, would you say you approve or disapprove of the job being done by the City of Pecos in providing basic services and care of the needs of Pecos Residents?

Answered: 258 Skipped: 0

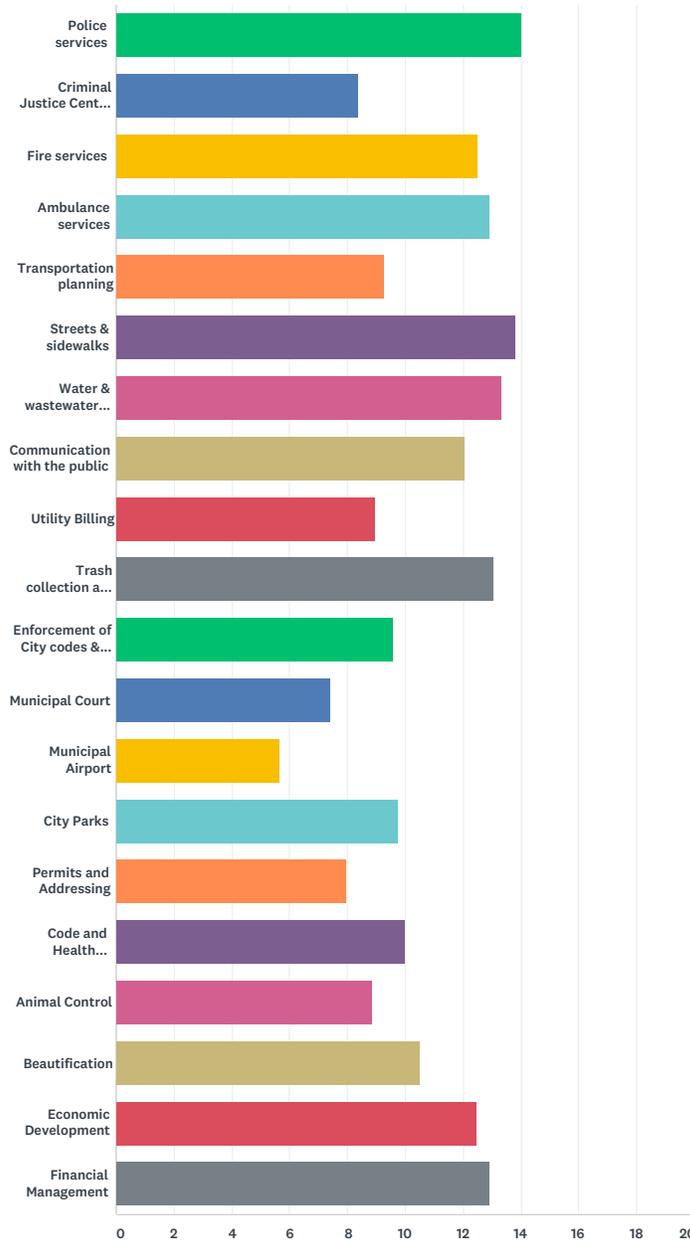


ANSWER CHOICES	RESPONSES	
Strongly Approve	4.26%	11
Somewhat Approve	27.91%	72
Somewhat Disapprove	32.56%	84
Strongly Disapprove	33.72%	87
Don't Know/ Not Applicable	1.55%	4
TOTAL		258

2019 Community Survey

Q2 Please rank which existing City Services are most important to you
(with 1 being the most important, 2 being the second most important, 3
being third most important etc.).

Answered: 251 Skipped: 7



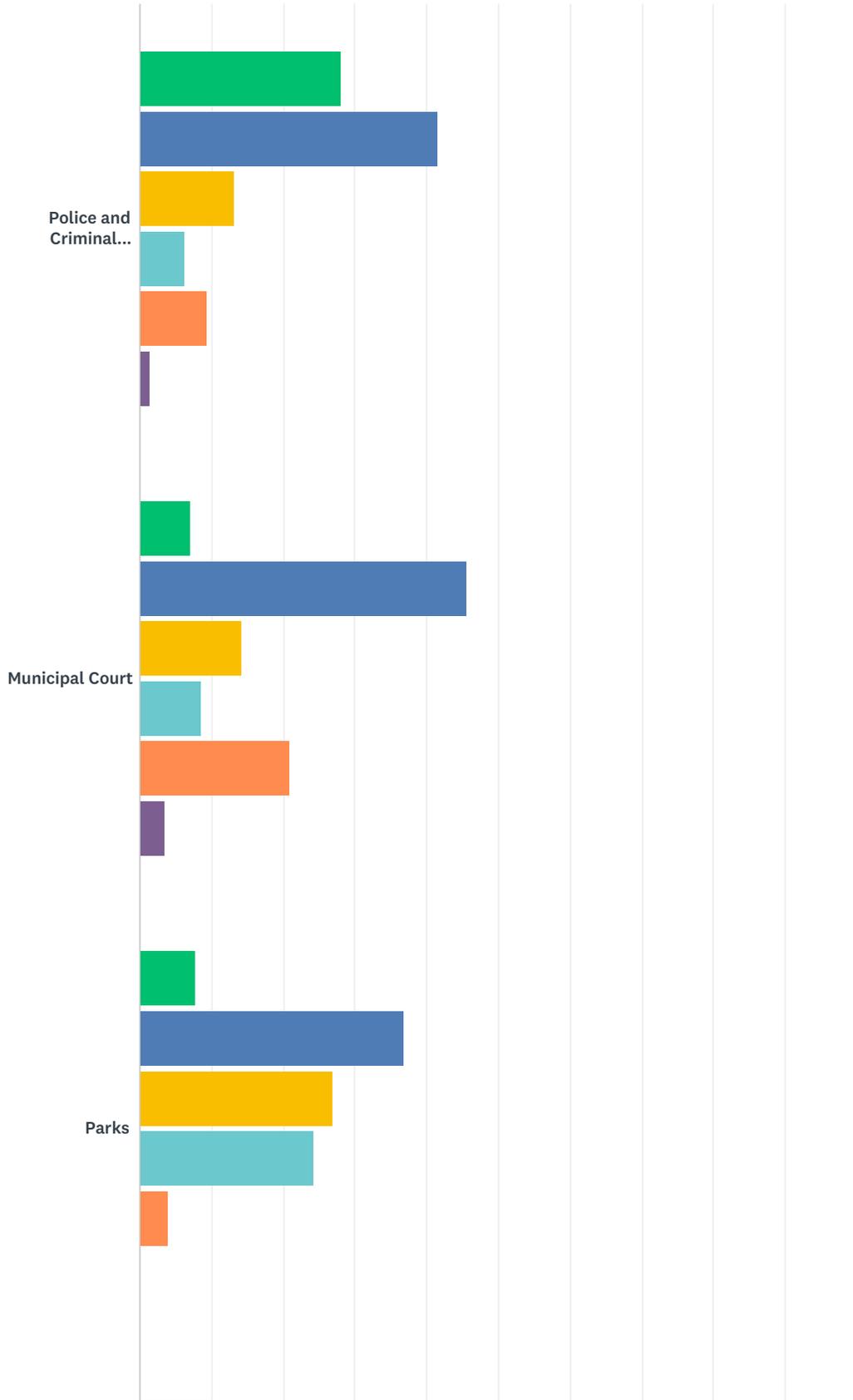
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Police services	13.36% 31	11.64% 27	10.78% 25	7.76% 18	10.34% 24	4.74% 11	7.33% 17	3.02% 7	4.74% 11	1.29% 3	1.72% 4	3.45% 8	2.59% 6	2.59% 6	2.59% 6
Criminal Justice Center (US Marshall Jail)	1.75% 4	1.32% 3	1.32% 3	2.63% 6	3.95% 9	2.19% 5	4.39% 10	7.02% 16	3.51% 8	7.02% 16	7.89% 18	6.58% 15	5.70% 13	5.70% 13	3.07% 7
Fire services	1.31% 3	12.66% 29	8.73% 20	8.73% 20	7.86% 18	7.86% 18	5.24% 12	6.55% 15	3.93% 9	3.93% 9	1.75% 4	3.49% 8	3.93% 9	5.68% 13	3.49% 8
Ambulance services	7.30% 17	8.58% 20	12.45% 29	6.44% 15	5.58% 13	4.29% 10	6.87% 16	8.58% 20	4.29% 10	5.15% 12	3.00% 7	2.58% 6	4.29% 10	5.15% 12	3.43% 8
Transportation planning	0.89% 2	2.67% 6	2.22% 5	4.00% 9	4.44% 10	5.33% 12	4.00% 9	8.00% 18	8.89% 20	4.00% 9	4.00% 9	6.67% 15	4.44% 10	4.00% 9	6.22% 14
Streets & sidewalks	16.81% 40	11.76% 28	6.30% 15	7.14% 17	7.14% 17	4.20% 10	3.36% 8	5.46% 13	3.78% 9	7.14% 17	3.36% 8	3.36% 8	3.36% 8	1.68% 4	3.78% 9
Water & wastewater services	11.89% 27	7.05% 16	7.93% 18	10.13% 23	7.49% 17	5.29% 12	4.41% 10	4.85% 11	6.17% 14	4.85% 11	4.85% 11	4.41% 10	2.64% 6	4.41% 10	3.08% 7

2019 Community Survey

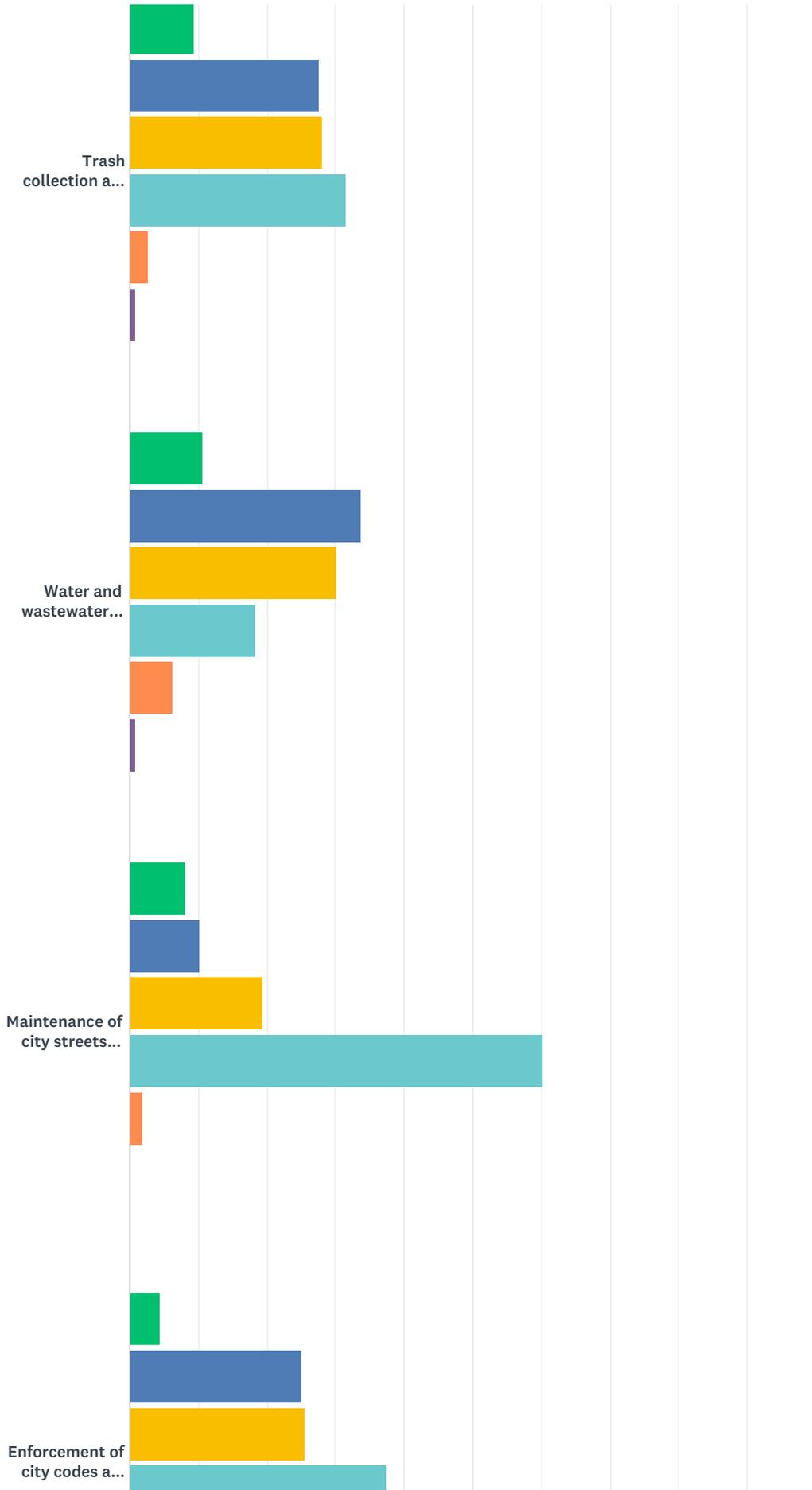
Communication with the public	8.55% 20	5.98% 14	6.84% 16	4.70% 11	5.13% 12	4.27% 10	11.11% 26	5.98% 14	3.42% 8	5.13% 12	5.56% 13	3.42% 8	4.27% 10	5.13% 12	4.27% 10
Utility Billing	0.44% 1	1.77% 4	3.98% 9	3.54% 8	2.21% 5	6.19% 14	6.64% 15	3.54% 8	5.31% 12	3.98% 9	5.31% 12	7.08% 16	6.64% 15	7.08% 16	5.31% 12
Trash collection and Landfill services	6.44% 15	9.01% 21	9.44% 22	7.73% 18	6.01% 14	10.30% 24	4.29% 10	3.86% 9	6.44% 15	3.86% 9	5.58% 13	4.72% 11	5.58% 13	3.43% 8	5.15% 12
Enforcement of City codes & ordinances	3.83% 9	2.98% 7	6.38% 15	2.13% 5	4.26% 10	4.68% 11	3.83% 9	4.68% 11	5.96% 14	5.11% 12	4.26% 10	6.38% 15	4.68% 11	4.68% 11	5.96% 14
Municipal Court	0.88% 2	0.44% 1	0.44% 1	0.00% 0	3.52% 8	3.52% 8	3.52% 8	3.52% 8	4.41% 10	5.29% 12	8.37% 19	4.41% 10	6.17% 14	7.05% 16	6.61% 15
Municipal Airport	0.00% 0	0.00% 0	0.89% 2	0.89% 2	1.79% 4	1.79% 4	0.45% 1	3.13% 7	2.68% 6	4.02% 9	4.91% 11	5.36% 12	5.36% 12	4.91% 11	6.70% 15
City Parks	1.31% 3	4.37% 10	5.68% 13	3.49% 8	4.80% 11	5.68% 13	2.18% 5	4.80% 11	6.55% 15	4.80% 11	7.42% 17	2.62% 6	4.37% 10	7.86% 18	7.86% 18
Permits and Addressing	3.48% 8	1.74% 4	0.43% 1	2.17% 5	1.30% 3	4.35% 10	2.17% 5	3.48% 8	6.09% 14	3.91% 9	3.91% 9	6.09% 14	10.43% 24	7.39% 17	3.91% 9
Code and Health Enforcement	3.56% 8	2.67% 6	3.56% 8	7.11% 16	4.44% 10	3.11% 7	6.22% 14	5.33% 12	5.78% 13	5.78% 13	6.67% 15	5.78% 13	4.00% 9	2.22% 5	6.67% 15
Animal Control	0.89% 2	0.44% 1	2.67% 6	7.56% 17	3.11% 7	4.44% 10	7.11% 16	2.67% 6	2.67% 6	5.78% 13	4.89% 11	6.67% 15	6.22% 14	6.22% 14	5.33% 12
Beautification	4.35% 10	5.65% 13	5.65% 13	3.48% 8	5.65% 13	5.65% 13	3.48% 8	5.65% 13	2.61% 6	6.52% 15	6.09% 14	4.78% 11	6.09% 14	5.22% 12	4.78% 11
Economic Development	8.97% 21	8.97% 21	5.13% 12	4.70% 11	5.56% 13	6.84% 16	7.69% 18	5.13% 12	5.56% 13	5.13% 12	5.98% 14	4.27% 10	3.85% 9	4.27% 10	5.56% 13
Financial Management	11.54% 27	8.12% 19	7.26% 17	6.41% 15	6.41% 15	5.56% 13	5.56% 13	4.70% 11	6.84% 16	5.56% 13	3.85% 9	5.98% 14	3.42% 8	3.85% 9	2.99% 7

Q3 How do you view the following City Services?

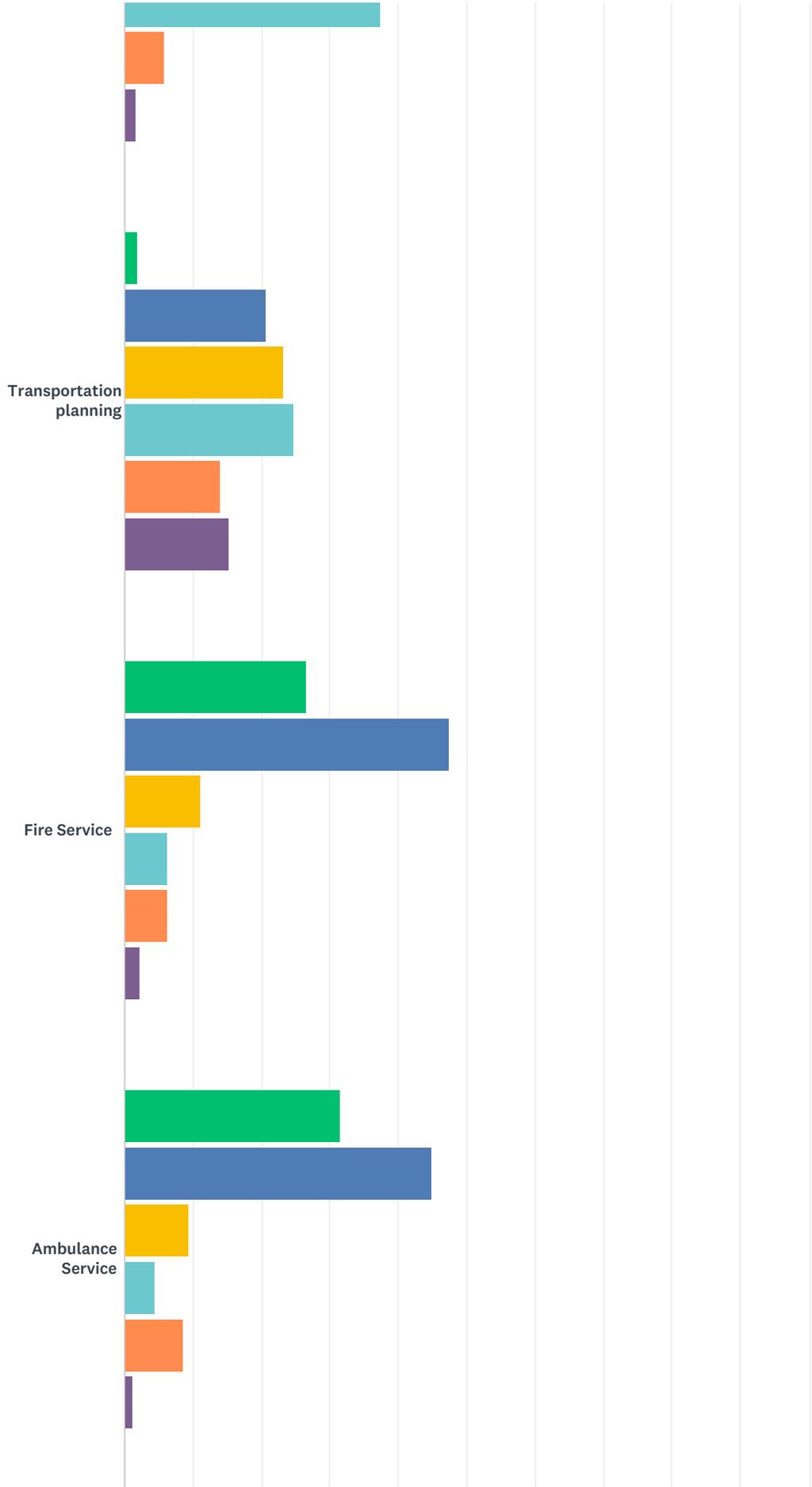
Answered: 258 Skipped: 0



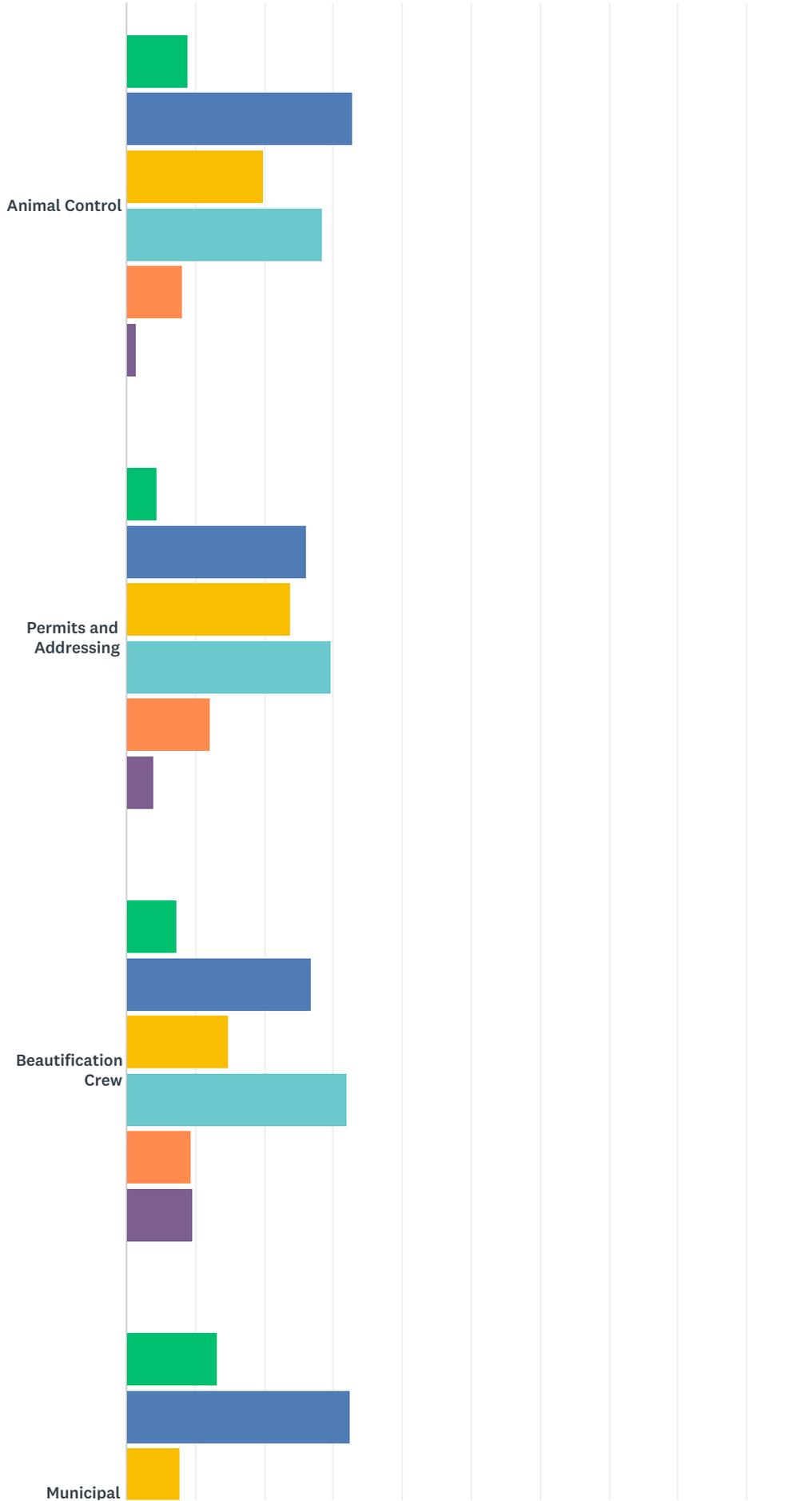
2019 Community Survey



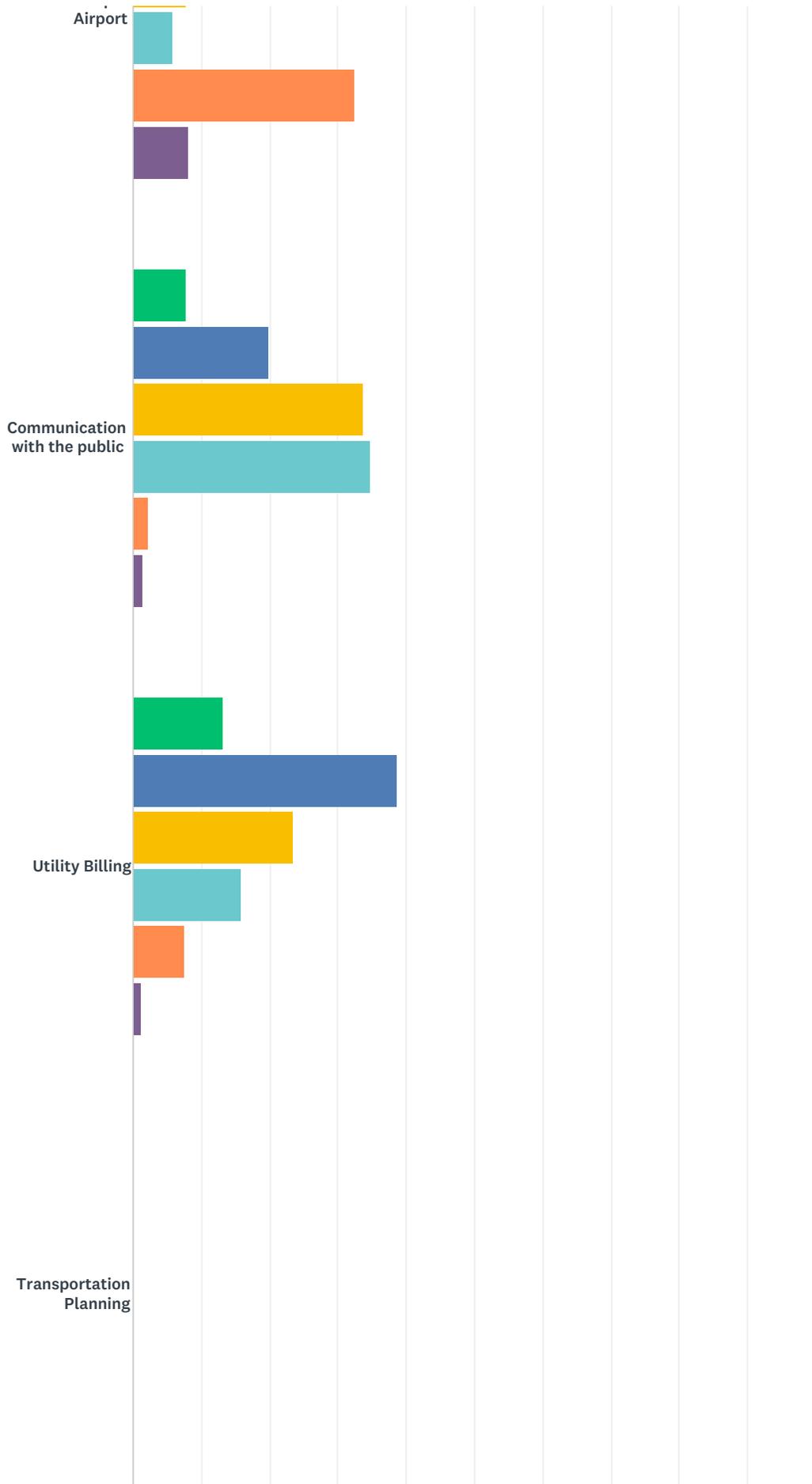
2019 Community Survey



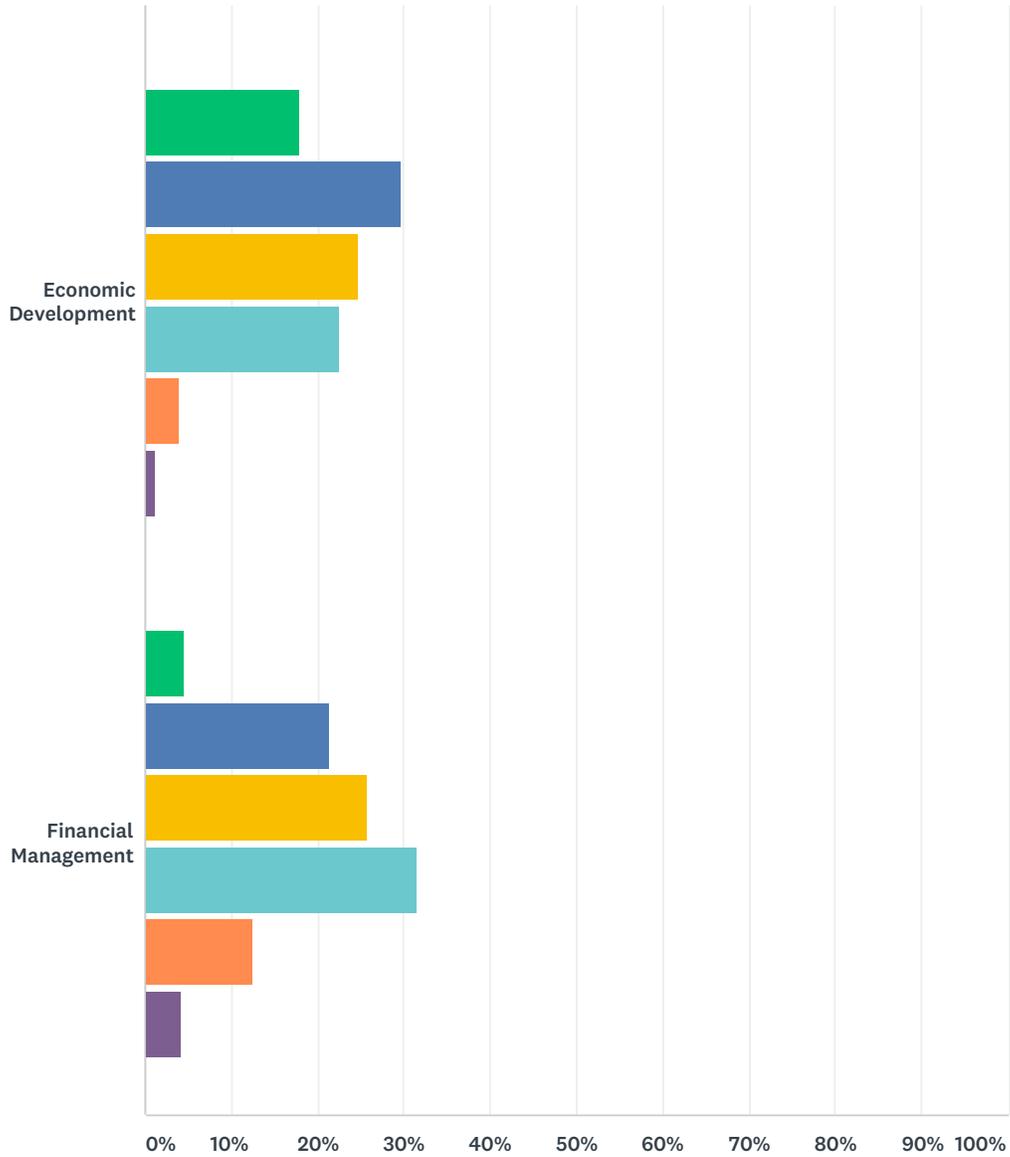
2019 Community Survey



2019 Community Survey



2019 Community Survey



■ Very Favorable
 ■ Somewhat Favorable
 ■ Somewhat Unfavorable
■ Very Unfavorable
 ■ Heard of/Don't Know
 ■ Never Heard of

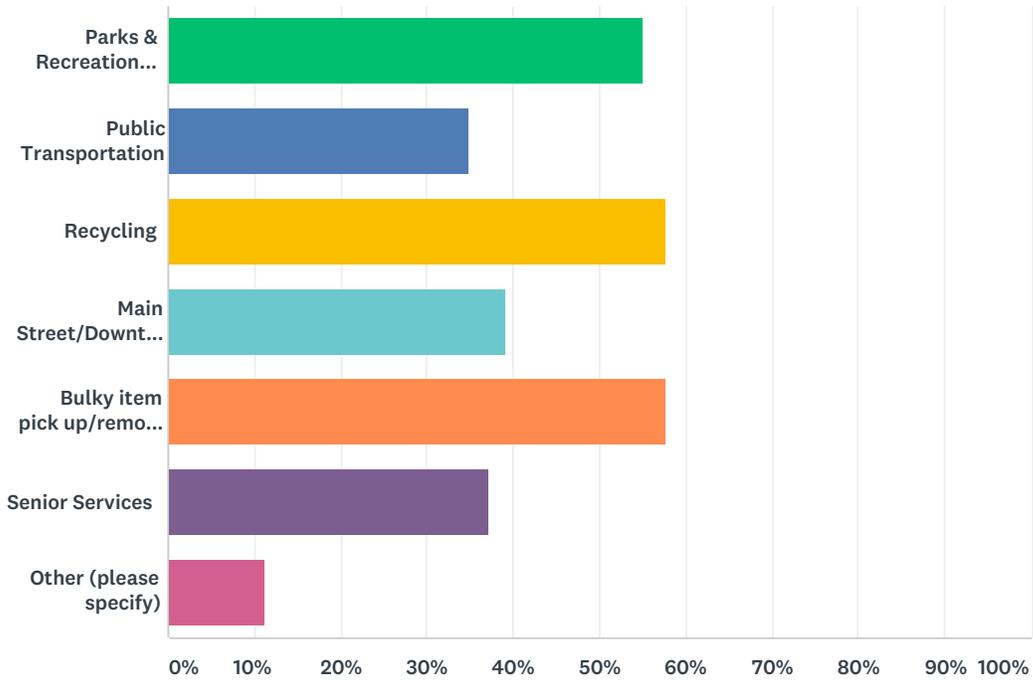
	VERY FAVORABLE	SOMEWHAT FAVORABLE	SOMEWHAT UNFAVORABLE	VERY UNFAVORABLE	HEARD OF/DON'T KNOW	NEVER HEARD OF	TOTAL
Police and Criminal Justice Center	28.02% 72	41.63% 107	13.23% 34	6.23% 16	9.34% 24	1.56% 4	257
Municipal Court	7.09% 18	45.67% 116	14.17% 36	8.66% 22	20.87% 53	3.54% 9	254
Parks	7.84% 20	36.86% 94	27.06% 69	24.31% 62	3.92% 10	0.00% 0	255
Trash collection and Landfill services	9.34% 24	27.63% 71	28.02% 72	31.52% 81	2.72% 7	0.78% 2	257
Water and wastewater services	10.59% 27	33.73% 86	30.20% 77	18.43% 47	6.27% 16	0.78% 2	255

2019 Community Survey

Maintenance of city streets and sidewalks	8.20% 21	10.16% 26	19.53% 50	60.16% 154	1.95% 5	0.00% 0	256
Enforcement of city codes and ordinances	4.33% 11	25.20% 64	25.59% 65	37.40% 95	5.91% 15	1.57% 4	254
Transportation planning	1.96% 5	20.78% 53	23.14% 59	24.71% 63	14.12% 36	15.29% 39	255
Fire Service	26.48% 67	47.43% 120	11.07% 28	6.32% 16	6.32% 16	2.37% 6	253
Ambulance Service	31.64% 81	44.92% 115	9.38% 24	4.30% 11	8.59% 22	1.17% 3	256
Animal Control	8.98% 23	32.81% 84	19.92% 51	28.52% 73	8.20% 21	1.56% 4	256
Permits and Addressing	4.30% 11	26.17% 67	23.83% 61	29.69% 76	12.11% 31	3.91% 10	256
Beautification Crew	7.39% 19	26.85% 69	14.79% 38	31.91% 82	9.34% 24	9.73% 25	257
Municipal Airport	13.28% 34	32.42% 83	7.81% 20	5.86% 15	32.42% 83	8.20% 21	256
Communication with the public	7.81% 20	19.92% 51	33.59% 86	34.77% 89	2.34% 6	1.56% 4	256
Utility Billing	13.15% 33	38.65% 97	23.51% 59	15.94% 40	7.57% 19	1.20% 3	251
Transportation Planning	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0
Economic Development	17.97% 46	29.69% 76	24.61% 63	22.66% 58	3.91% 10	1.17% 3	256
Financial Management	4.67% 12	21.40% 55	25.68% 66	31.52% 81	12.45% 32	4.28% 11	257

Q4 Which services should the City be offering, which it currently is not? (Select All that Apply)

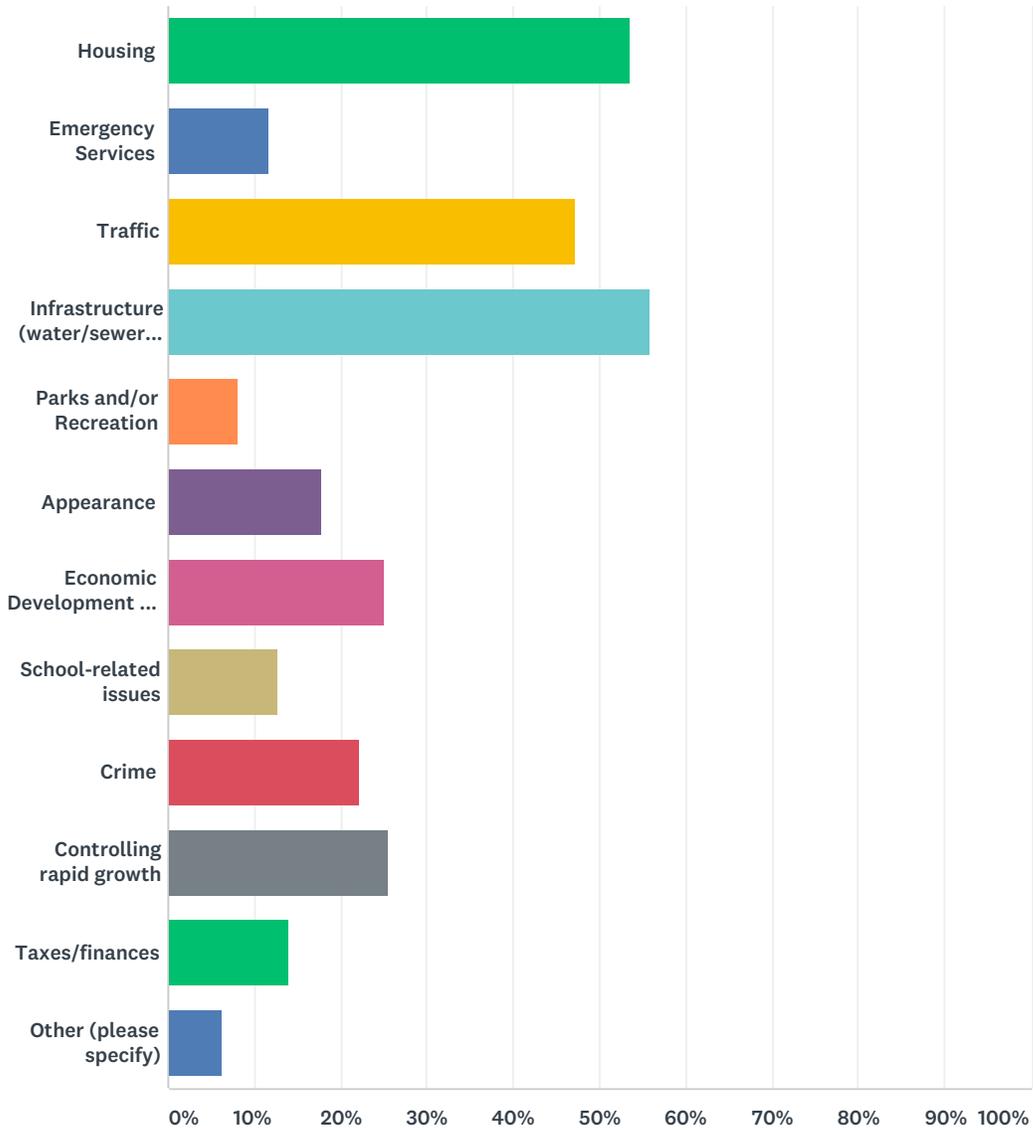
Answered: 258 Skipped: 0



ANSWER CHOICES	RESPONSES	
Parks & Recreation programs	55.04%	142
Public Transportation	34.88%	90
Recycling	57.75%	149
Main Street/Downtown services	39.15%	101
Bulky item pick up/removal services	57.75%	149
Senior Services	37.21%	96
Other (please specify)	11.24%	29
Total Respondents: 258		

Q5 What are The Three biggest issues facing Pecos over the next 5 years?

Answered: 258 Skipped: 0



ANSWER CHOICES	RESPONSES	
Housing	53.49%	138
Emergency Services	11.63%	30
Traffic	47.29%	122
Infrastructure (water/sewer/streets)	55.81%	144
Parks and/or Recreation	8.14%	21
Appearance	17.83%	46
Economic Development and Diversification	25.19%	65

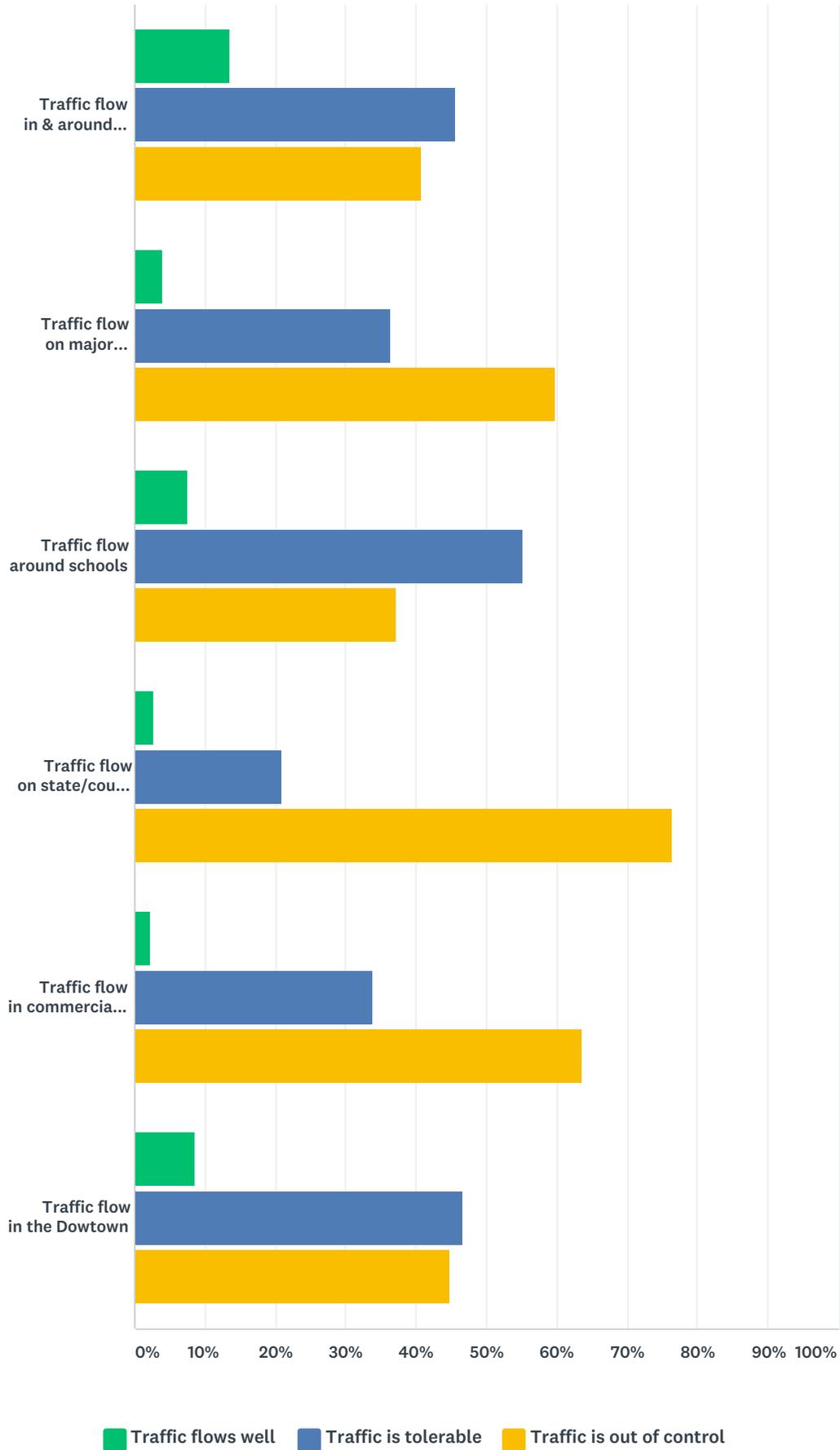
2019 Community Survey

School-related issues	12.79%	33
Crime	22.09%	57
Controlling rapid growth	25.58%	66
Taxes/finances	13.95%	36
Other (please specify)	6.20%	16
Total Respondents: 258		

Q6 Ratings of Traffic Flow in the City

Answered: 258 Skipped: 0

2019 Community Survey

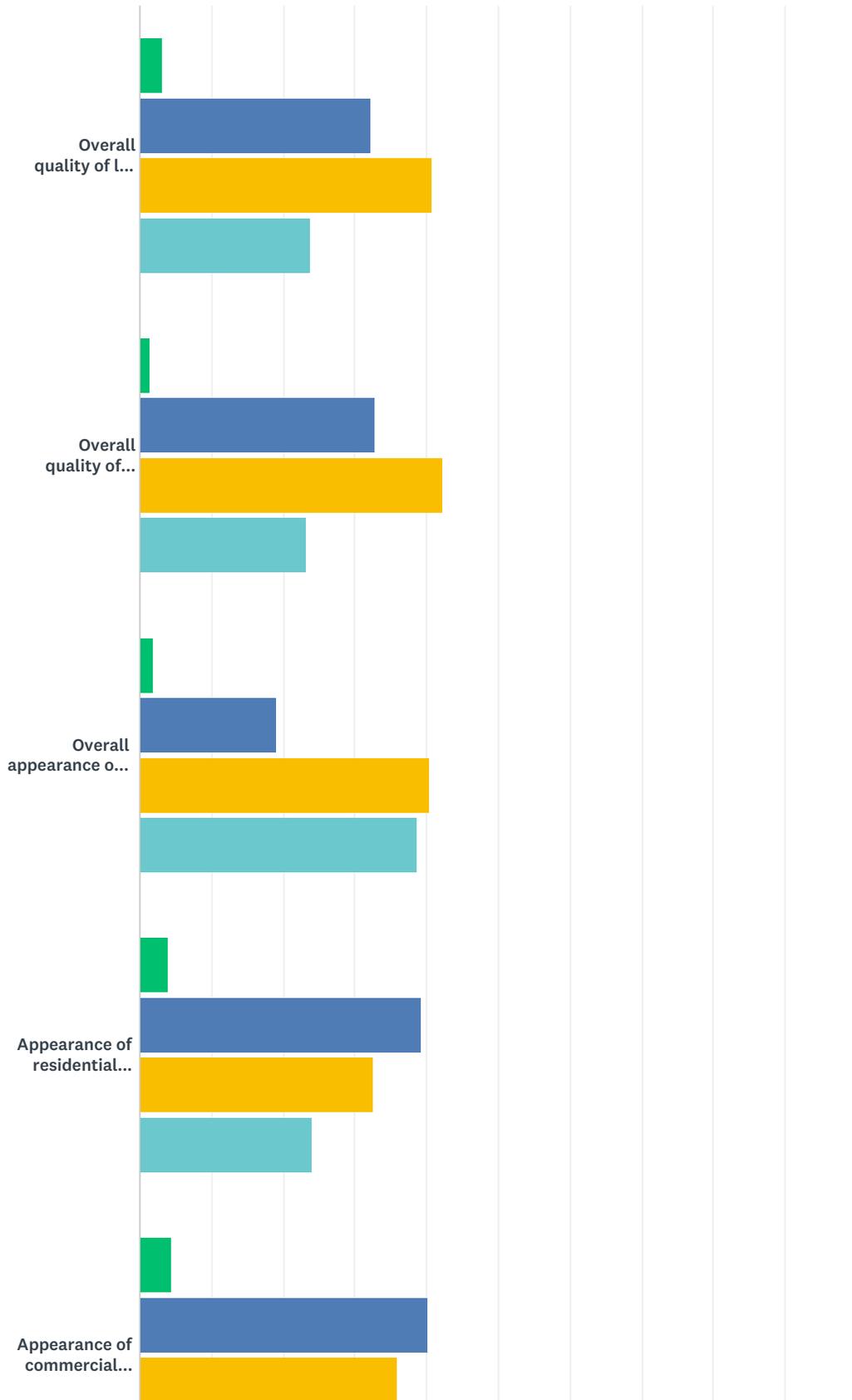


2019 Community Survey

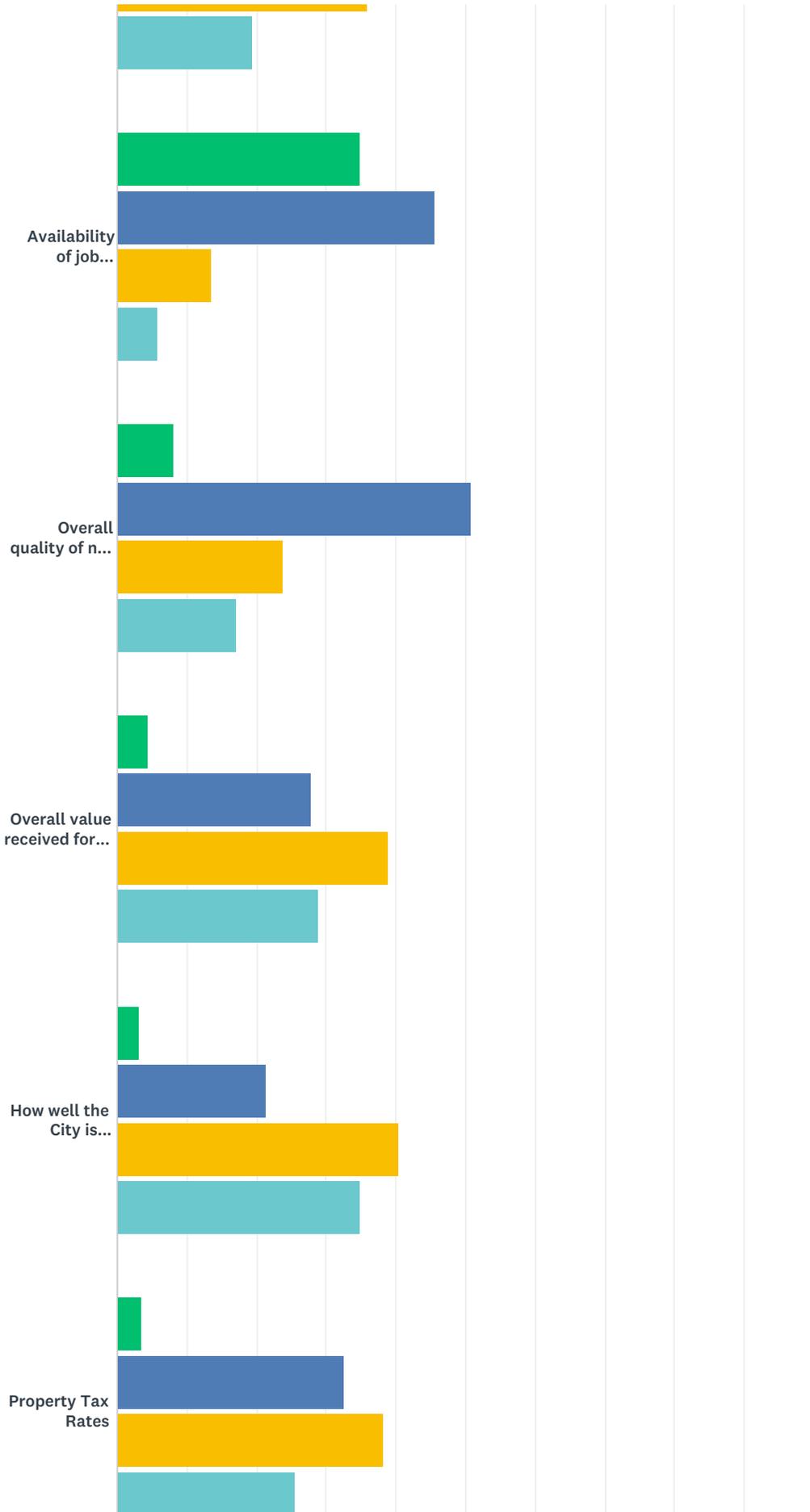
	TRAFFIC FLOWS WELL	TRAFFIC IS TOLERABLE	TRAFFIC IS OUT OF CONTROL	TOTAL
Traffic flow in & around neighborhoods	13.62% 35	45.53% 117	40.86% 105	257
Traffic flow on major (non-state) roads	3.91% 10	36.33% 93	59.77% 153	256
Traffic flow around schools	7.45% 19	55.29% 141	37.25% 95	255
Traffic flow on state/county roads & highways	2.72% 7	21.01% 54	76.26% 196	257
Traffic flow in commercial areas	2.34% 6	33.98% 87	63.67% 163	256
Traffic flow in the Downtown	8.63% 22	46.67% 119	44.71% 114	255

Q7 How satisfied are you with the following?

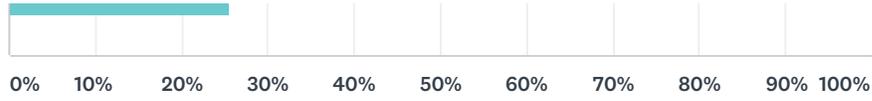
Answered: 258 Skipped: 0



2019 Community Survey



2019 Community Survey

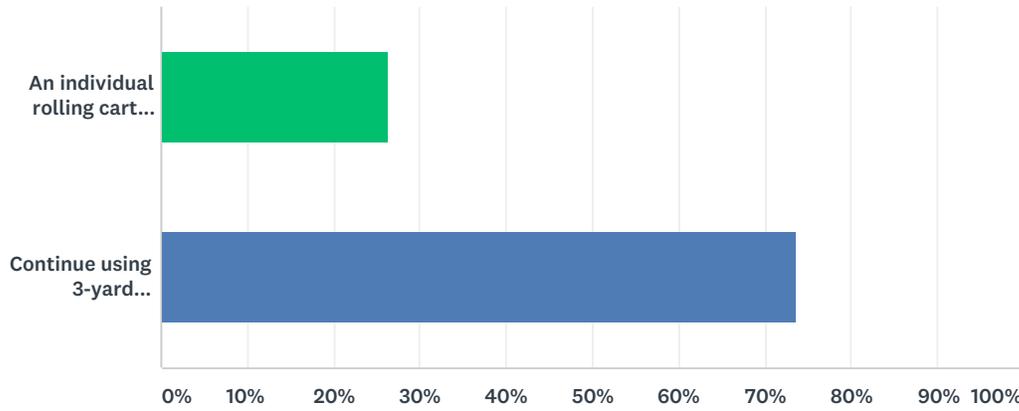


■ Very Satisfied
 ■ Somewhat Satisfied
 ■ Somewhat Dissatisfied
■ Extremely Dissatisfied

	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	EXTREMELY DISSATISFIED	TOTAL
Overall quality of life in the City	3.14% 8	32.16% 82	40.78% 104	23.92% 61	255
Overall quality of services provided by the City	1.55% 4	32.95% 85	42.25% 109	23.26% 60	258
Overall appearance of the City	1.94% 5	18.99% 49	40.31% 104	38.76% 100	258
Appearance of residential property	3.89% 10	39.30% 101	32.68% 84	24.12% 62	257
Appearance of commercial property	4.30% 11	40.23% 103	35.94% 92	19.53% 50	256
Availability of job opportunities	35.02% 90	45.53% 117	13.62% 35	5.84% 15	257
Overall quality of new development	8.20% 21	50.78% 130	23.83% 61	17.19% 44	256
Overall value received for City taxes and fees	4.37% 11	27.78% 70	38.89% 98	28.97% 73	252
How well the City is planning for growth	3.11% 8	21.40% 55	40.47% 104	35.02% 90	257
Property Tax Rates	3.59% 9	32.67% 82	38.25% 96	25.50% 64	251

Q8 For trash collection, would you rather have:

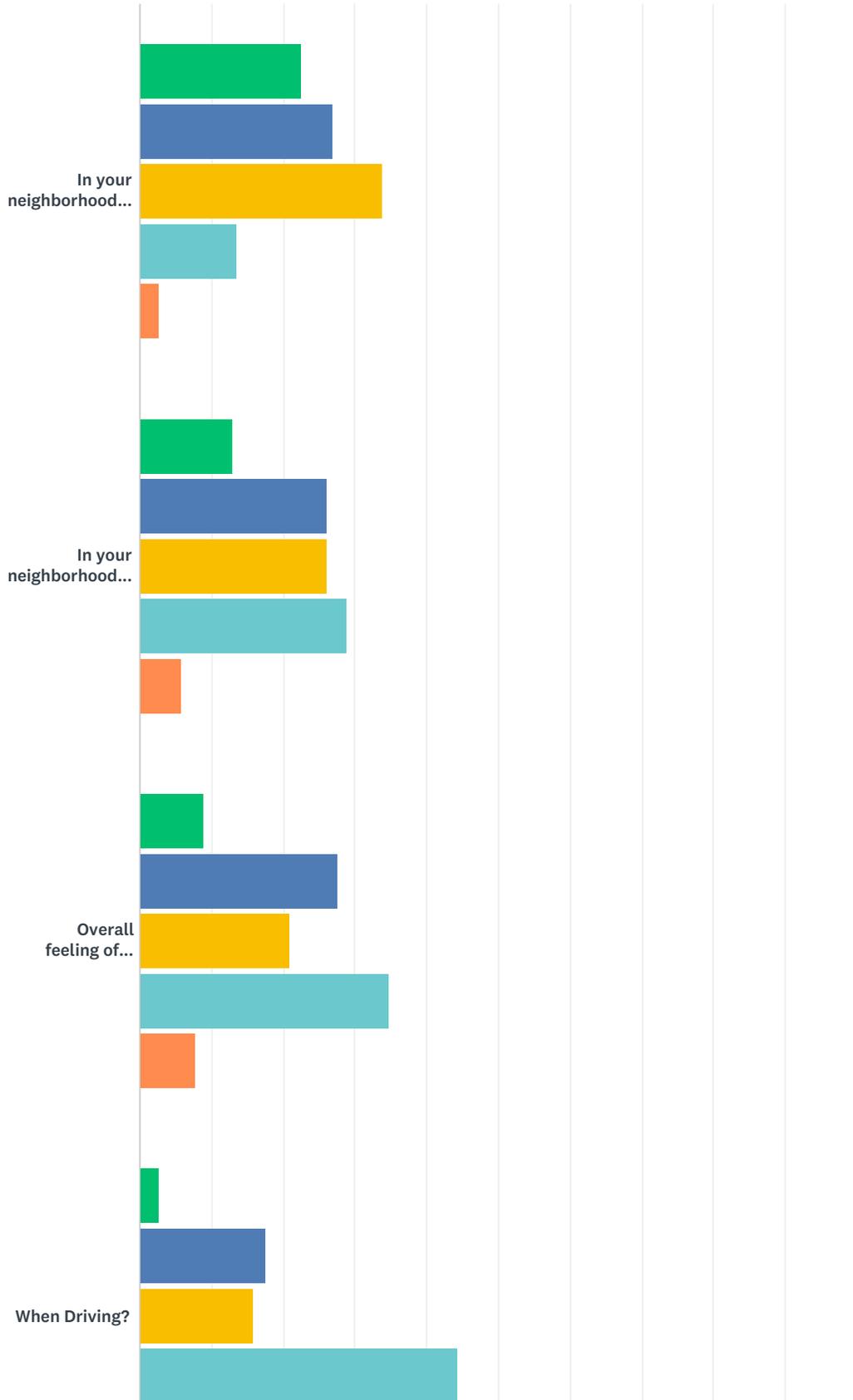
Answered: 258 Skipped: 0



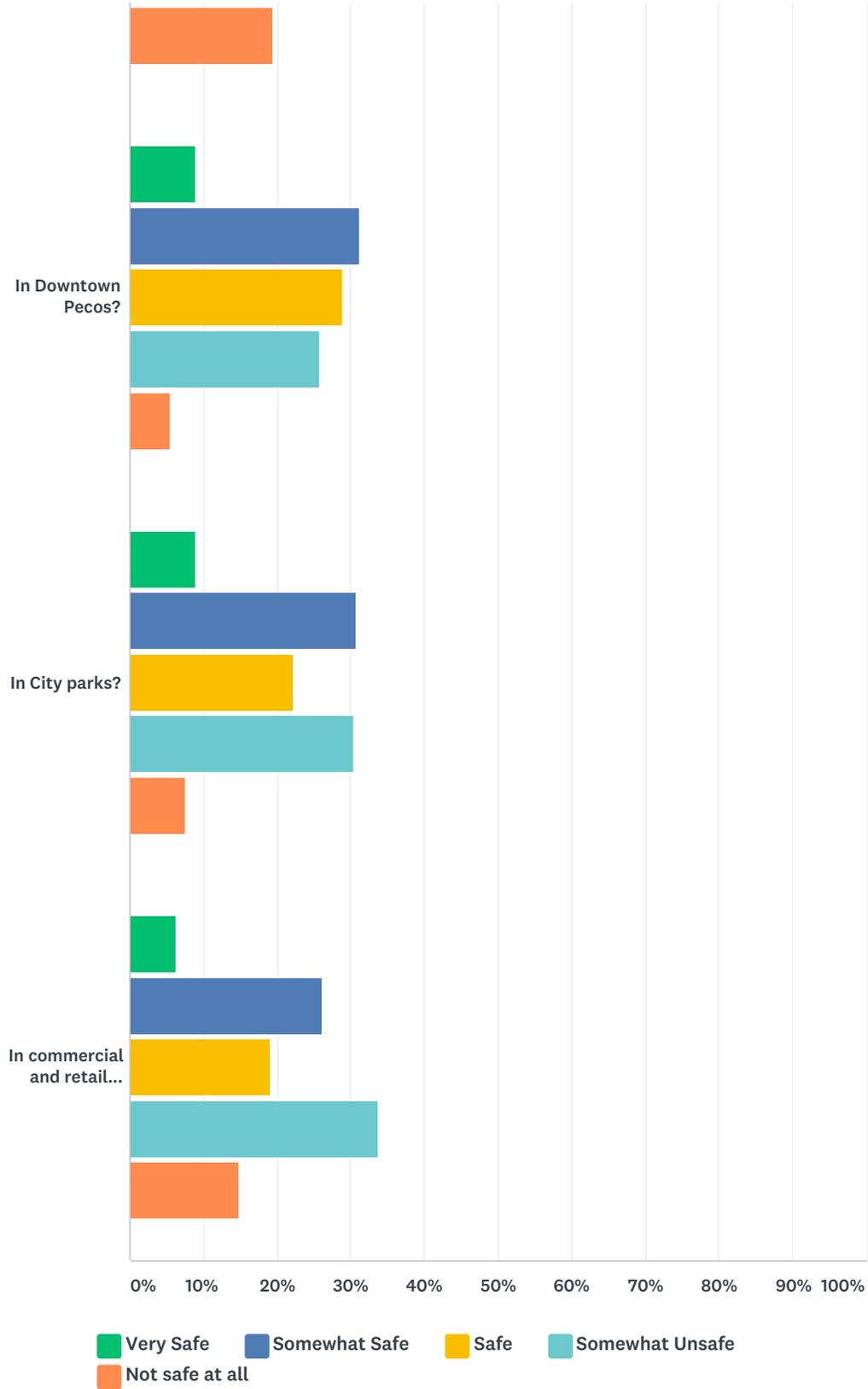
ANSWER CHOICES	RESPONSES	
An individual rolling cart for your business or home?	26.36%	68
Continue using 3-yard dumpsters (commonly found in alleys)?	73.64%	190
TOTAL		258

Q9 How Safe Do You Feel:

Answered: 258 Skipped: 0



2019 Community Survey



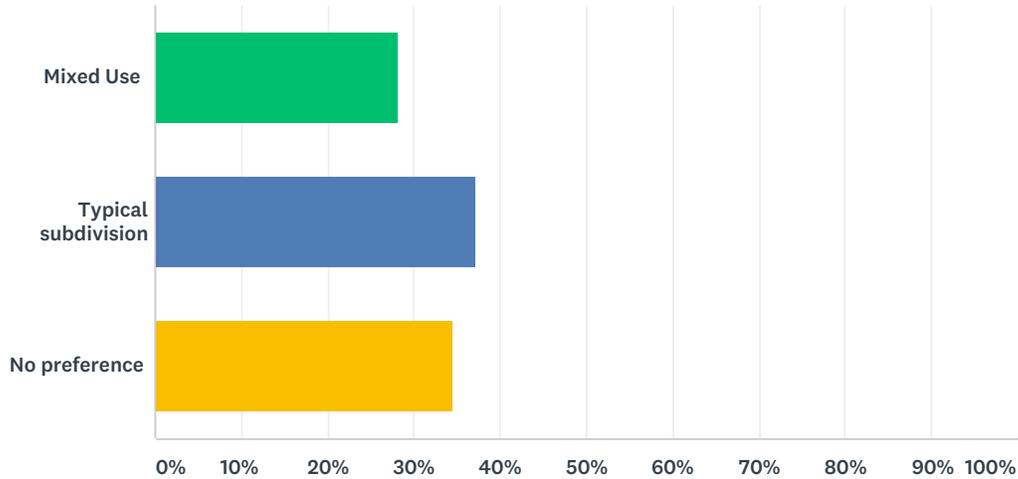
	VERY SAFE	SOMEWHAT SAFE	SAFE	SOMEWHAT UNSAFE	NOT SAFE AT ALL	TOTAL
In your neighborhood during the day?	22.66% 58	26.95% 69	33.98% 87	13.67% 35	2.73% 7	256
In your neighborhood during the night?	12.89% 33	26.17% 67	26.17% 67	28.91% 74	5.86% 15	256

2019 Community Survey

Overall feeling of safety in the City?	8.95% 23	27.63% 71	21.01% 54	34.63% 89	7.78% 20	257
When Driving?	2.72% 7	17.51% 45	15.95% 41	44.36% 114	19.46% 50	257
In Downtown Pecos?	8.95% 23	31.13% 80	28.79% 74	25.68% 66	5.45% 14	257
In City parks?	9.09% 23	30.83% 78	22.13% 56	30.43% 77	7.51% 19	253
In commercial and retail areas at night?	6.25% 16	26.17% 67	19.14% 49	33.59% 86	14.84% 38	256

Q10 Would you prefer that new neighborhoods in the City are developed as typical suburban subdivisions or new homes be built in a mixed-use development?

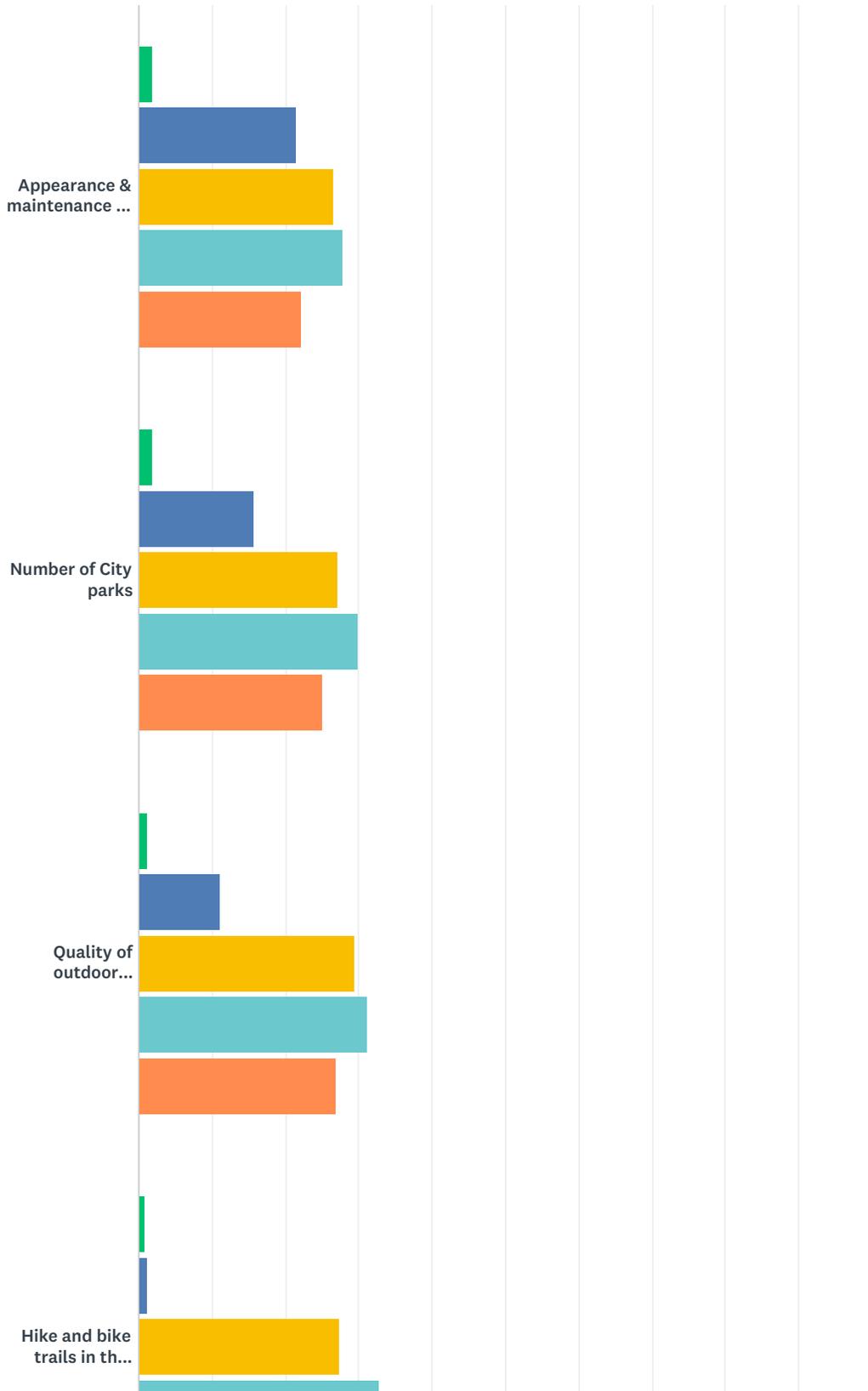
Answered: 258 Skipped: 0



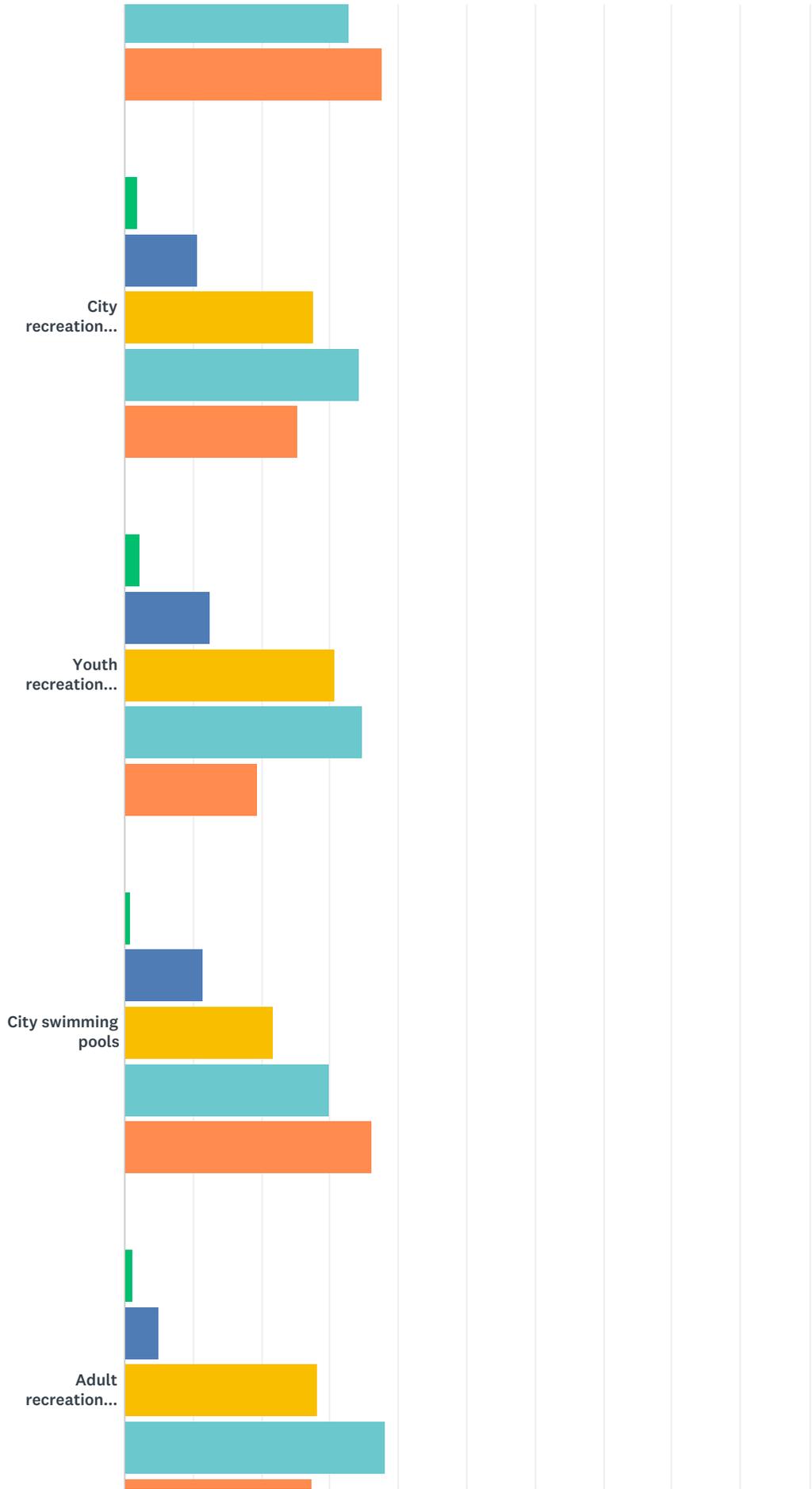
ANSWER CHOICES	RESPONSES
Mixed Use	28.29% 73
Typical subdivision	37.21% 96
No preference	34.50% 89
TOTAL	258

Q11 How satisfied are you with Various Aspects of Parks and Recreation?

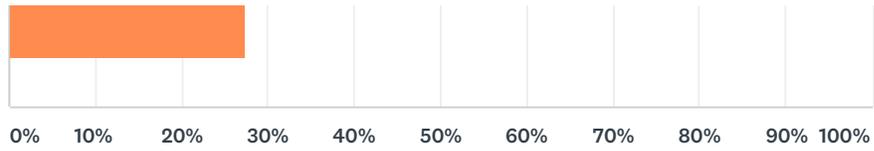
Answered: 258 Skipped: 0



2019 Community Survey



2019 Community Survey

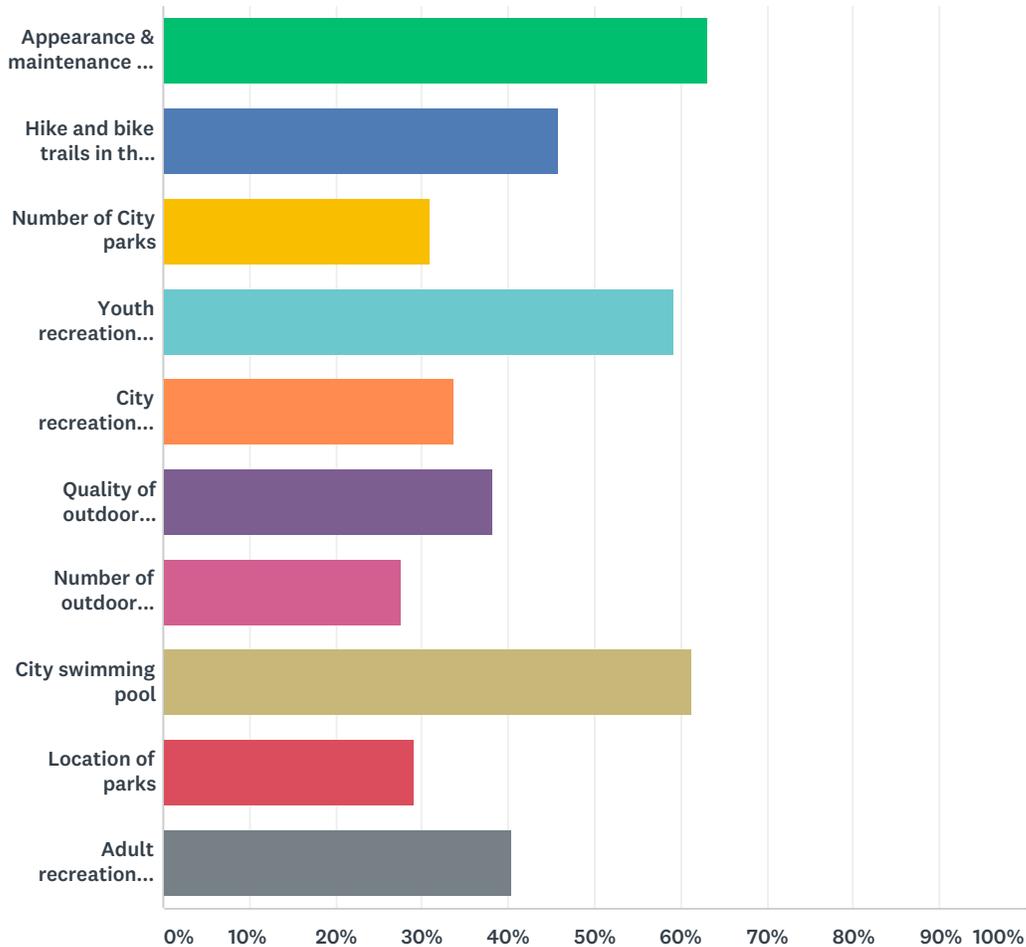


■ Very Satisfied
 ■ Satisfied
 ■ Neither Satisfied nor Dissatisfied
■ Not Satisfied
 ■ Very Dissatisfied

	VERY SATISFIED	SATISFIED	NEITHER SATISFIED NOR DISSATISFIED	NOT SATISFIED	VERY DISSATISFIED	TOTAL
Appearance & maintenance of City parks	1.95% 5	21.48% 55	26.56% 68	27.73% 71	22.27% 57	256
Number of City parks	1.97% 5	15.75% 40	27.17% 69	29.92% 76	25.20% 64	254
Quality of outdoor athletic facilities	1.20% 3	11.16% 28	29.48% 74	31.08% 78	27.09% 68	251
Hike and bike trails in the City	0.79% 2	1.19% 3	27.38% 69	32.94% 83	37.70% 95	252
City recreation centers	1.98% 5	10.67% 27	27.67% 70	34.39% 87	25.30% 64	253
Youth recreation programs	2.37% 6	12.65% 32	30.83% 78	34.78% 88	19.37% 49	253
City swimming pools	0.79% 2	11.42% 29	21.65% 55	29.92% 76	36.22% 92	254
Adult recreation programs	1.18% 3	5.10% 13	28.24% 72	38.04% 97	27.45% 70	255

Q12 Which Parks and Recreation Services are or would be the most important to you? (Select All that Apply)

Answered: 258 Skipped: 0

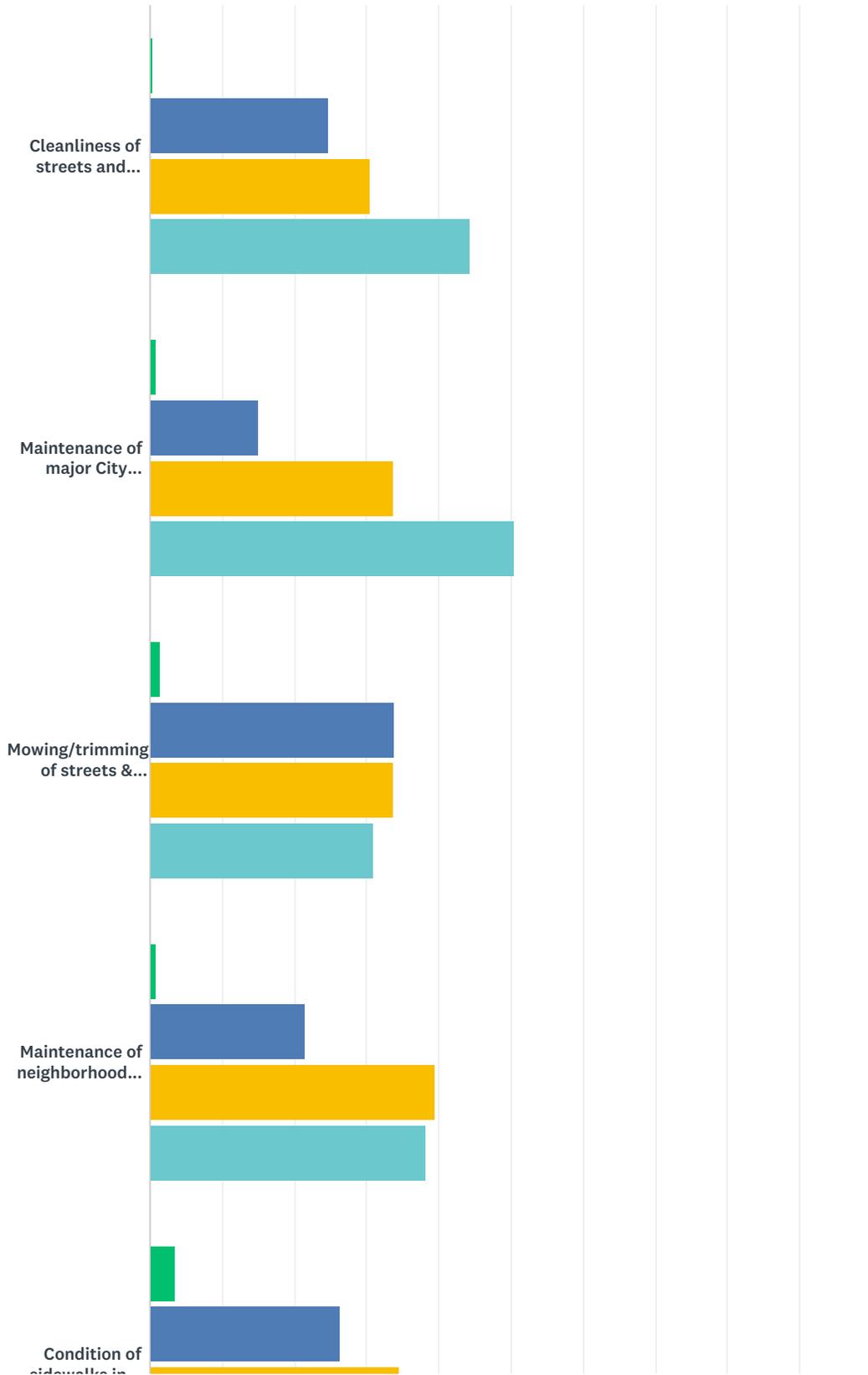


ANSWER CHOICES	RESPONSES	
Appearance & maintenance of City parks	63.18%	163
Hike and bike trails in the City	45.74%	118
Number of City parks	31.01%	80
Youth recreation programs	59.30%	153
City recreation centers	33.72%	87
Quality of outdoor athletic facilities	38.37%	99
Number of outdoor athletic facilities	27.52%	71
City swimming pool	61.24%	158
Location of parks	29.07%	75
Adult recreation programs	40.31%	104

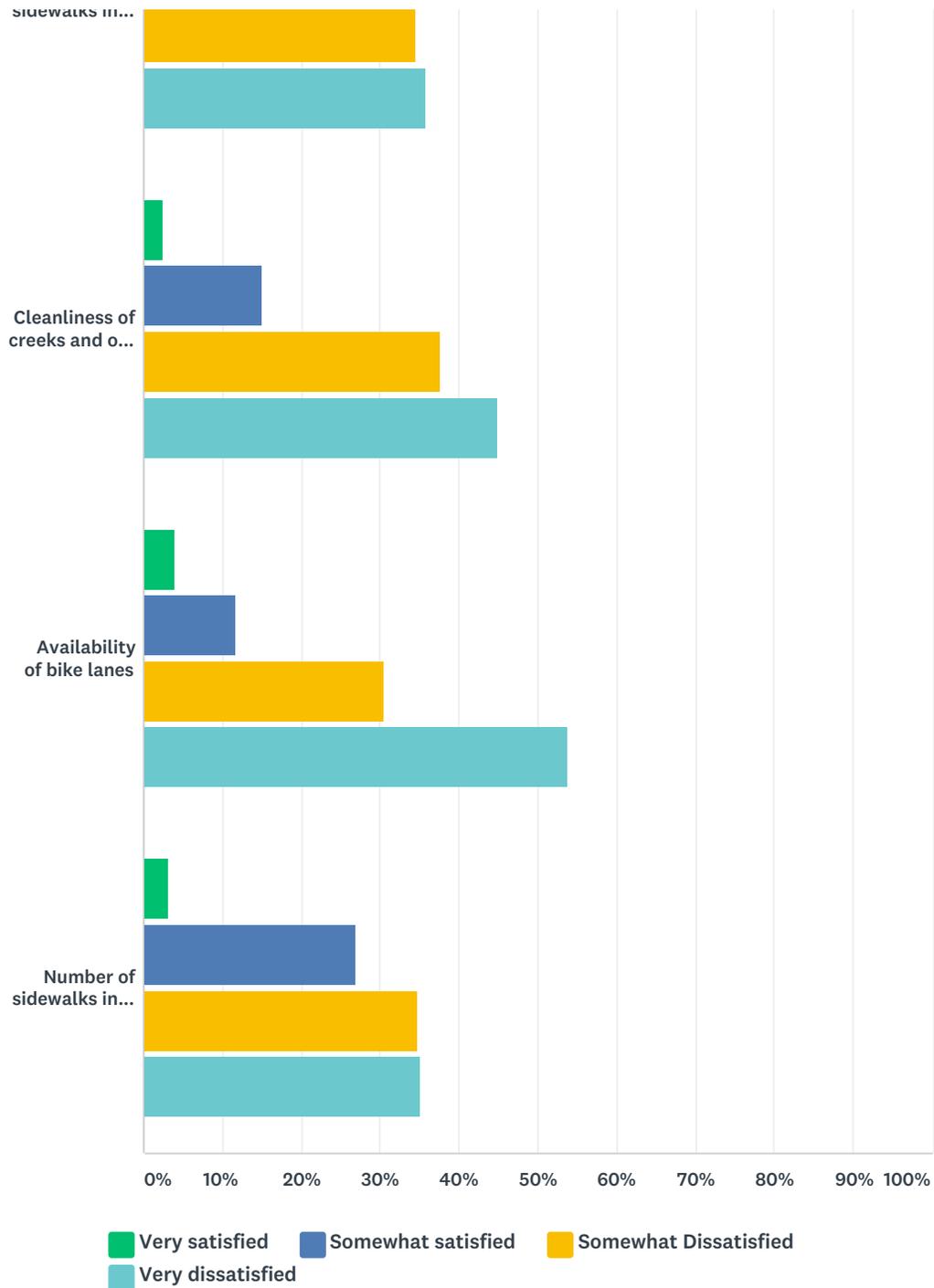
Total Respondents: 258

Q13 How satisfied are You with Various Aspects of Transportation and Beautification?

Answered: 258 Skipped: 0



2019 Community Survey



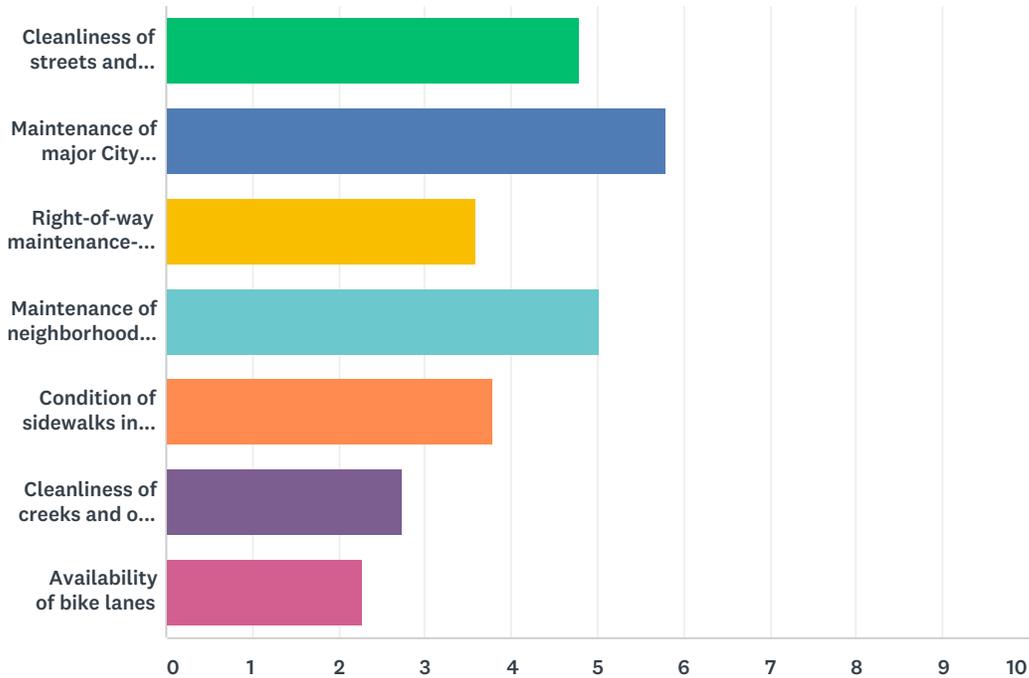
	VERY SATISFIED	SOMEWHAT SATISFIED	SOMEWHAT DISSATISFIED	VERY DISSATISFIED	TOTAL
Cleanliness of streets and other public areas	0.39% 1	24.71% 63	30.59% 78	44.31% 113	255
Maintenance of major City streets	0.78% 2	15.12% 39	33.72% 87	50.39% 130	258
Mowing/trimming of streets & other public areas	1.56% 4	33.98% 87	33.59% 86	30.86% 79	256
Maintenance of neighborhood streets	0.78% 2	21.48% 55	39.45% 101	38.28% 98	256

2019 Community Survey

Condition of sidewalks in the City	3.53% 9	26.27% 67	34.51% 88	35.69% 91	255
Cleanliness of creeks and open channels	2.43% 6	14.98% 37	37.65% 93	44.94% 111	247
Availability of bike lanes	4.02% 10	11.65% 29	30.52% 76	53.82% 134	249
Number of sidewalks in the City	3.13% 8	26.95% 69	34.77% 89	35.16% 90	256

Q14 Which Transportation Service are Most Important to You? (1 being most important)

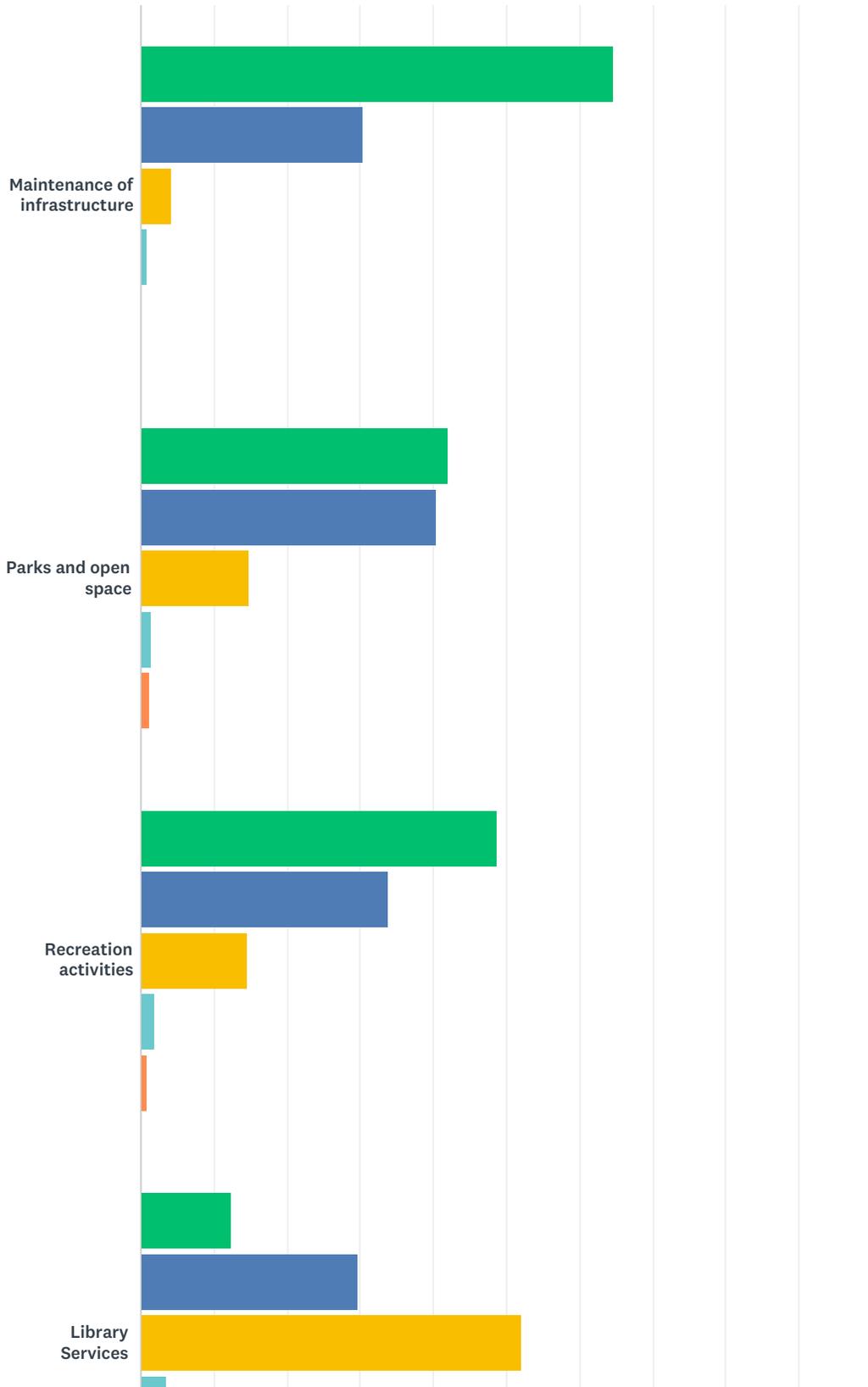
Answered: 258 Skipped: 0



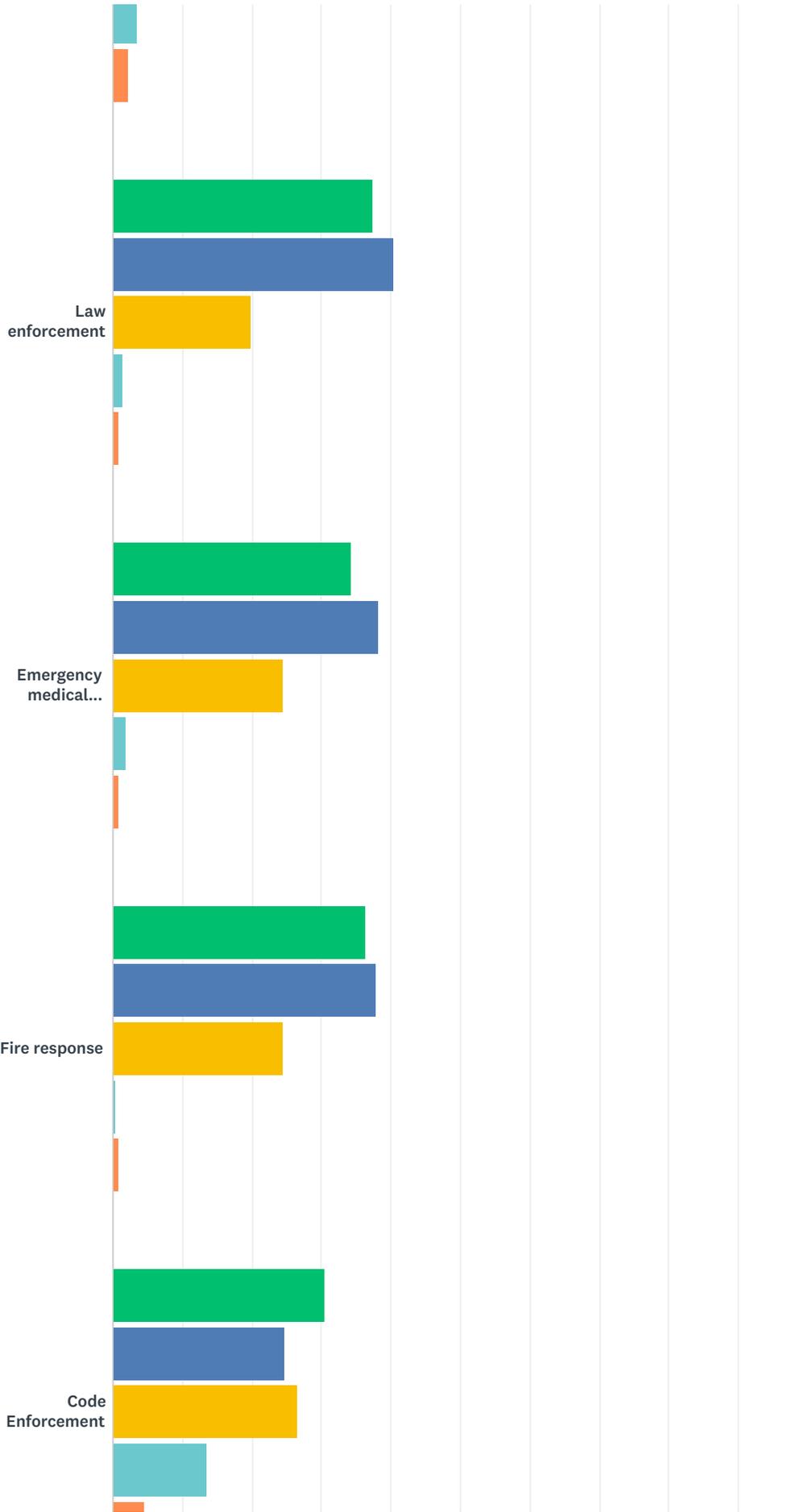
	1	2	3	4	5	6	7	TOTAL	SCORE
Cleanliness of streets and other public areas	17.83% 46	17.83% 46	27.52% 71	14.73% 38	11.24% 29	6.20% 16	4.65% 12	258	4.79
Maintenance of major City streets	50.39% 130	18.22% 47	8.91% 23	12.79% 33	4.65% 12	2.33% 6	2.71% 7	258	5.79
Right-of-way maintenance- Mowing and weed control	4.26% 11	13.57% 35	12.02% 31	19.38% 50	21.71% 56	16.67% 43	12.40% 32	258	3.60
Maintenance of neighborhood streets	16.67% 43	31.78% 82	21.71% 56	11.24% 29	7.36% 19	7.36% 19	3.88% 10	258	5.02
Condition of sidewalks in the City	4.26% 11	10.85% 28	15.89% 41	22.48% 58	24.42% 63	17.83% 46	4.26% 11	258	3.78
Cleanliness of creeks and open channels	5.43% 14	3.10% 8	8.53% 22	12.02% 31	14.34% 37	27.13% 70	29.46% 76	258	2.74
Availability of bike lanes	1.16% 3	4.65% 12	5.43% 14	7.36% 19	16.28% 42	22.48% 58	42.64% 110	258	2.29

Q15 How should the level of service provided by the City in the following areas change?

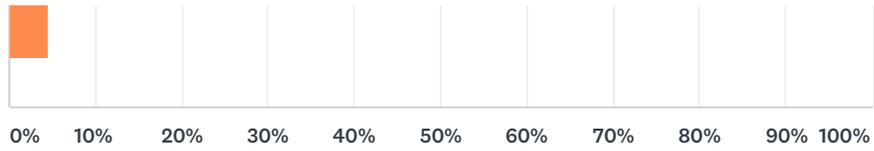
Answered: 258 Skipped: 0



2019 Community Survey



2019 Community Survey

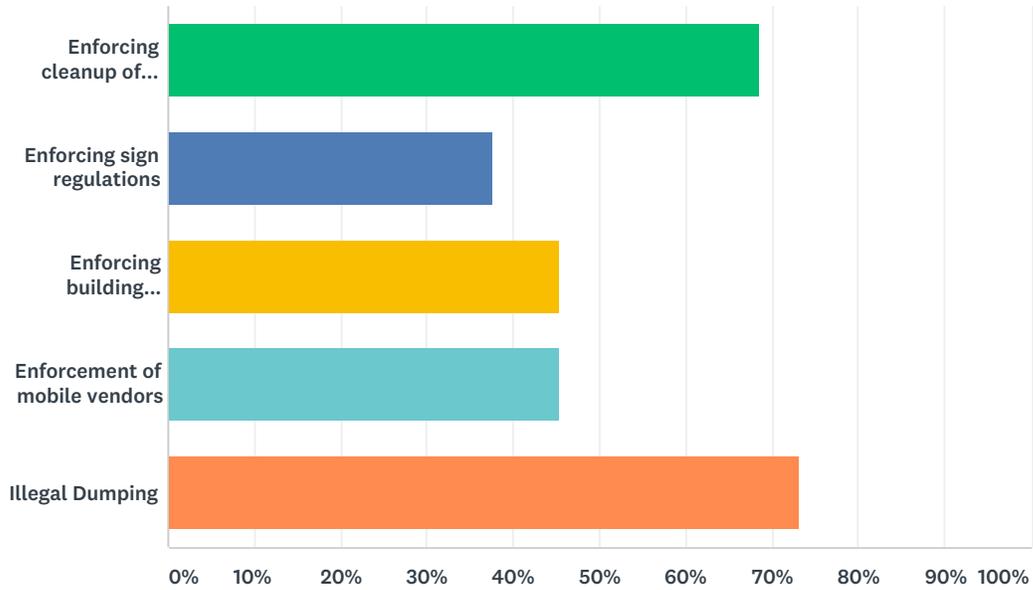


■ Should be much higher
 ■ Should be a little higher
 ■ Should stay the same
■ Should be lowered
 ■ Service should be cut (removed) from the budget

	SHOULD BE MUCH HIGHER	SHOULD BE A LITTLE HIGHER	SHOULD STAY THE SAME	SHOULD BE LOWERED	SERVICE SHOULD BE CUT (REMOVED) FROM THE BUDGET	TOTAL	WEIGHTED AVERAGE
Maintenance of infrastructure	64.73% 167	30.23% 78	4.26% 11	0.78% 2	0.00% 0	258	1.41
Parks and open space	42.02% 108	40.47% 104	14.79% 38	1.56% 4	1.17% 3	257	1.79
Recreation activities	48.82% 124	33.86% 86	14.57% 37	1.97% 5	0.79% 2	254	1.72
Library Services	12.25% 31	29.64% 75	52.17% 132	3.56% 9	2.37% 6	253	2.54
Law enforcement	37.35% 96	40.47% 104	19.84% 51	1.56% 4	0.78% 2	257	1.88
Emergency medical services	34.39% 87	38.34% 97	24.51% 62	1.98% 5	0.79% 2	253	1.96
Fire response	36.36% 92	37.94% 96	24.51% 62	0.40% 1	0.79% 2	253	1.91
Code Enforcement	30.47% 78	24.61% 63	26.56% 68	13.67% 35	4.69% 12	256	2.38

Q16 Which Code Enforcement Services are Most Important for the City to Provide? (Select All that Apply)

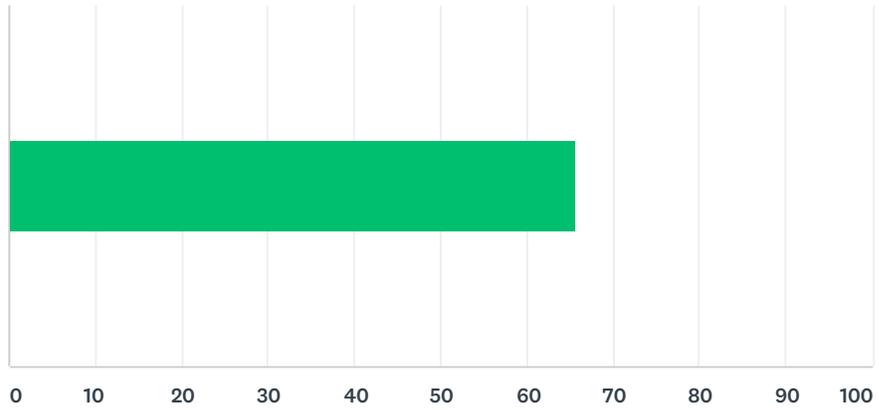
Answered: 258 Skipped: 0



ANSWER CHOICES	RESPONSES	
Enforcing cleanup of debris on private property	68.60%	177
Enforcing sign regulations	37.60%	97
Enforcing building regulations	45.35%	117
Enforcement of mobile vendors	45.35%	117
Illegal Dumping	73.26%	189
Total Respondents: 258		

Q17 How much of your disposable income would you estimate you spend outside of Pecos on goods and services such as movies/entertainment, oil changes, groceries, clothes shopping, restaurants, etc.?

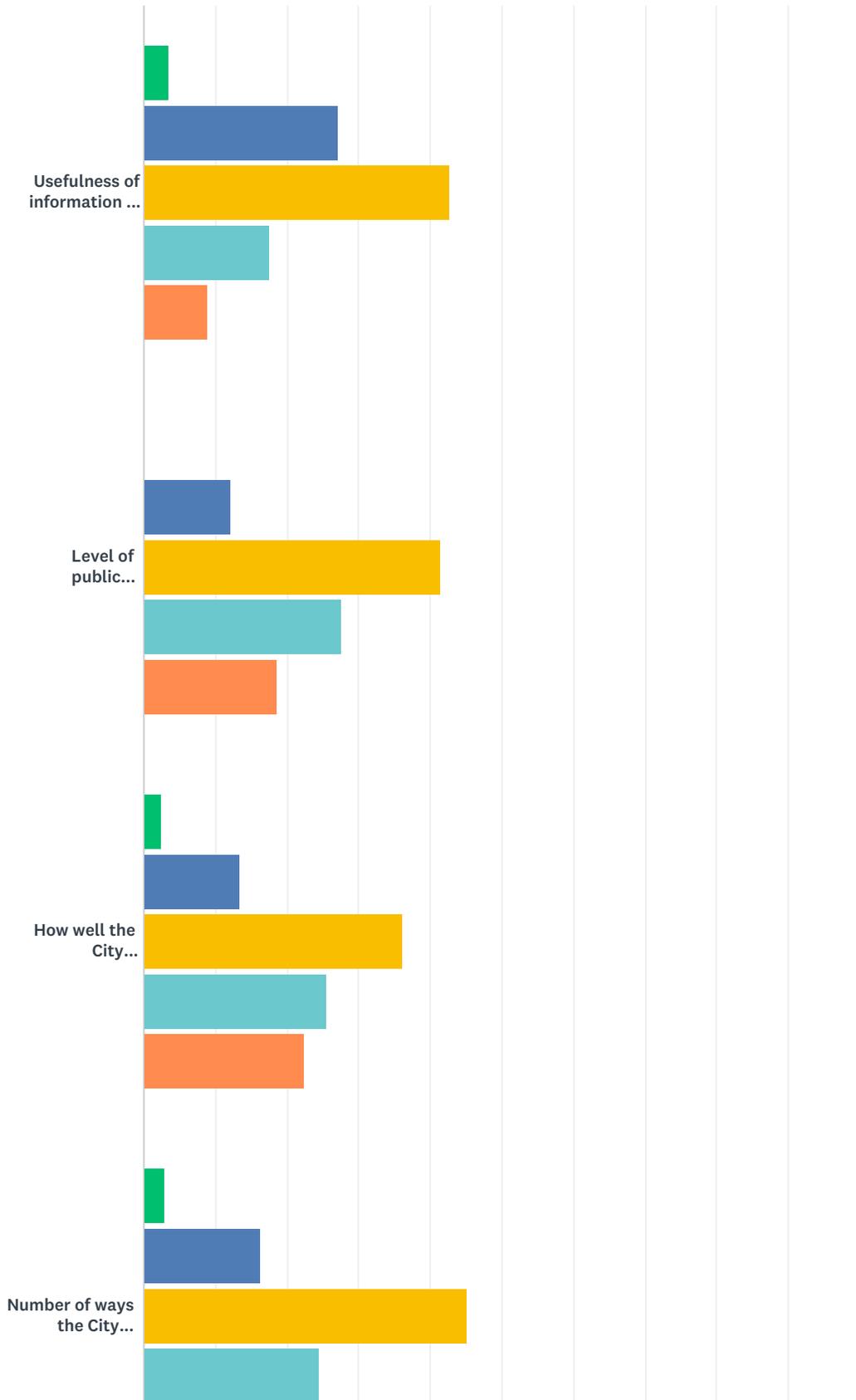
Answered: 258 Skipped: 0



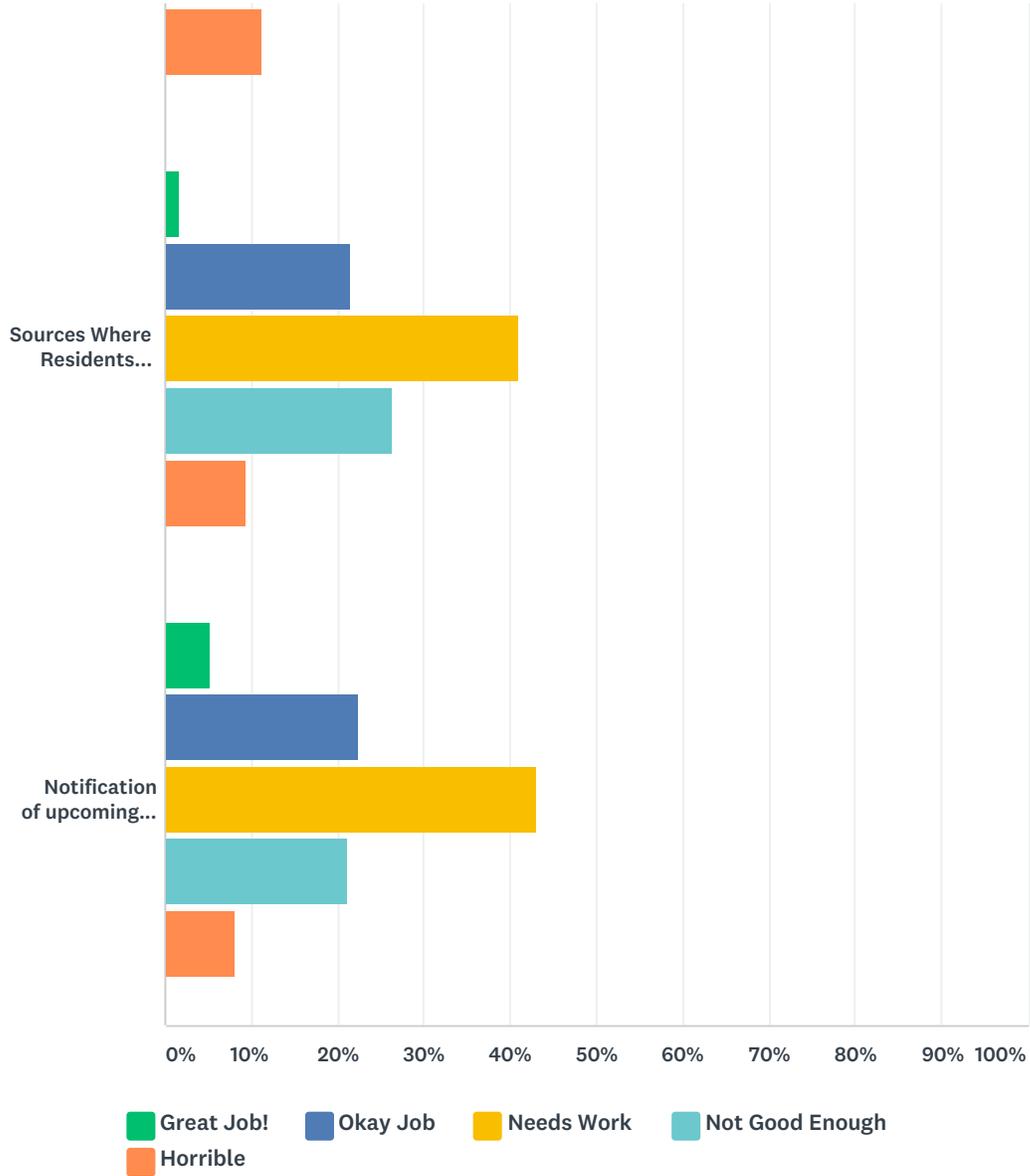
ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	66	16,944	258
Total Respondents: 258			

Q18 How would you rate the City efforts to keep residents informed?

Answered: 246 Skipped: 12



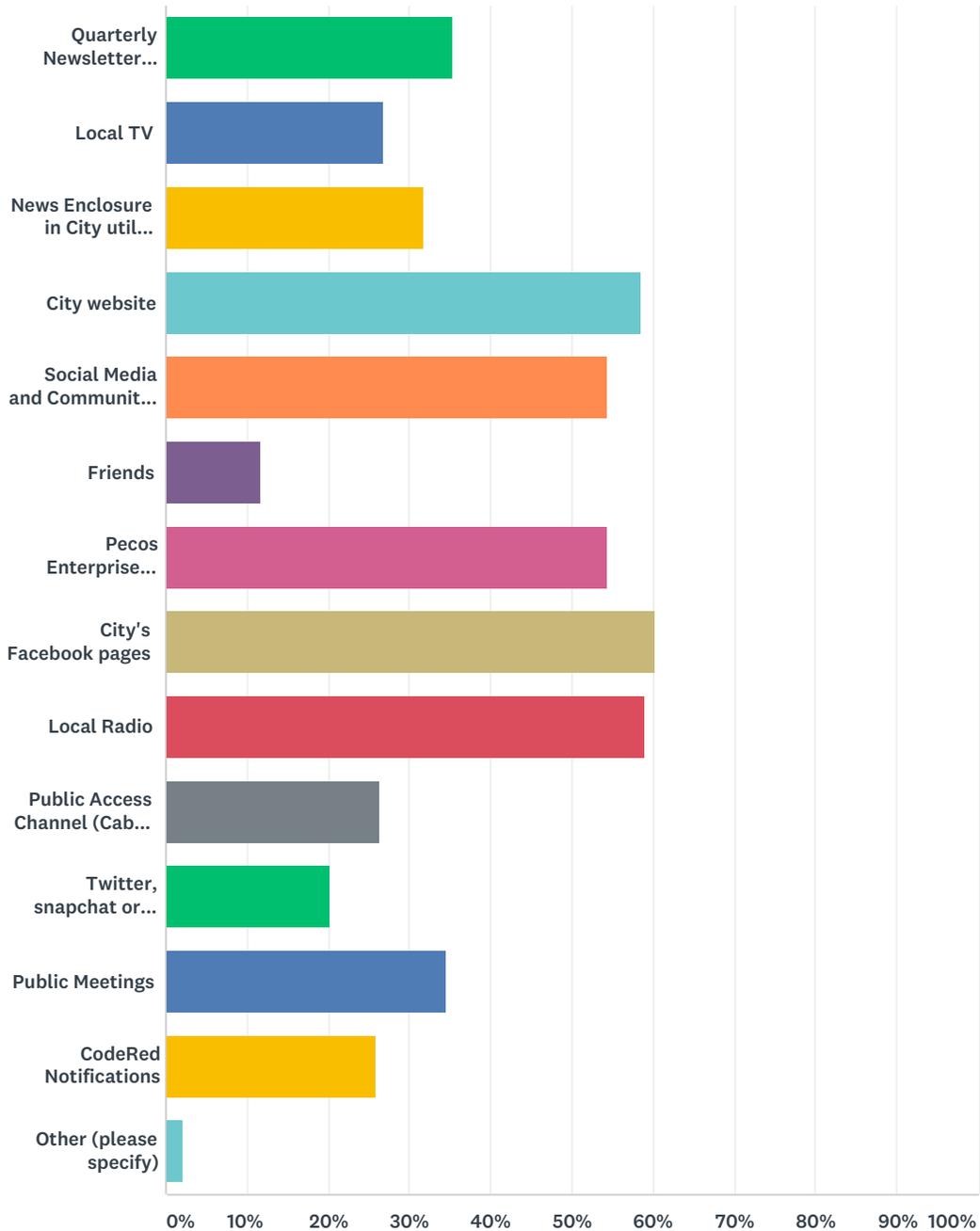
2019 Community Survey



	GREAT JOB!	OKAY JOB	NEEDS WORK	NOT GOOD ENOUGH	HORRIBLE	TOTAL
Usefulness of information and ease of finding information on the City's Web site	3.66% 9	27.24% 67	42.68% 105	17.48% 43	8.94% 22	246
Level of public involvement in decision-making	0.00% 0	12.20% 30	41.46% 102	27.64% 68	18.70% 46	246
How well the City listens/responds to citizens	2.44% 6	13.41% 33	36.18% 89	25.61% 63	22.36% 55	246
Number of ways the City communicates	2.85% 7	16.26% 40	45.12% 111	24.39% 60	11.38% 28	246
Sources Where Residents Currently Get Information About the City	1.63% 4	21.54% 53	41.06% 101	26.42% 65	9.35% 23	246
Notification of upcoming events or issues	5.28% 13	22.36% 55	43.09% 106	21.14% 52	8.13% 20	246

Q19 Sources Where You Would Like to Get Information About the City? (Select All that Apply)

Answered: 246 Skipped: 12



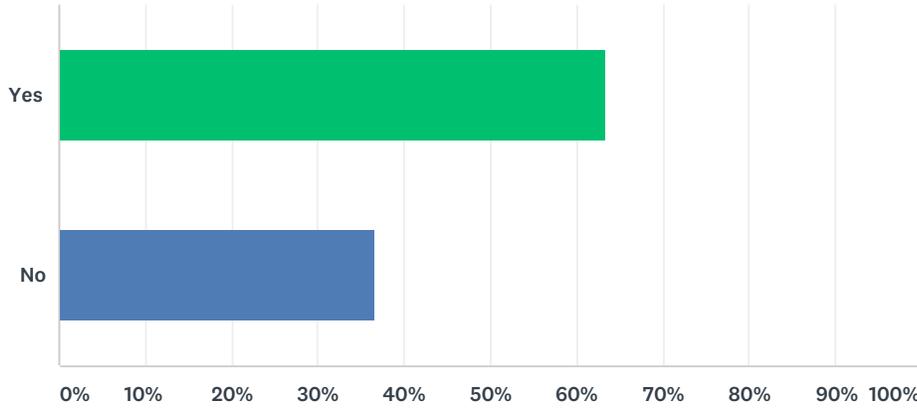
ANSWER CHOICES	RESPONSES	
Quarterly Newsletter (mail)	35.37%	87
Local TV	26.83%	66
News Enclosure in City utility bill	31.71%	78
City website	58.54%	144

2019 Community Survey

Social Media and Community Apps	54.47%	134
Friends	11.79%	29
Pecos Enterprise Newsletter	54.47%	134
City's Facebook pages	60.16%	148
Local Radio	58.94%	145
Public Access Channel (Cable TV)	26.42%	65
Twitter, snapchat or similar apps	20.33%	50
Public Meetings	34.55%	85
CodeRed Notifications	26.02%	64
Other (please specify)	2.03%	5
Total Respondents: 246		

Q20 Have you contacted the Town of Pecos City during the past year?

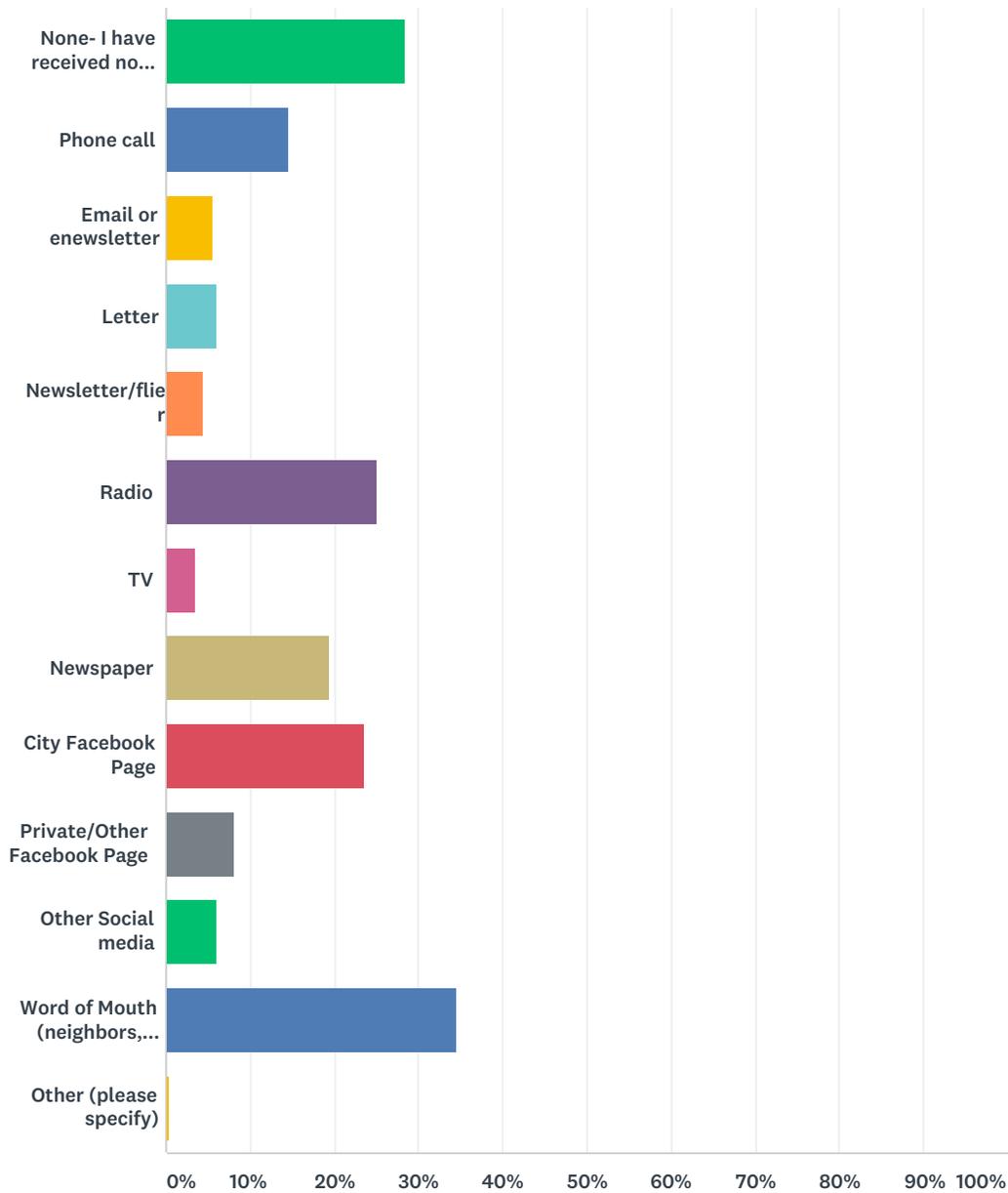
Answered: 246 Skipped: 12



ANSWER CHOICES	RESPONSES	
Yes	63.41%	156
No	36.59%	90
TOTAL		246

Q21 In the past year, how have you received information or notices about City programs, events, policies, or initiatives?

Answered: 246 Skipped: 12



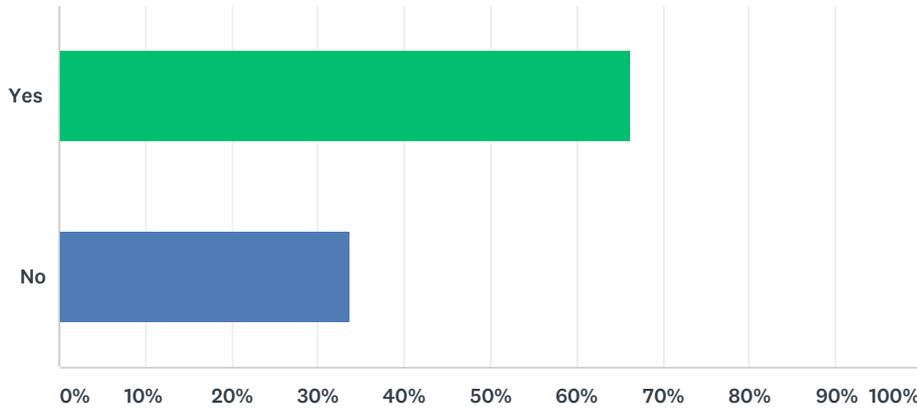
ANSWER CHOICES	RESPONSES
None- I have received no information	28.46% 70
Phone call	14.63% 36
Email or enewsletter	5.69% 14
Letter	6.10% 15
Newsletter/flier	4.47% 11

2019 Community Survey

Radio	25.20%	62
TV	3.66%	9
Newspaper	19.51%	48
City Facebook Page	23.58%	58
Private/Other Facebook Page	8.13%	20
Other Social media	6.10%	15
Word of Mouth (neighbors, friends, etc.)	34.55%	85
Other (please specify)	0.41%	1
Total Respondents: 246		

Q22 Were you put in contact with the correct department or person to discuss your issue?

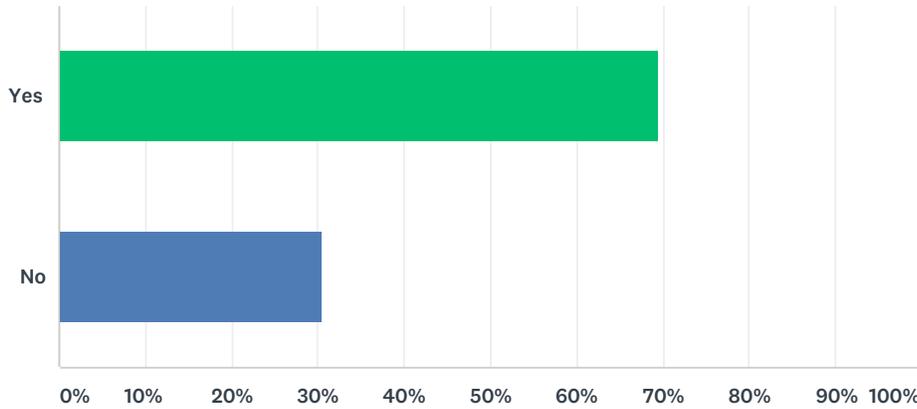
Answered: 154 Skipped: 104



ANSWER CHOICES	RESPONSES	
Yes	66.23%	102
No	33.77%	52
TOTAL		154

Q23 Did you have to contact the City multiple times to get your issue resolved?

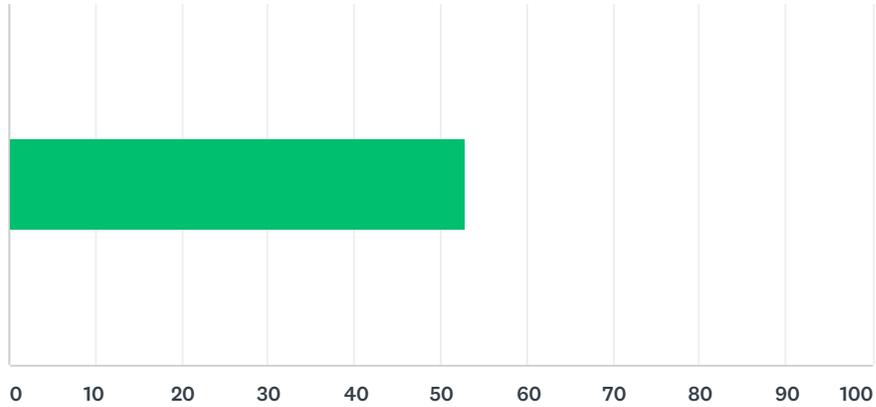
Answered: 154 Skipped: 104



ANSWER CHOICES	RESPONSES	
Yes	69.48%	107
No	30.52%	47
TOTAL		154

Q24 Do you feel the concern for which you contacted the City was resolved satisfactorily?

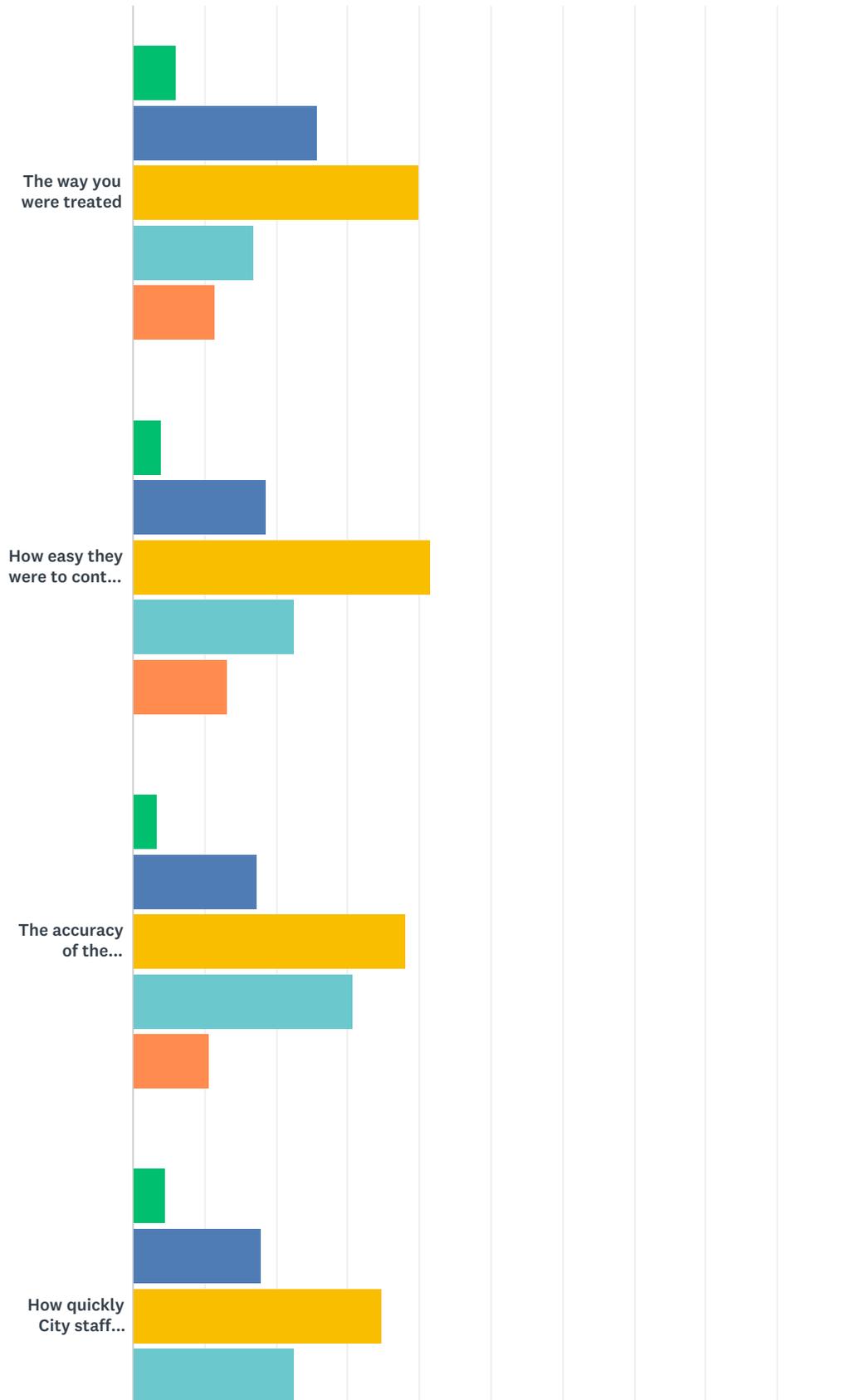
Answered: 154 Skipped: 104



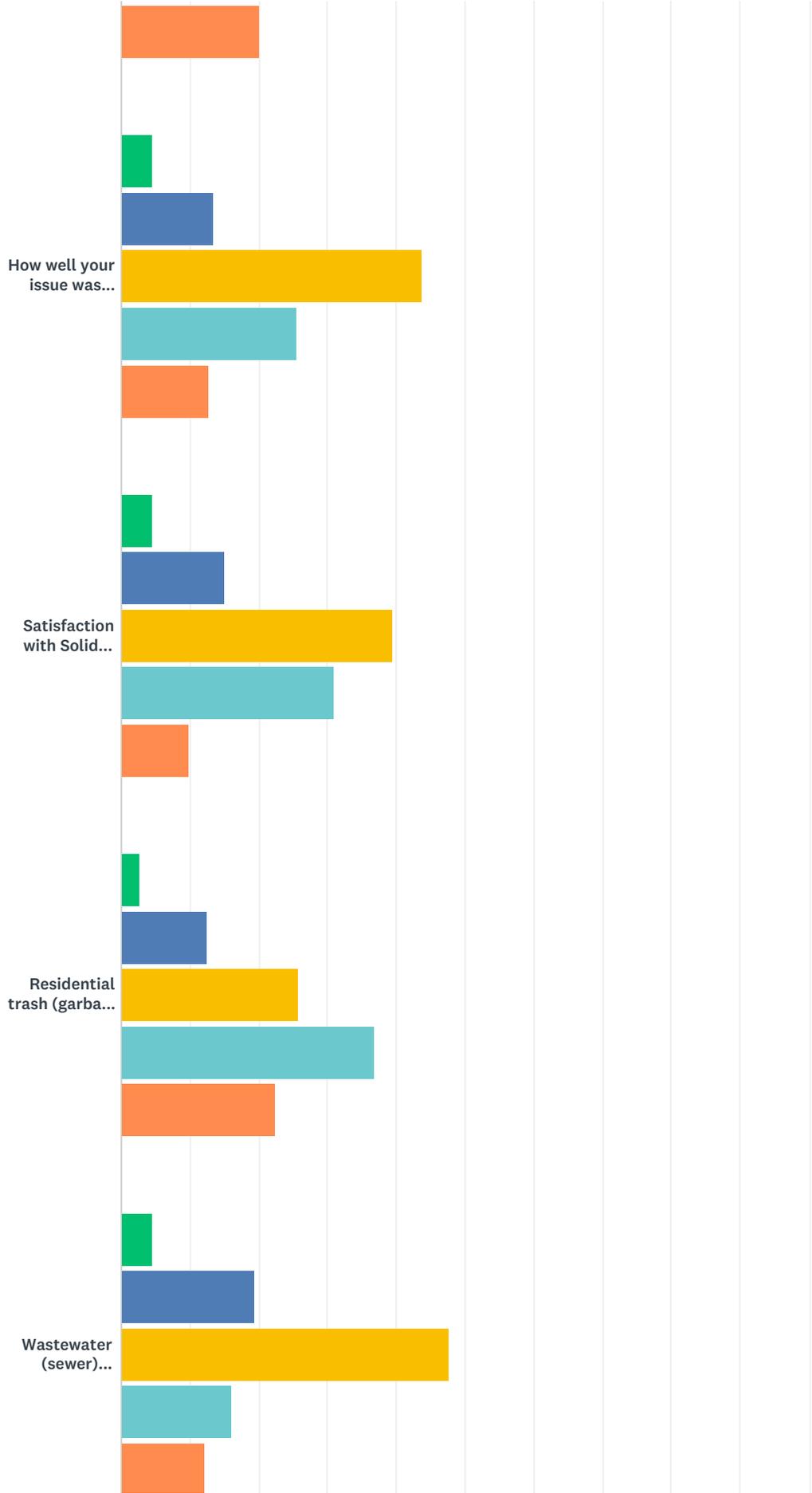
ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	53	8,152	154
Total Respondents: 154			

Q25 Satisfaction with Customer Service Received from City Employees?

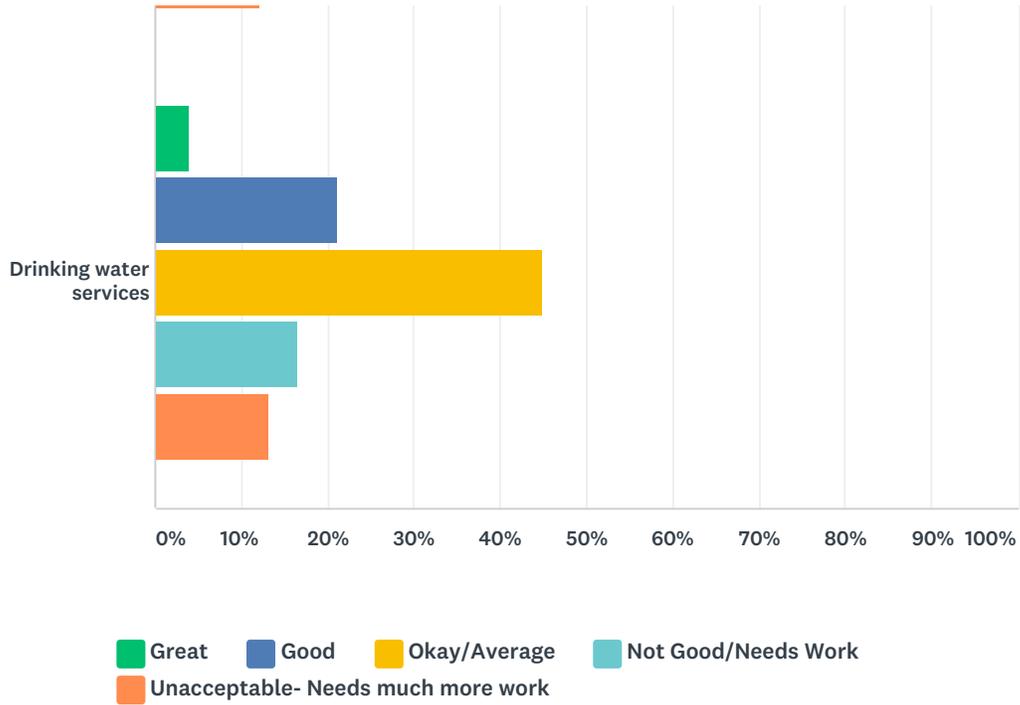
Answered: 153 Skipped: 105



2019 Community Survey



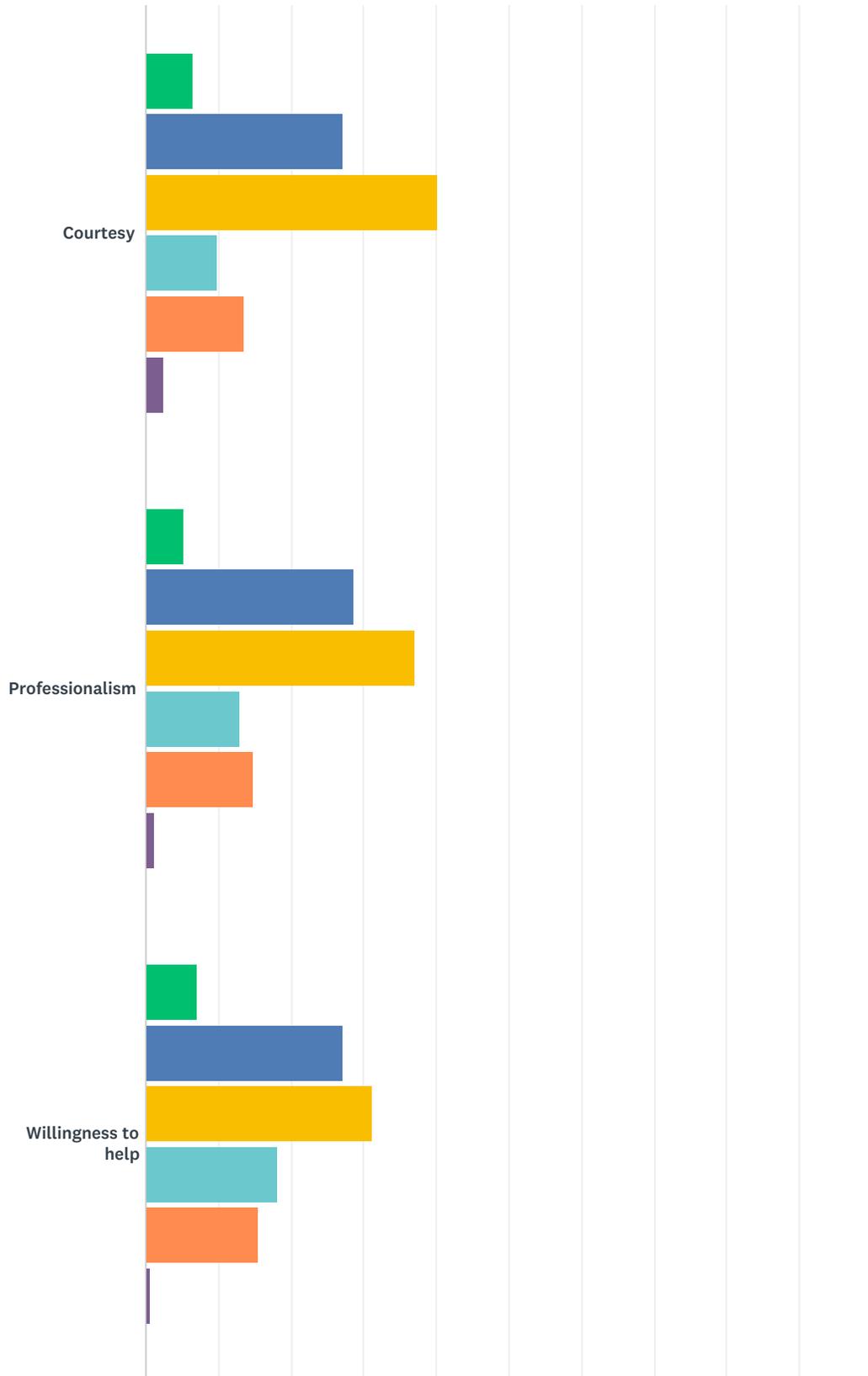
2019 Community Survey



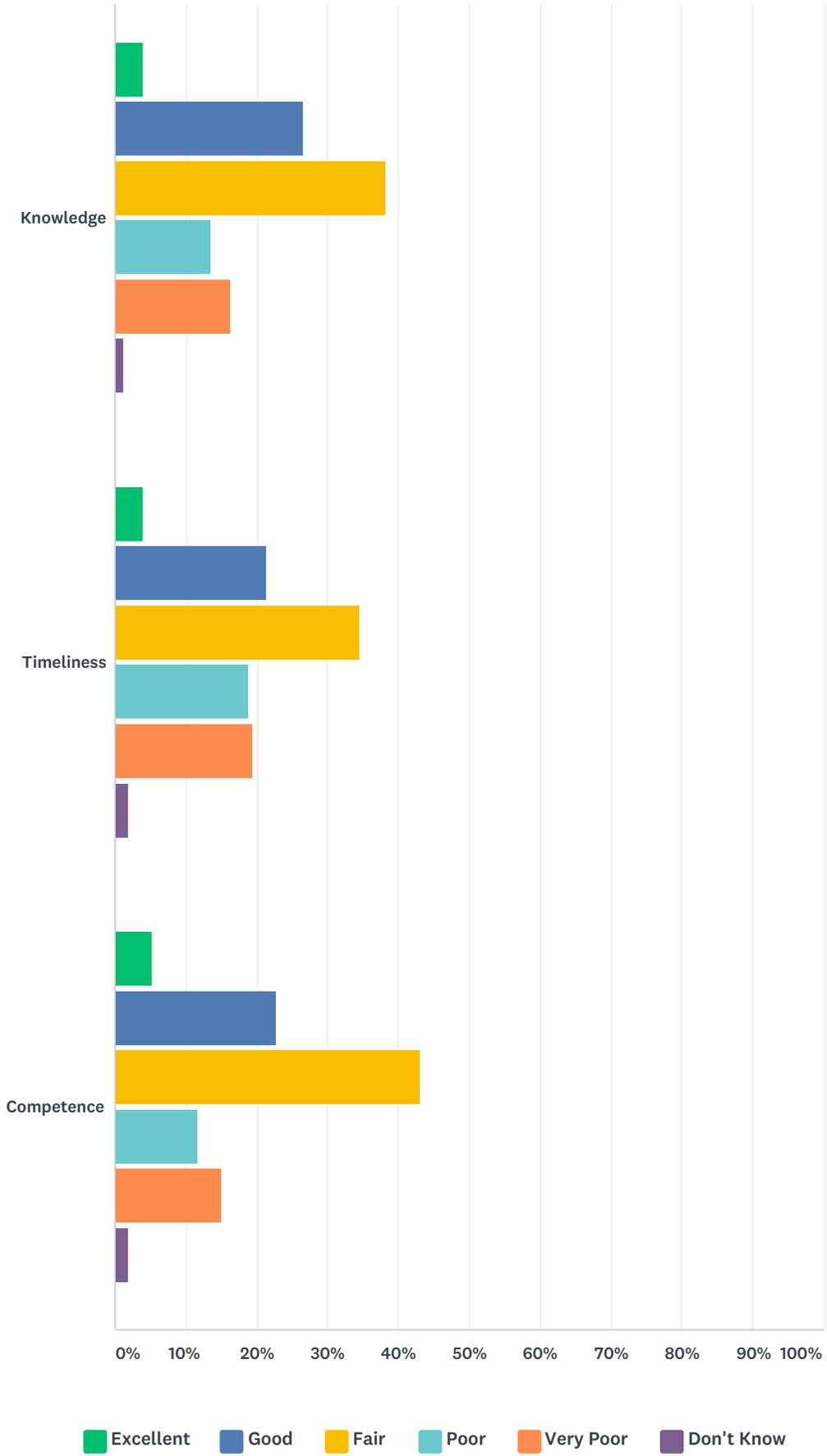
	GREAT	GOOD	OKAY/AVERAGE	NOT GOOD/NEEDS WORK	UNACCEPTABLE- NEEDS MUCH MORE WORK	TOTAL
The way you were treated	6.08% 9	25.68% 38	39.86% 59	16.89% 25	11.49% 17	148
How easy they were to contact	3.97% 6	18.54% 28	41.72% 63	22.52% 34	13.25% 20	151
The accuracy of the info./assistance given	3.33% 5	17.33% 26	38.00% 57	30.67% 46	10.67% 16	150
How quickly City staff responded to request	4.67% 7	18.00% 27	34.67% 52	22.67% 34	20.00% 30	150
How well your issue was handled	4.70% 7	13.42% 20	43.62% 65	25.50% 38	12.75% 19	149
Satisfaction with Solid Waste/Utility Services	4.61% 7	15.13% 23	39.47% 60	30.92% 47	9.87% 15	152
Residential trash (garbage) collection services	2.63% 4	12.50% 19	25.66% 39	36.84% 56	22.37% 34	152
Wastewater (sewer) services	4.70% 7	19.46% 29	47.65% 71	16.11% 24	12.08% 18	149
Drinking water services	3.97% 6	21.19% 32	45.03% 68	16.56% 25	13.25% 20	151

Q26 How do you rate the following aspects of the service provided by the City departments you have dealt with.

Answered: 154 Skipped: 104



2019 Community Survey



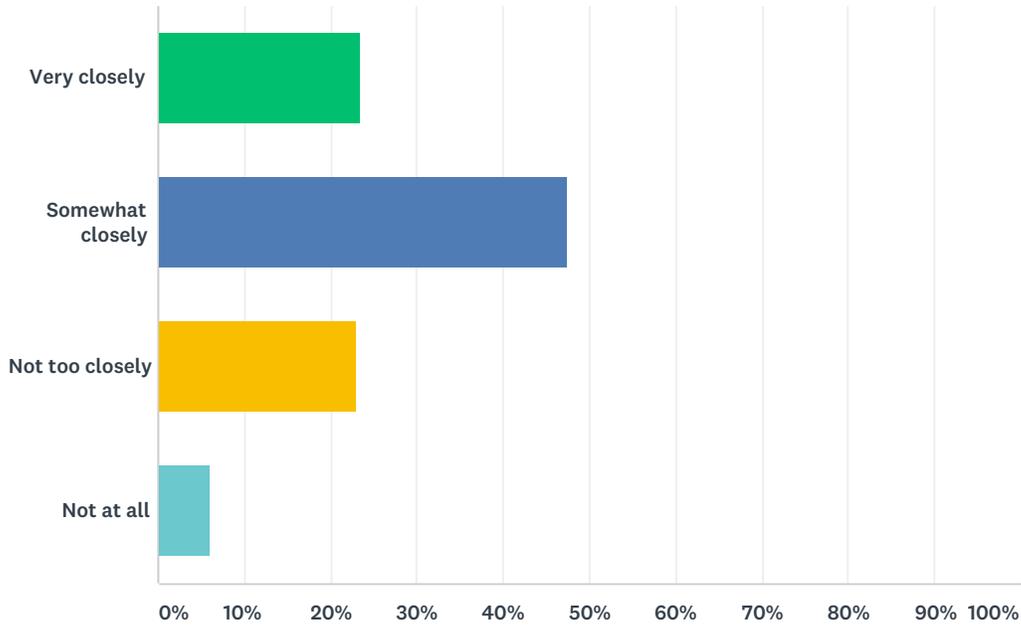
	EXCELLENT	GOOD	FAIR	POOR	VERY POOR	DON'T KNOW	TOTAL
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2019 Community Survey

Courtesy	6.49% 10	27.27% 42	40.26% 62	9.74% 15	13.64% 21	2.60% 4	154
Professionalism	5.19% 8	28.57% 44	37.01% 57	12.99% 20	14.94% 23	1.30% 2	154
Willingness to help	7.14% 11	27.27% 42	31.17% 48	18.18% 28	15.58% 24	0.65% 1	154
Knowledge	3.90% 6	26.62% 41	38.31% 59	13.64% 21	16.23% 25	1.30% 2	154
Timeliness	3.90% 6	21.43% 33	34.42% 53	18.83% 29	19.48% 30	1.95% 3	154
Competence	5.23% 8	22.88% 35	43.14% 66	11.76% 18	15.03% 23	1.96% 3	153

Q27 Next, how closely do you follow the news about Pecos City government and the City budget:

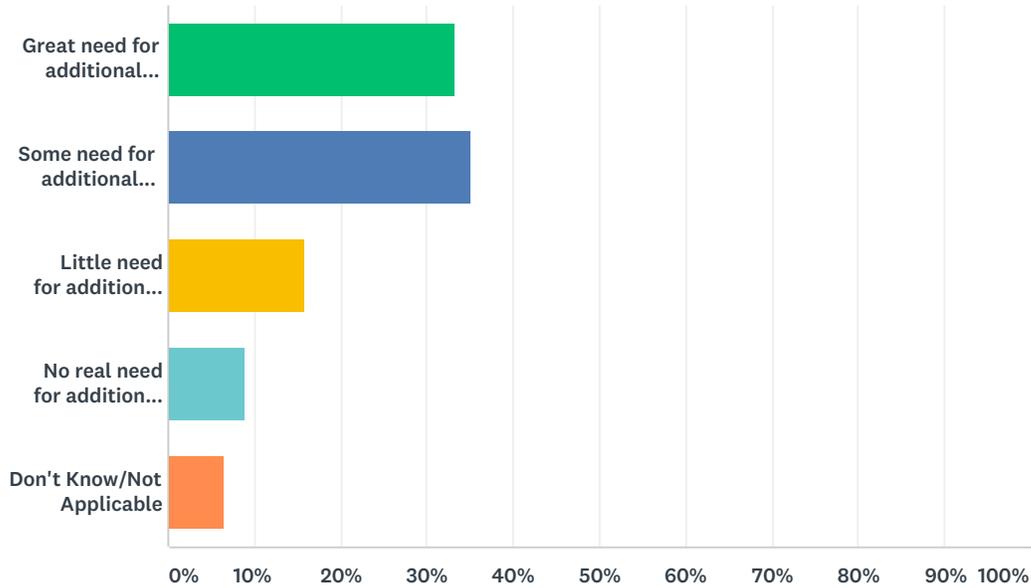
Answered: 213 Skipped: 45



ANSWER CHOICES	RESPONSES	
Very closely	23.47%	50
Somewhat closely	47.42%	101
Not too closely	23.00%	49
Not at all	6.10%	13
TOTAL		213

Q28 In your personal opinion, do you think there is a great need, some need, a little need, or no real need for additional funds to provide the level of City services that Pecos residents need and want?

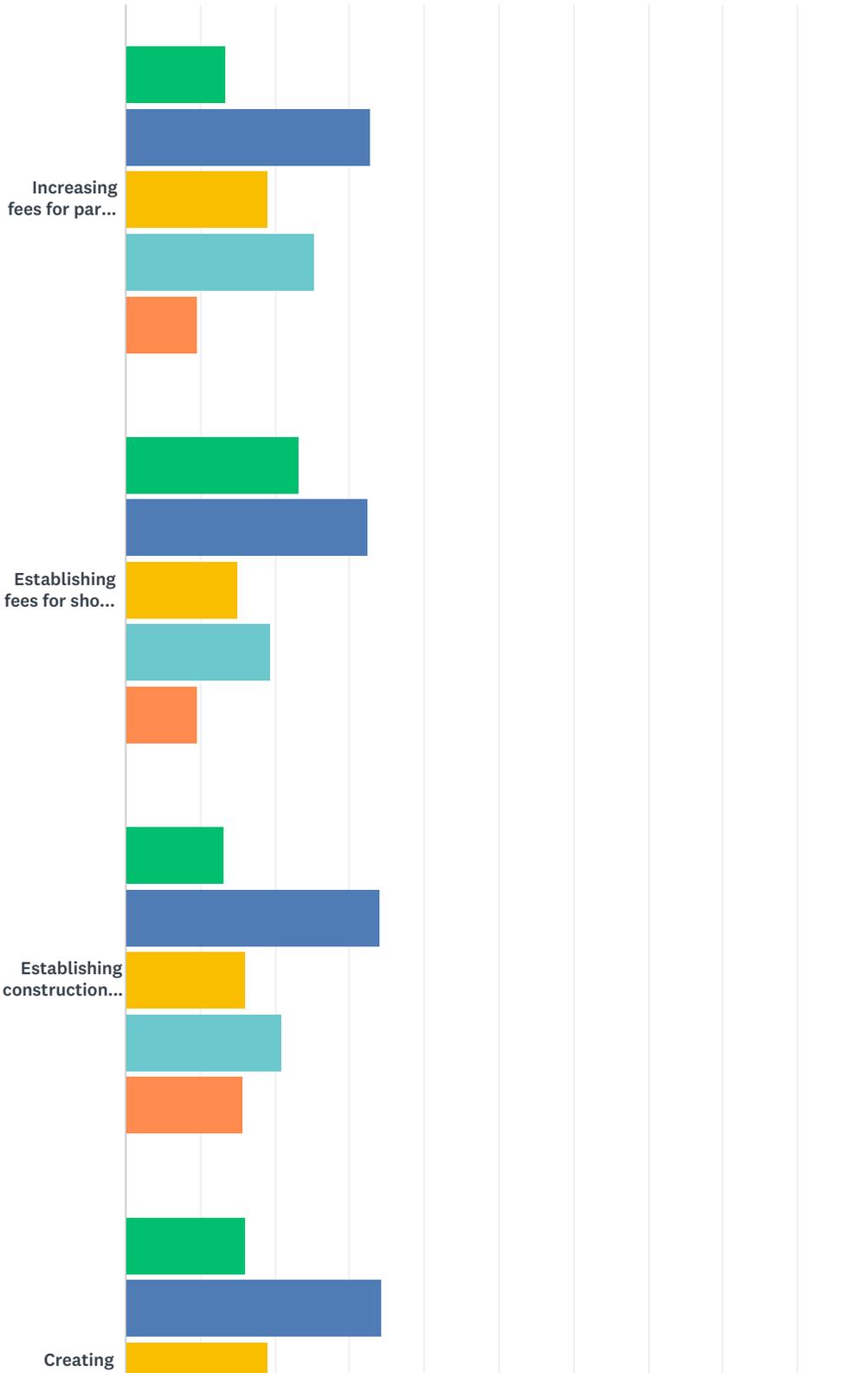
Answered: 213 Skipped: 45



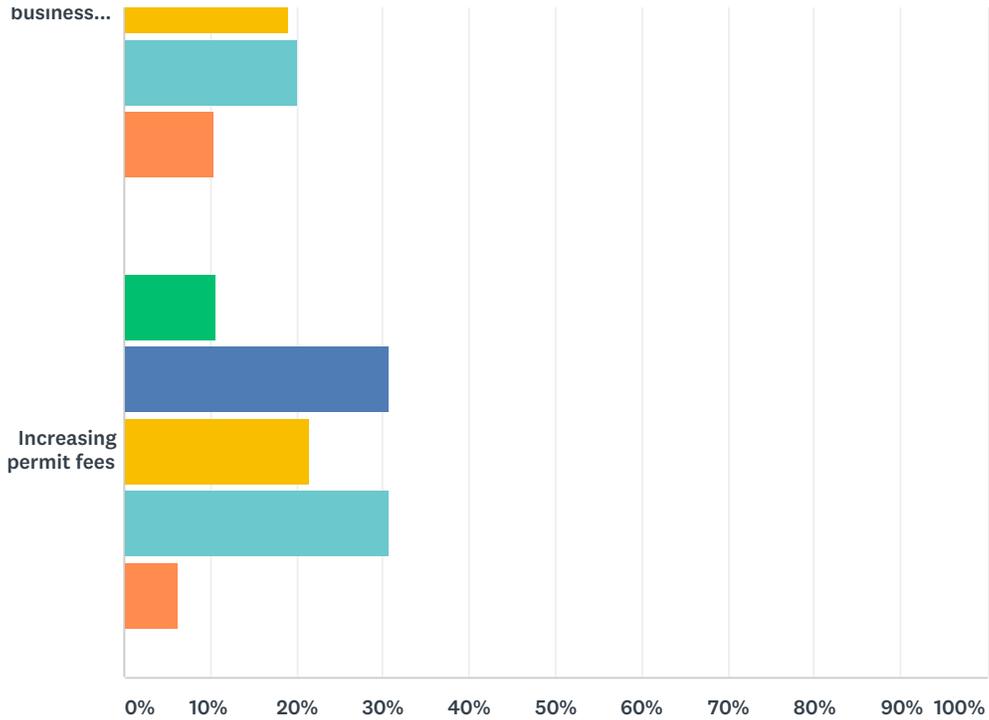
ANSWER CHOICES	RESPONSES	
Great need for additional funds	33.33%	71
Some need for additional funds	35.21%	75
Little need for additional funds	15.96%	34
No real need for additional funds	8.92%	19
Don't Know/Not Applicable	6.57%	14
TOTAL		213

Q29 The City may seek to raise additional revenue to improve services. Please rate your support level for the different ways the City may seek to obtain additional funding for services.

Answered: 213 Skipped: 45



2019 Community Survey

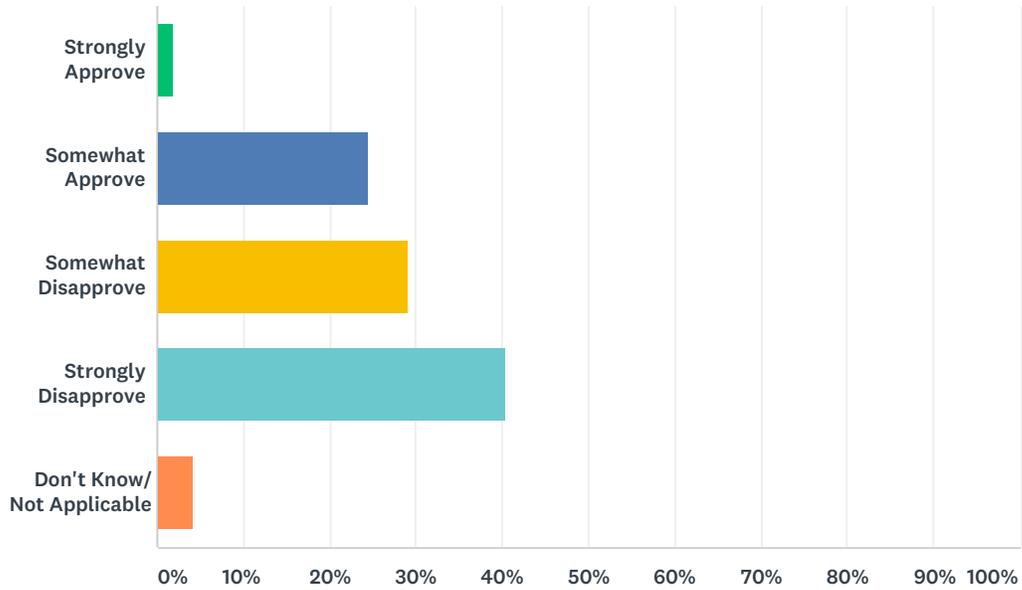


- Strongly support providing additional funding
- Somewhat support providing additional funding
- Somewhat oppose providing additional funding
- Strongly oppose providing additional funding
- Don't Know/Not Applicable

	STRONGLY SUPPORT PROVIDING ADDITIONAL FUNDING	SOMEWHAT SUPPORT PROVIDING ADDITIONAL FUNDING	SOMEWHAT OPPOSE PROVIDING ADDITIONAL FUNDING	STRONGLY OPPOSE PROVIDING ADDITIONAL FUNDING	DON'T KNOW/NOT APPLICABLE	TOTAL
Increasing fees for park and recreation programs	13.33% 28	32.86% 69	19.05% 40	25.24% 53	9.52% 20	210
Establishing fees for short term rentals, like Air-b-n-b	23.30% 48	32.52% 67	15.05% 31	19.42% 40	9.71% 20	206
Establishing construction impact fees like, park impact fees and tree in-lieu fees	13.27% 28	34.12% 72	16.11% 34	20.85% 44	15.64% 33	211
Creating business license fees	16.19% 34	34.29% 72	19.05% 40	20.00% 42	10.48% 22	210
Increasing permit fees	10.58% 22	30.77% 64	21.63% 45	30.77% 64	6.25% 13	208

Q30 Would you say you approve or disapprove of the job being done by the City of Pecos in managing local tax dollars?

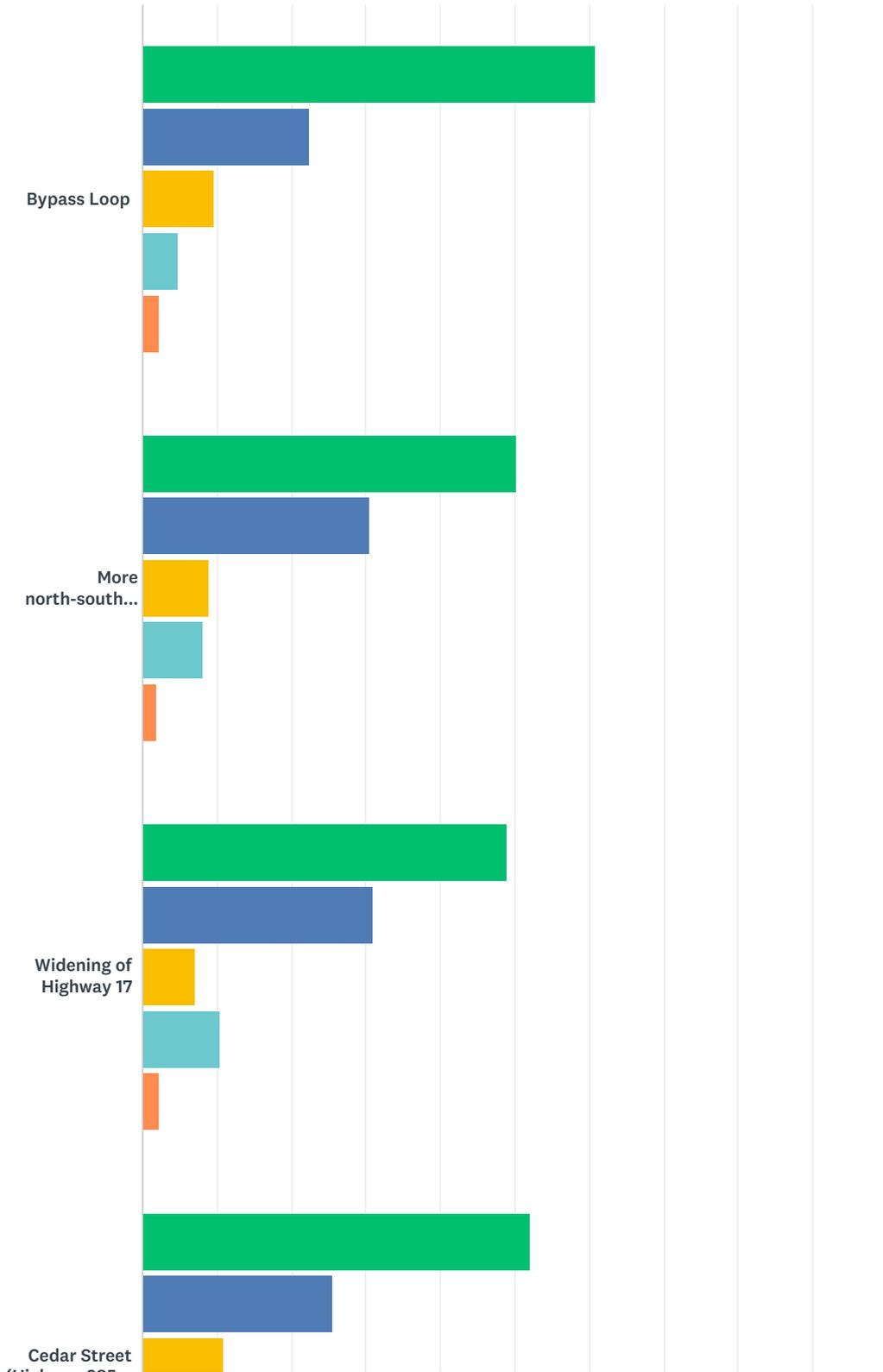
Answered: 213 Skipped: 45



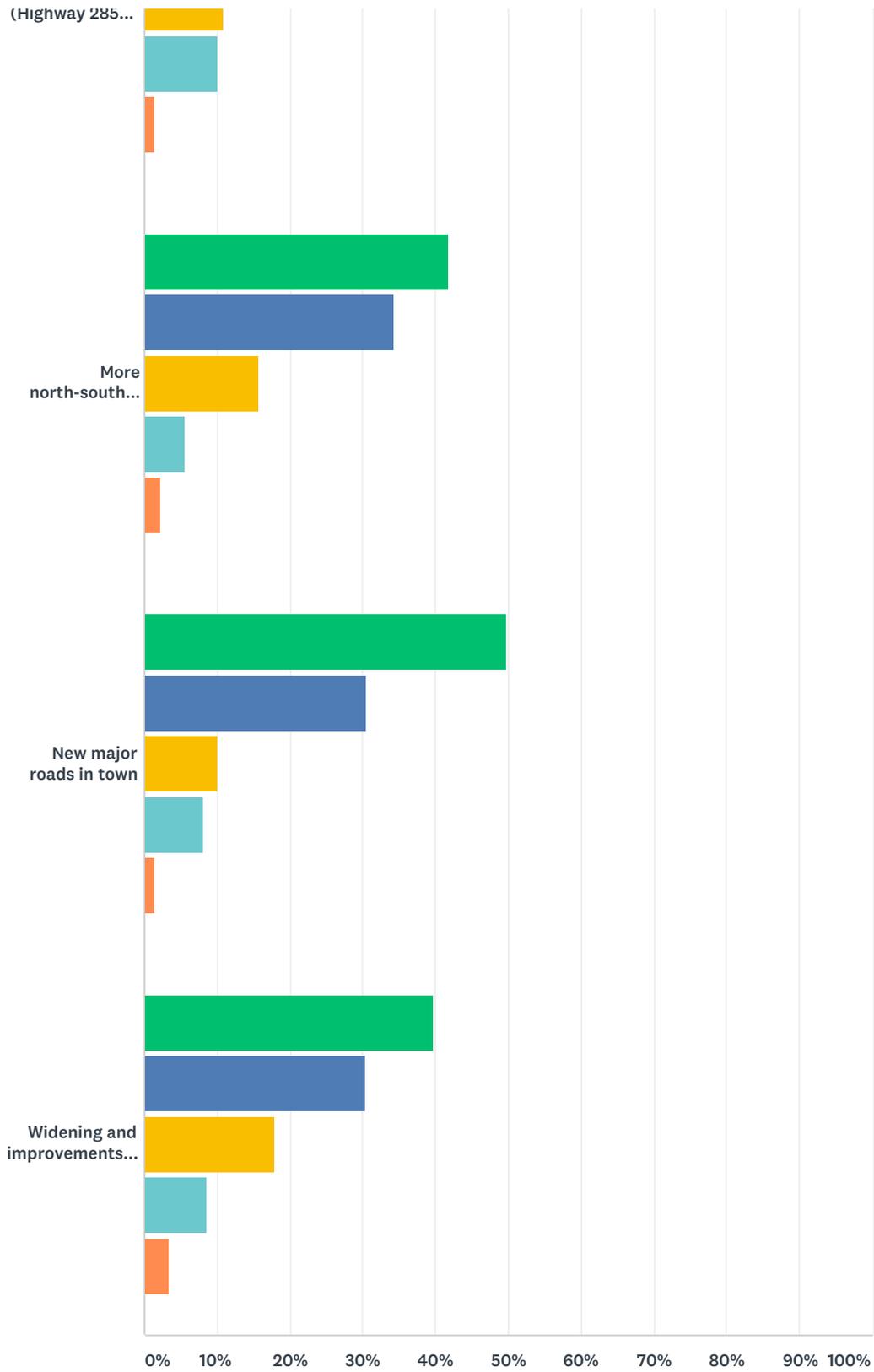
ANSWER CHOICES	RESPONSES	
Strongly Approve	1.88%	4
Somewhat Approve	24.41%	52
Somewhat Disapprove	29.11%	62
Strongly Disapprove	40.38%	86
Don't Know/ Not Applicable	4.23%	9
TOTAL		213

Q31 How would you rate your level of Support for a Future Bond Issue if Funds Were Used to Complete the Following TRANSPORTATION Projects?

Answered: 212 Skipped: 46



2019 Community Survey



■ High level of support
 ■ Somewhat supportive
 ■ Indifferent
■ Not Supportive
 ■ Hate it

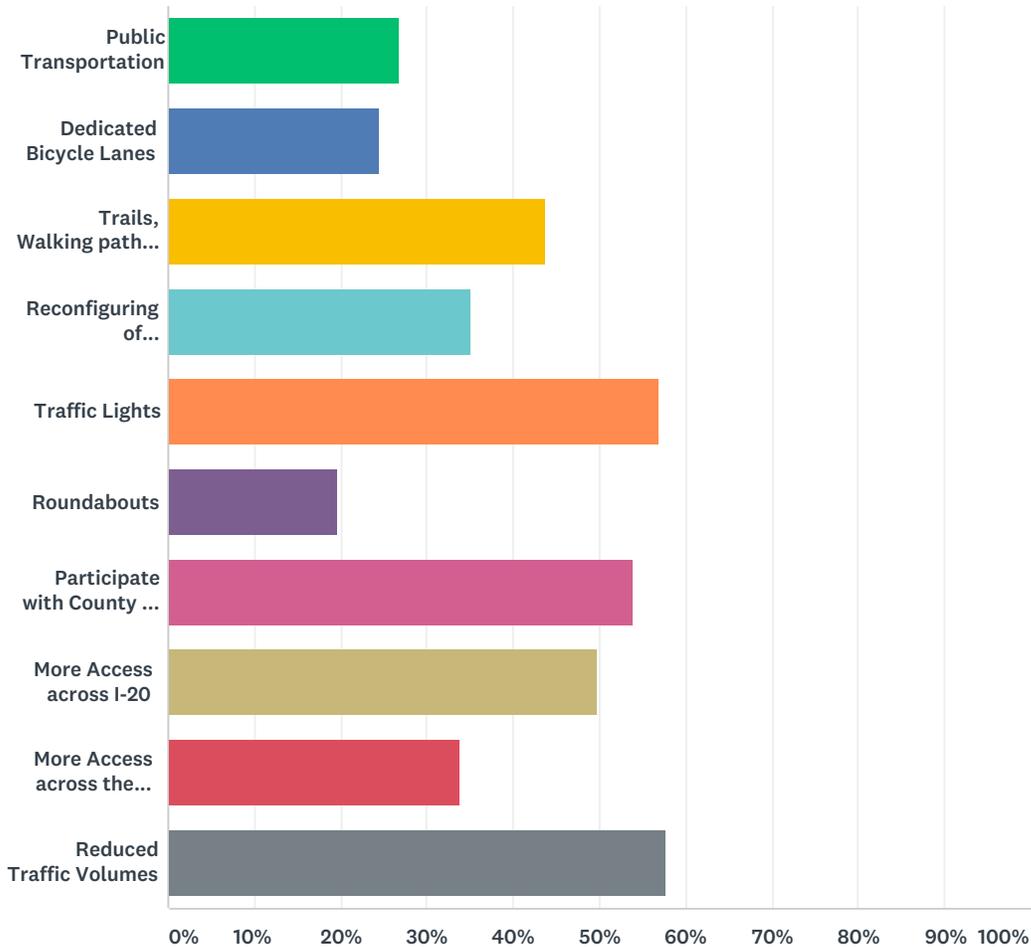
	HIGH LEVEL OF SUPPORT	SOMEWHAT SUPPORTIVE	INDIFFERENT	NOT SUPPORTIVE	HATE IT	TOTAL
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2019 Community Survey

Bypass Loop	60.95% 128	22.38% 47	9.52% 20	4.76% 10	2.38% 5	210
More north-south access across I-20	50.24% 105	30.62% 64	9.09% 19	8.13% 17	1.91% 4	209
Widening of Highway 17	49.05% 103	30.95% 65	7.14% 15	10.48% 22	2.38% 5	210
Cedar Street (Highway 285) Beautification	52.13% 110	25.59% 54	10.90% 23	9.95% 21	1.42% 3	211
More north-south access across the railroad tracks (grade separation)	41.90% 88	34.29% 72	15.71% 33	5.71% 12	2.38% 5	210
New major roads in town	49.76% 104	30.62% 64	10.05% 21	8.13% 17	1.44% 3	209
Widening and improvements of Lincoln Street	39.81% 84	30.33% 64	18.01% 38	8.53% 18	3.32% 7	211

Q32 Which of the following TRANSPORTATION Improvements would you be most likely to Support? (Select all that apply)

Answered: 213 Skipped: 45

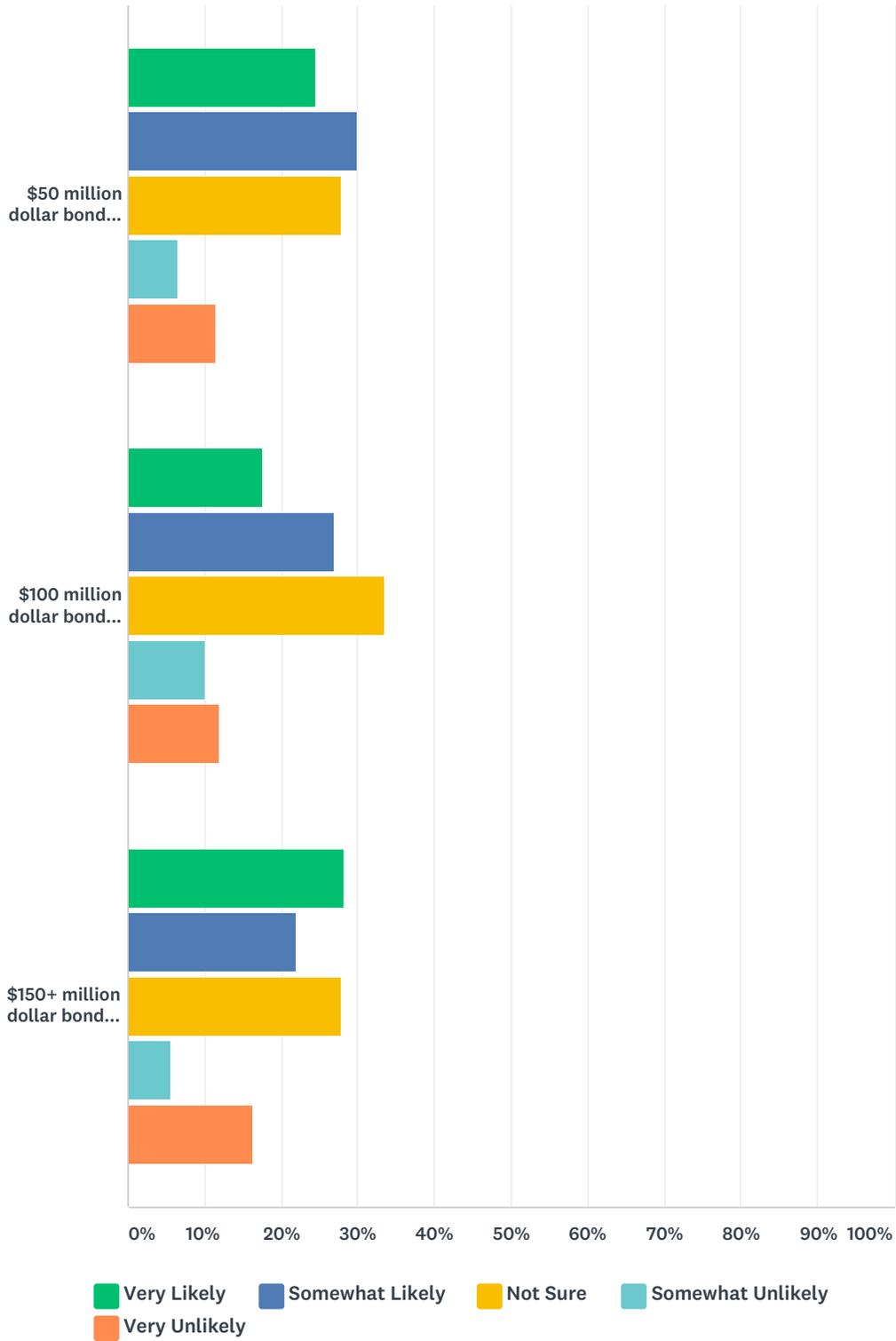


ANSWER CHOICES	RESPONSES	
Public Transportation	26.76%	57
Dedicated Bicycle Lanes	24.41%	52
Trails, Walking paths and Sidewalks	43.66%	93
Reconfiguring of intersections	35.21%	75
Traffic Lights	56.81%	121
Roundabouts	19.72%	42
Participate with County and State on Major construction on County or State roads	53.99%	115
More Access across I-20	49.77%	106
More Access across the railroad tracks	33.80%	72
Reduced Traffic Volumes	57.75%	123

Total Respondents: 213

Q33 How likely would you be to vote for the following debt levels for TRANSPORTATION Improvements?

Answered: 213 Skipped: 45



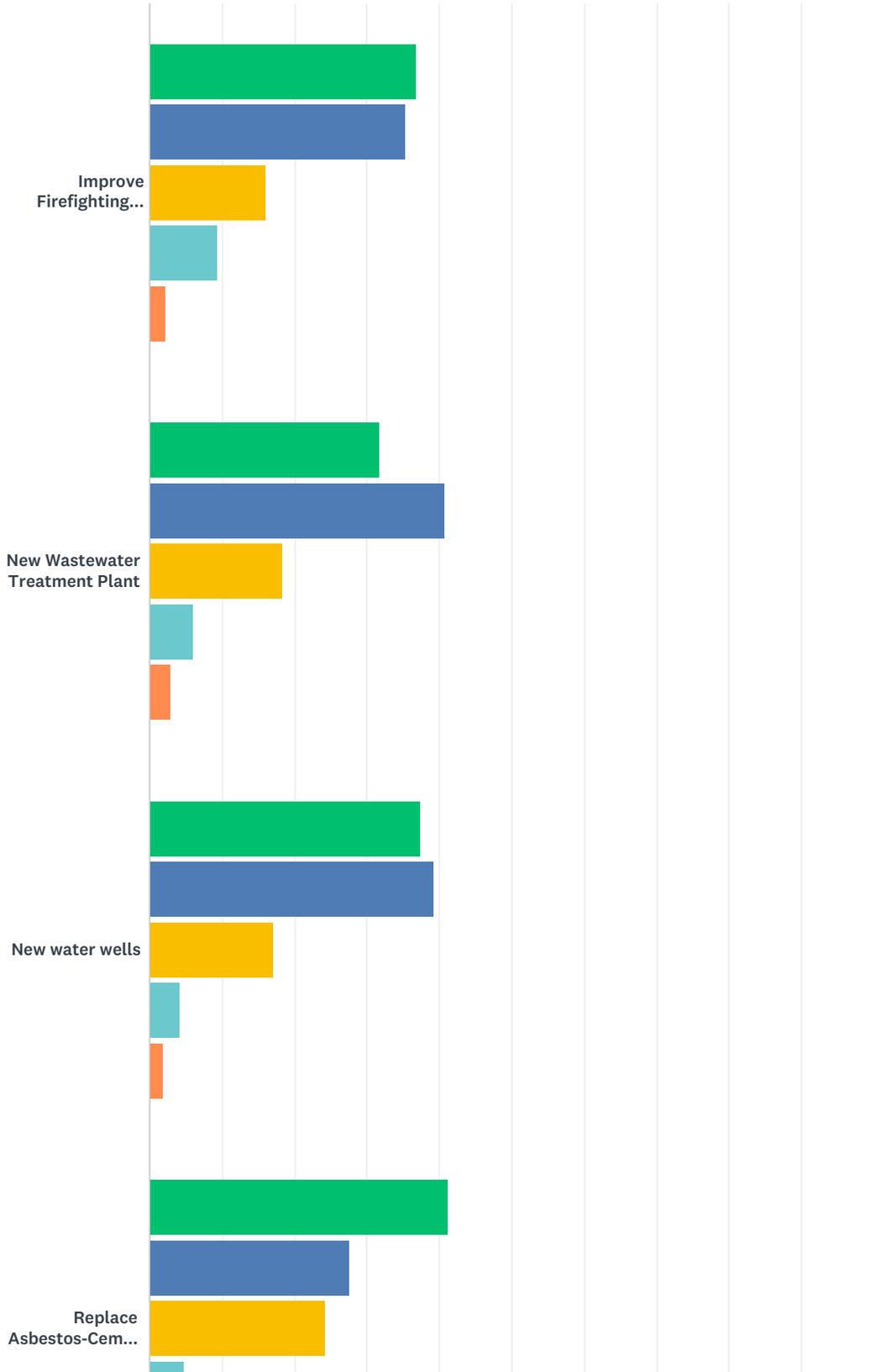
	VERY LIKELY	SOMEWHAT LIKELY	NOT SURE	SOMEWHAT UNLIKELY	VERY UNLIKELY	TOTAL	WEIGHTED AVERAGE
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2019 Community Survey

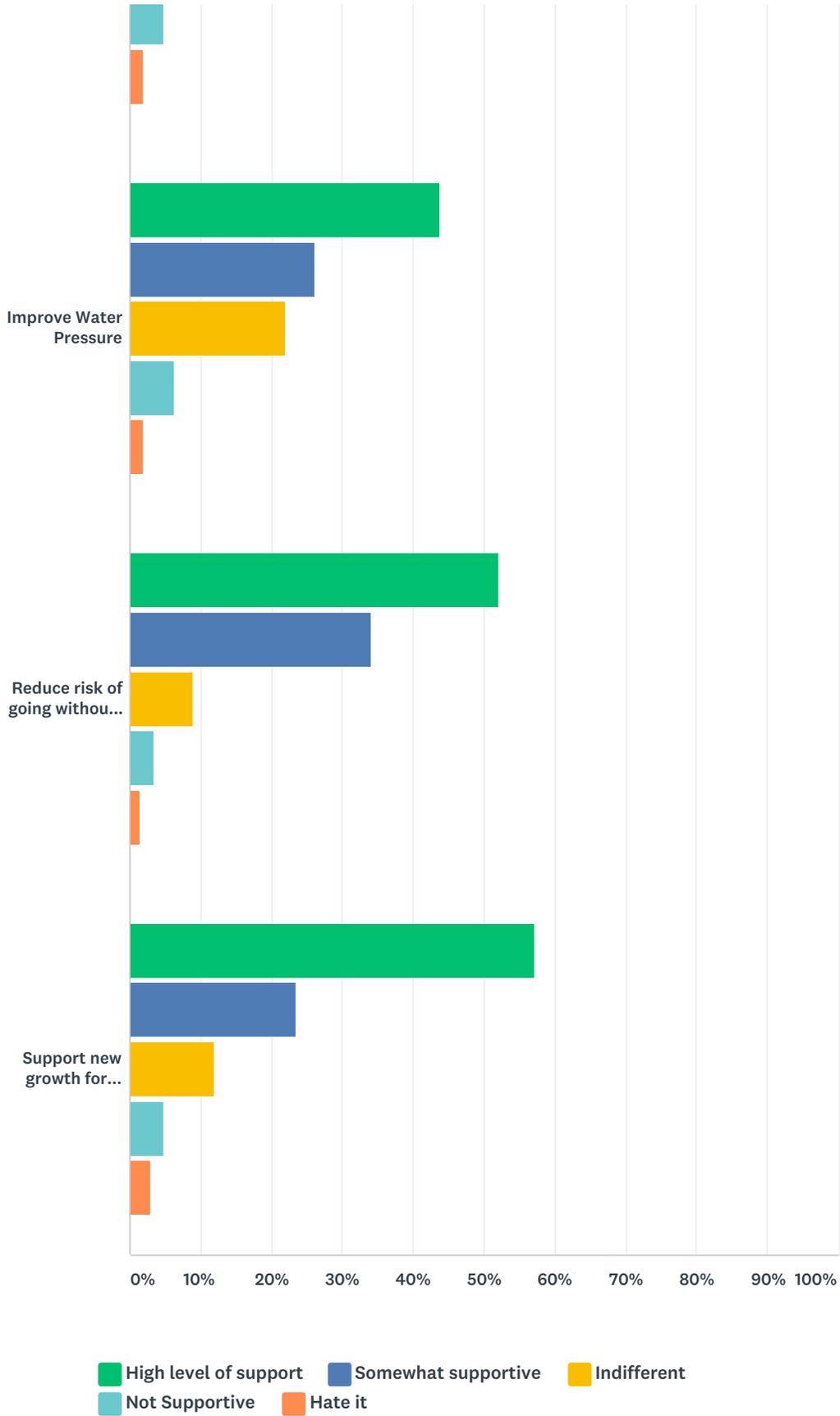
\$50 million dollar bond issue that would fund TWO or THREE projects	24.38% 49	29.85% 60	27.86% 56	6.47% 13	11.44% 23	201	2.51
\$100 million dollar bond issue that would fund SOME projects	17.50% 35	27.00% 54	33.50% 67	10.00% 20	12.00% 24	200	2.72
\$150+ million dollar bond issue that would fund ALL projects	28.23% 59	22.01% 46	27.75% 58	5.74% 12	16.27% 34	209	2.60

Q34 How would you rate your level of Support for a Future Bond Issue if Funds Were Used to Complete the Following UTILITY Projects?

Answered: 213 Skipped: 45



2019 Community Survey



■ High level of support
 ■ Somewhat supportive
 ■ Indifferent
■ Not supportive
 ■ Hate it

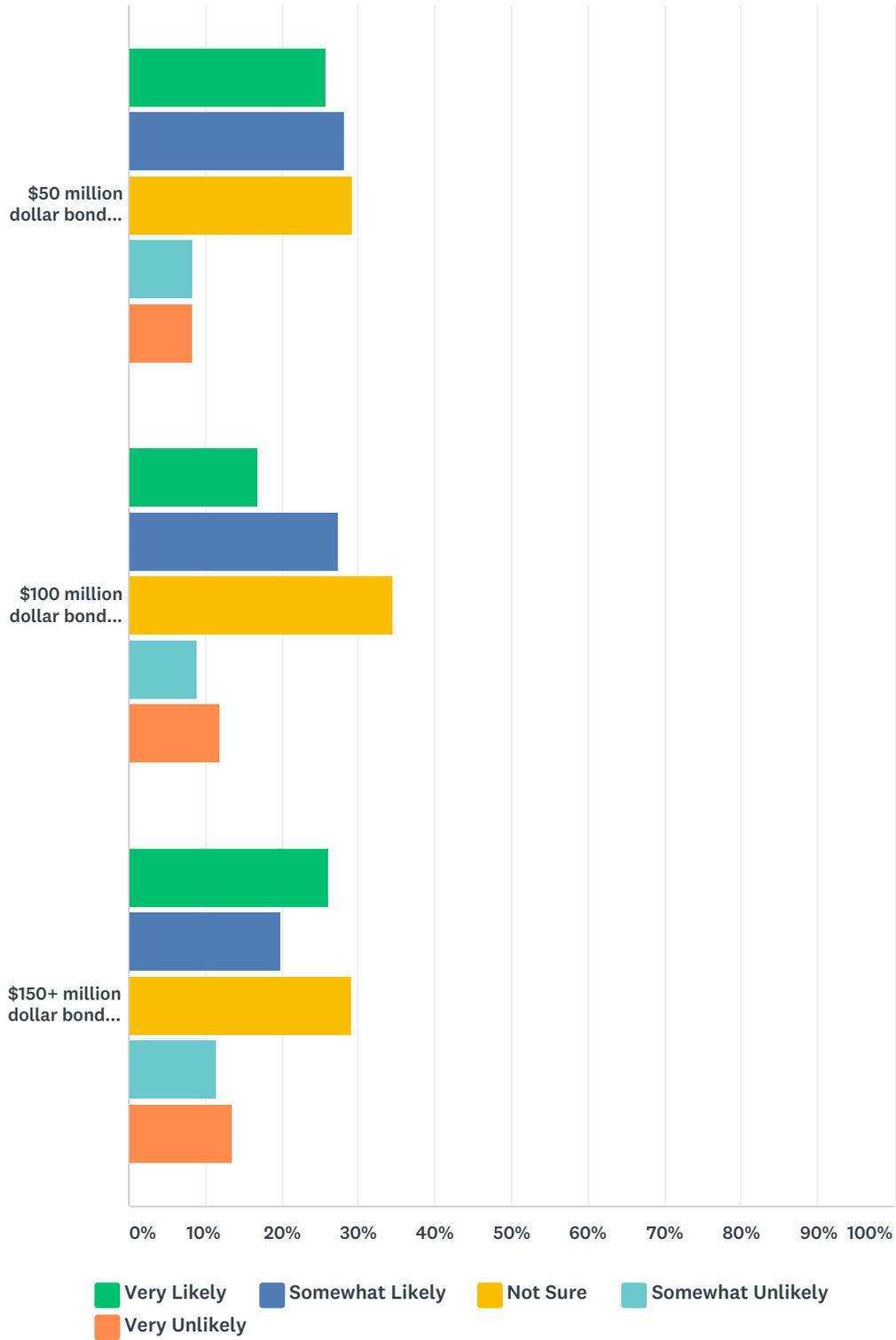
	HIGH LEVEL OF SUPPORT	SOMEWHAT SUPPORTIVE	INDIFFERENT	NOT SUPPORTIVE	HATE IT	TOTAL
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2019 Community Survey

Improve Firefighting capacity/increase hydrant coverage	36.79% 78	35.38% 75	16.04% 34	9.43% 20	2.36% 5	212
New Wastewater Treatment Plant	31.75% 67	40.76% 86	18.48% 39	6.16% 13	2.84% 6	211
New water wells	37.44% 79	39.34% 83	17.06% 36	4.27% 9	1.90% 4	211
Replace Asbestos-Cement (AC) Pipe	41.26% 85	27.67% 57	24.27% 50	4.85% 10	1.94% 4	206
Improve Water Pressure	43.81% 92	26.19% 55	21.90% 46	6.19% 13	1.90% 4	210
Reduce risk of going without water (for example, adding generators to wells)	52.13% 110	34.12% 72	9.00% 19	3.32% 7	1.42% 3	211
Support new growth for housing and economic development	57.14% 120	23.33% 49	11.90% 25	4.76% 10	2.86% 6	210

Q35 How likely would you be to vote for the following debt levels for UTILITY Improvements?

Answered: 213 Skipped: 45



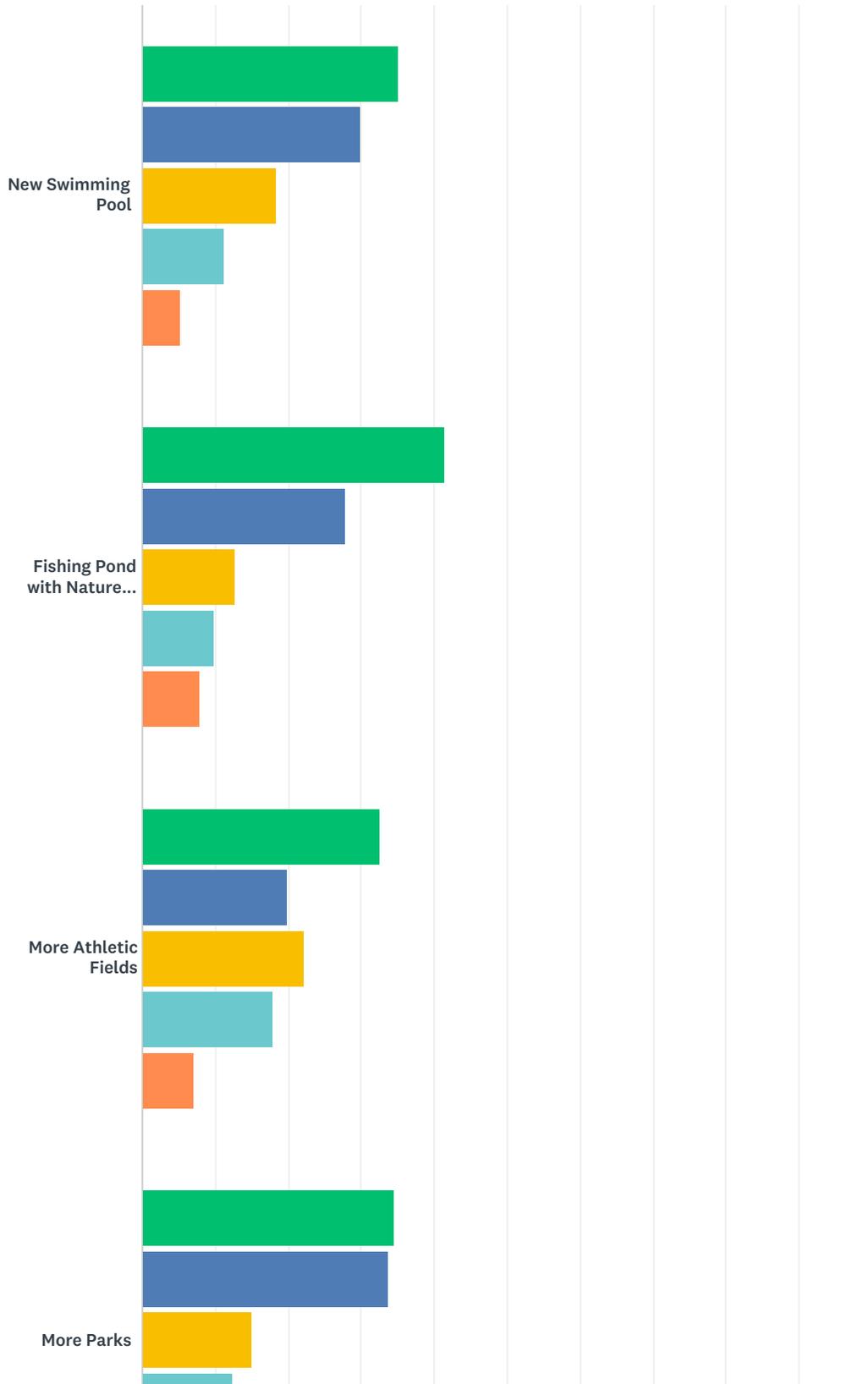
	VERY LIKELY	SOMEWHAT LIKELY	NOT SURE	SOMEWHAT UNLIKELY	VERY UNLIKELY	TOTAL	WEIGHTED AVERAGE
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2019 Community Survey

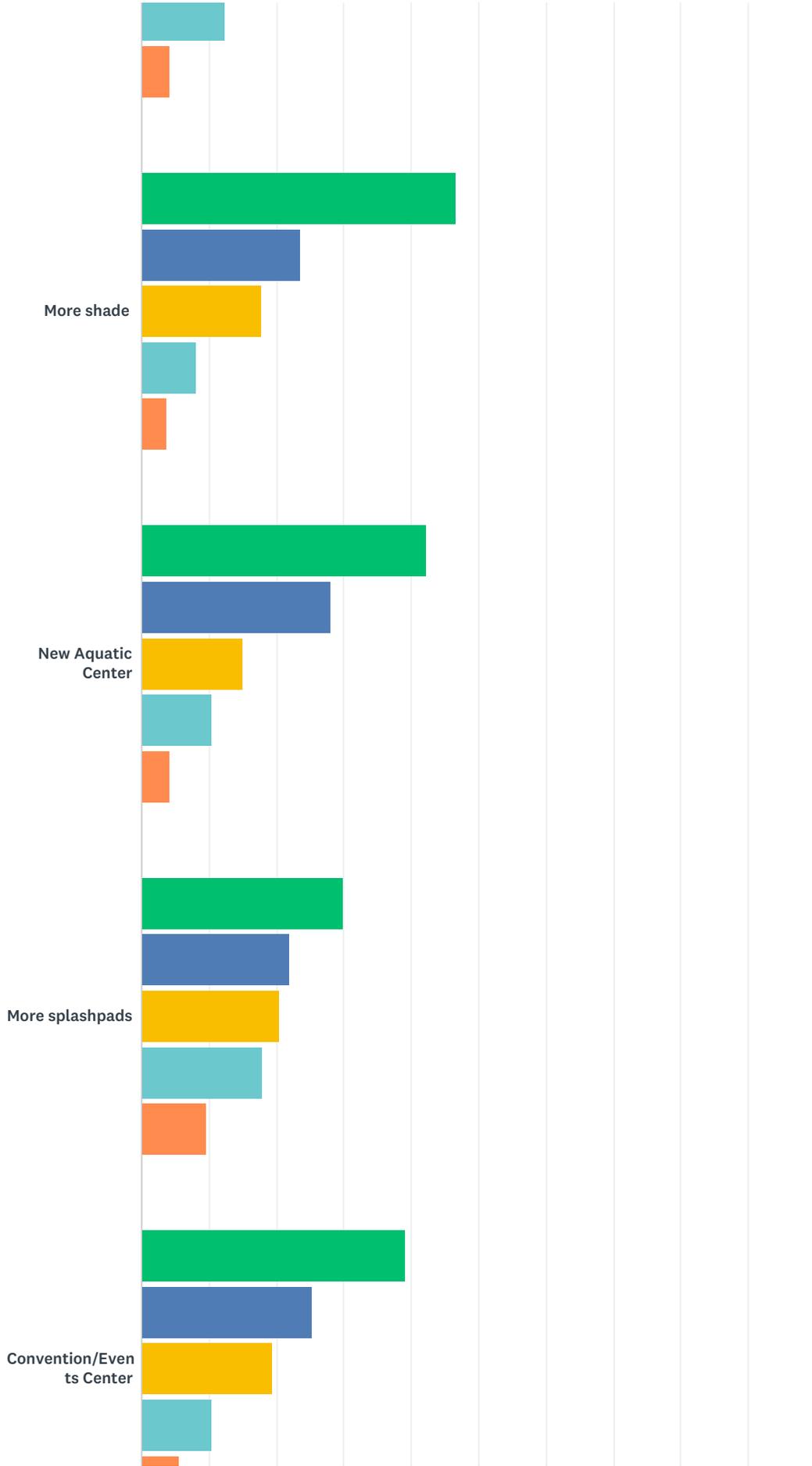
\$50 million dollar bond issue that would fund TWO or THREE projects	25.74% 52	28.22% 57	29.21% 59	8.42% 17	8.42% 17	202	2.46
\$100 million dollar bond issue that would fund SOME projects	17.00% 34	27.50% 55	34.50% 69	9.00% 18	12.00% 24	200	2.71
\$150+ million dollar bond issue that would fund ALL projects	26.09% 54	19.81% 41	28.99% 60	11.59% 24	13.53% 28	207	2.67

Q36 How would you rate your level of Support for a Future Bond Issue if Funds Were Used to Complete the Following PARKS Projects?

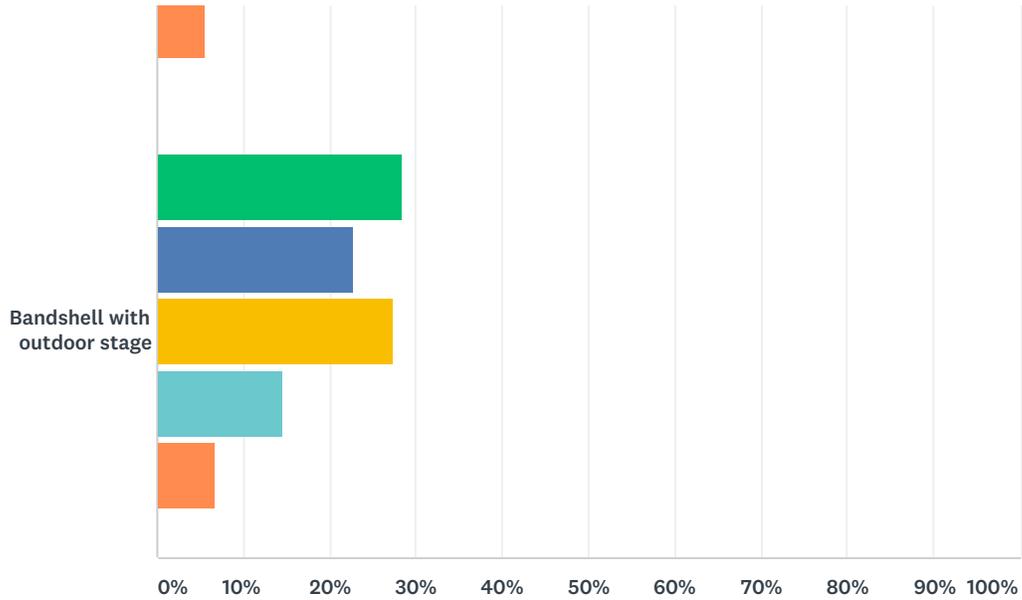
Answered: 213 Skipped: 45



2019 Community Survey



2019 Community Survey

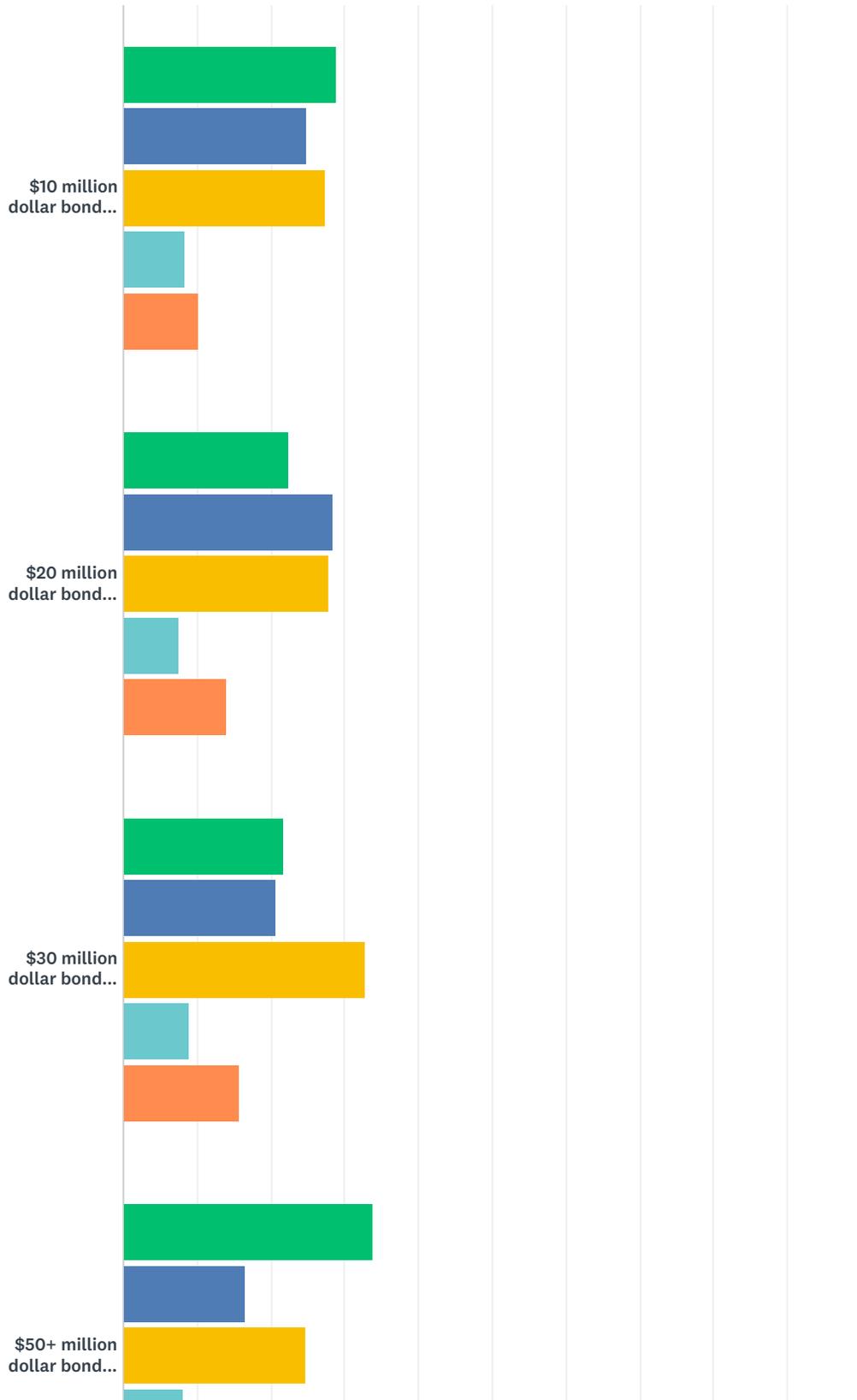


■ High level of support
 ■ Somewhat supportive
 ■ Indifferent
■ Not Supportive
 ■ Hate it

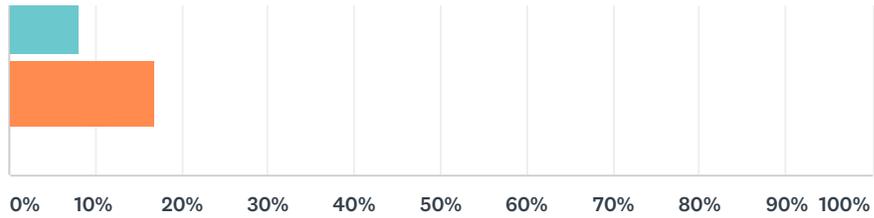
	HIGH LEVEL OF SUPPORT	SOMEWHAT SUPPORTIVE	INDIFFERENT	NOT SUPPORTIVE	HATE IT	TOTAL
New Swimming Pool	35.07% 74	29.86% 63	18.48% 39	11.37% 24	5.21% 11	211
Fishing Pond with Nature Trails and Picnic Areas	41.51% 88	27.83% 59	12.74% 27	9.91% 21	8.02% 17	212
More Athletic Fields	32.70% 69	19.91% 42	22.27% 47	18.01% 38	7.11% 15	211
More Parks	34.60% 73	33.65% 71	15.17% 32	12.32% 26	4.27% 9	211
More shade	46.63% 97	23.56% 49	17.79% 37	8.17% 17	3.85% 8	208
New Aquatic Center	42.18% 89	27.96% 59	15.17% 32	10.43% 22	4.27% 9	211
More splashpads	30.00% 63	21.90% 46	20.48% 43	18.10% 38	9.52% 20	210
Convention/Events Center	39.05% 82	25.24% 53	19.52% 41	10.48% 22	5.71% 12	210
Bandshell with outdoor stage	28.44% 60	22.75% 48	27.49% 58	14.69% 31	6.64% 14	211

Q37 How likely would you be to vote for the following debt levels for PARKS Improvements?

Answered: 213 Skipped: 45



2019 Community Survey



■ Very Likely
 ■ Somewhat Likely
 ■ Not Sure
 ■ Somewhat Unlikely
■ Very Unlikely

	VERY LIKELY	SOMEWHAT LIKELY	NOT SURE	SOMEWHAT UNLIKELY	VERY UNLIKELY	TOTAL	WEIGHTED AVERAGE
\$10 million dollar bond issue that would fund ONE to THREE Big projects	28.92% 59	25.00% 51	27.45% 56	8.33% 17	10.29% 21	204	2.46
\$20 million dollar bond issue that would fund SOME Big projects	22.39% 45	28.36% 57	27.86% 56	7.46% 15	13.93% 28	201	2.62
\$30 million dollar bond issue that would fund ALL but the Largest projects	21.72% 43	20.71% 41	32.83% 65	9.09% 18	15.66% 31	198	2.76
\$50+ million dollar bond issue that would fund ALL projects	33.82% 70	16.43% 34	24.64% 51	8.21% 17	16.91% 35	207	2.58

Q38 Do you have other concerns not addressed in this survey?

Answered: 47 Skipped: 211

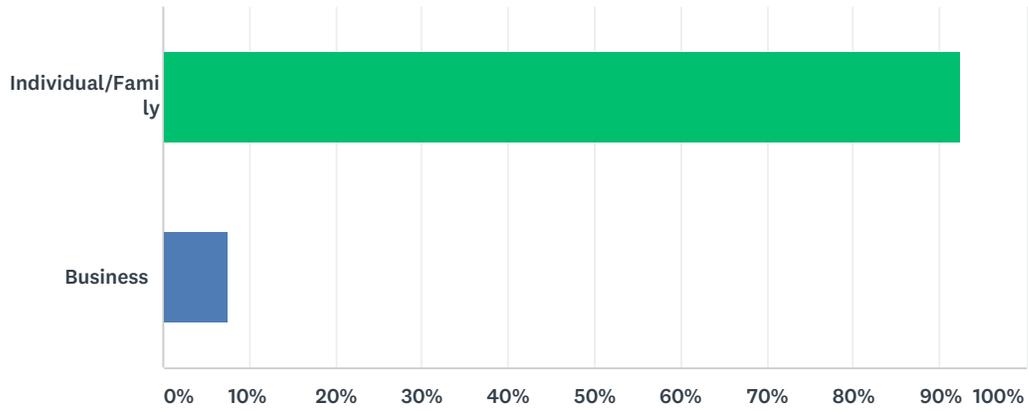
#	RESPONSES	DATE
1	* Street Sweeper would like to see if they could please put water. Just see dirt flying everywhere. Town is dirty enough. *need batting cages for baseball practice so w/Little League kids could improve + maybe one day we will have a State title, not just Districts. Need thing to do for kids.... * City needs to check street on Katherine there is a big dip since they repaired a problem years ago. (red light @Eddy had same problem back before 2012.)	9/24/2019 3:32 AM
2	commercial water rates are ridiculously high priced!!!	7/30/2019 5:40 AM
3	no	7/4/2019 9:25 AM
4	Fix the traffic congestion	6/30/2019 12:09 PM
5	Everything in this survey is connected to raising bond money which will increase property taxes. Please stop	6/26/2019 9:06 AM
6	No	6/21/2019 10:14 AM
7	I don't think the city utilizes our money well at all. They take bids to do jobs and hire the worst people that don't do what they say. Keep hiring outsiders to tell us how to spend our money. That is a huge waste of funds. Pecos is known for being hard to deal with and growth. The city spends too much wasteful money instead of the spending our hard earned money on really important things. #1 our streets and the hugh holes. It has taken years to decide to build a sports complex. There has been so much wasted time & money. Why does it need to serve alcohol? So people can get drunk and cause problems especially when kids are around? There is so little for the kids to do. Not all kids play sports. I go out of town and spend my money on entertainment. Wish I could do this in my home town.	6/19/2019 10:35 PM
8	Yes, city manager needs to be replaced.	6/19/2019 3:30 PM
9	No	6/18/2019 12:58 PM
10	No	6/18/2019 6:24 AM
11	No	6/18/2019 2:46 AM
12	Water bills are too high. Taxes are too high. City employees don't do much.	6/17/2019 3:25 PM
13	No	6/17/2019 1:08 PM
14	Oilfield industry should subsidize accordingly based on damage to public property to income ratios	6/17/2019 6:22 AM
15	Why does there need to be voting for bonds??? Where is all the oil income going???	6/16/2019 5:04 PM
16	Amount of money spent on Pecos West. You asked no question about if citizens support Pecos West?	6/16/2019 5:17 AM
17	New schools	6/15/2019 4:21 PM
18	The city of Pecos does not encourage walking as there are no crosswalks at intersections	6/15/2019 4:09 PM
19	Using Facebook page to ask for what kind of improvements and go from there. City should of kept the minigolf and added the splashpad, not one or the other. Truck bypass is needed.	6/15/2019 11:57 AM
20	Raise fines for owners being irresponsible by letting their pets roam off leash off of their property	6/14/2019 8:13 PM
21	City manager does not own home in Pecos but has no problem raising taxes for those of us who do	6/14/2019 4:56 PM
22	No	6/13/2019 2:25 PM
23	No	6/12/2019 3:11 AM
24	Improve postal services!	6/10/2019 3:45 PM
25	Actively look for other grocery stores or partnerships with Walmart for a super Walmart.	6/10/2019 12:36 PM

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26	Please make public (in layman's terms) where all the monies are going. It seems alot of money is coming in and yet, "There's no money..." is what the public is told.	6/10/2019 11:07 AM
27	I have no confidence with the current administration nor the attorney we have. I am extremely disappointed in how the city gouges people for fees. Your job is to provide water, sewer and streets. All of which are lacking and those are basic services. These things need to be done before you start beautifying Pecos.	6/10/2019 7:43 AM
28	No	6/10/2019 5:57 AM
29	What happened to bed tax for ball fields?	6/9/2019 3:22 PM
30	New food store	6/9/2019 1:53 PM
31	No	6/9/2019 9:27 AM
32	Local residents renting their rooms for over \$900, should be tax audited. Rent for homes and prices of homes for sales is ridiculous for locals.	6/9/2019 7:52 AM
33	Please act now. Our town is becoming uncomfortable for our local people. I would move if We didn't own our home . I hate driving to get basic needs like groceries and entertainment!	6/9/2019 5:37 AM
34	No.	6/9/2019 4:30 AM
35	Multiple RV s in a parking lot using or paying one water bill and sewer bill inside city limits but not getting revenue from each RV in the lot putting a strain on our water and sewer and trash / landfill they are getting away with it and the property/ management of is getting away from paying taxes from their revenue being made . All this lost monies is not going to city .	6/9/2019 3:04 AM
36	Fix THE ROADS!	6/8/2019 6:38 PM
37	Clean our town.	6/8/2019 5:54 PM
38	Start making Pecos look like a developed small city. Tear down old buildings. Make Pecos look more green. More trees. If Pecos looks like a dirty, old, tore up town, then nobody cares. Once Pecos starts to look modern, developed, clean, green, then people will take pride in the town.	6/8/2019 2:01 PM
39	Grocery Store, bowling alley, real bars and grills like Chilis, Buffalo Wild Wings that sell alcohol by the drink especially on Sundays for football games like the rest of the modern world. Get rid of outdated ordinances regarding alcohol by the drink.	6/8/2019 10:54 AM
40	Senior Citizen Center renovation! Not what they asked for at all. One plug in serving area, serving island way to high to be used properly, seniors were not involved in any part of renovation after being kicked out of 2 places. Now being told to find raise to pay utilities!!!!	6/8/2019 10:41 AM
41	Individual trash cans would be great if they are emptied timely.	6/8/2019 10:01 AM
42	The City is pulling down loads of cash in tax revenue but yet we need more to do anything with.	6/8/2019 10:01 AM
43	The city needs to tighten its belt spin what they take in know raising taxes no bond elections	6/8/2019 9:20 AM
44	We pay a lot of taxes already, and work and services are not being performed that we are paying for. it is time for the city to prove to citizens that they are actually willing to do the work we pay for until we give them another dime	6/8/2019 9:19 AM
45	Water is terrible in town. Turn the faucets in and it smells like mold. Trash is hit or miss on getting picked up. No way to have bulky trash removed unless I borrow a truck and take it to the dump. Roads are terrible. Housing is outrageous.	6/8/2019 9:15 AM
46	Hold employees accountable! Quit leaving managers who won't take responsibility for their department. Just because it's a government job doesn't mean that they work at a slow pace and half-ass everything. I'm tired of seeing city employees moping around. Find something to do and do it right the first time.	6/8/2019 8:49 AM
47	We need to purchase more trash trucks and hire more personnel to run these trucks correctly for collection. Or provide curb side pickup and that way the people fill there can and that's what they have to stay with. The big dumpsters only create problems with people thinking they can dump construction items in them and hinders collection because the truck won't collect that particular dumpster.	6/8/2019 8:42 AM

Q39 Demographics: Respondent?

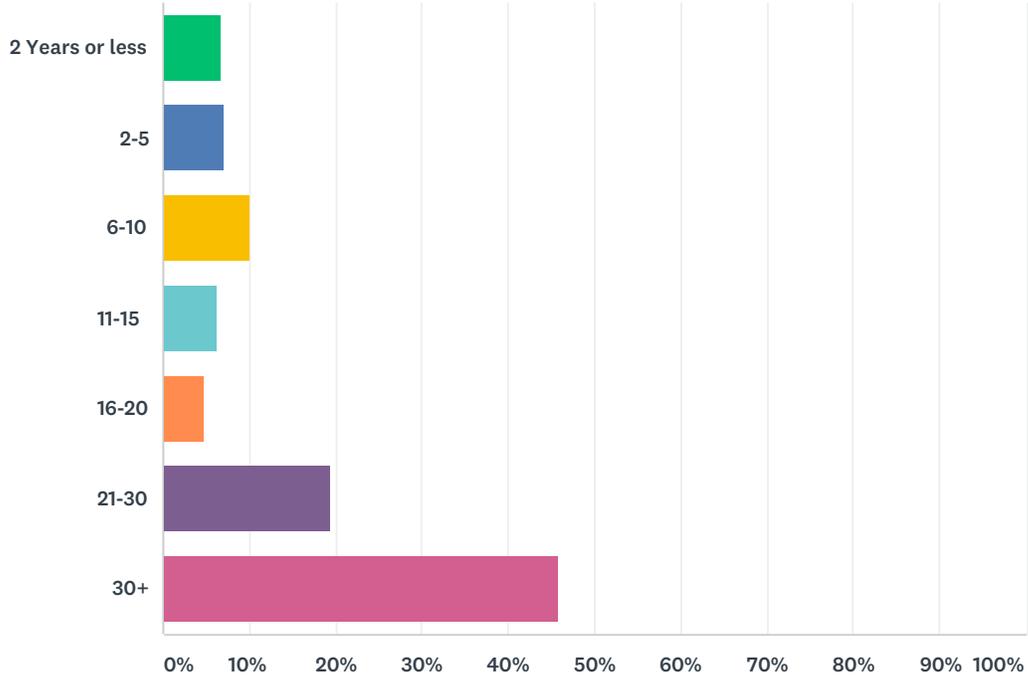
Answered: 210 Skipped: 48



ANSWER CHOICES	RESPONSES	
Individual/Family	92.38%	194
Business	7.62%	16
TOTAL		210

Q40 Demographics: Number of years lived (or established) in Pecos

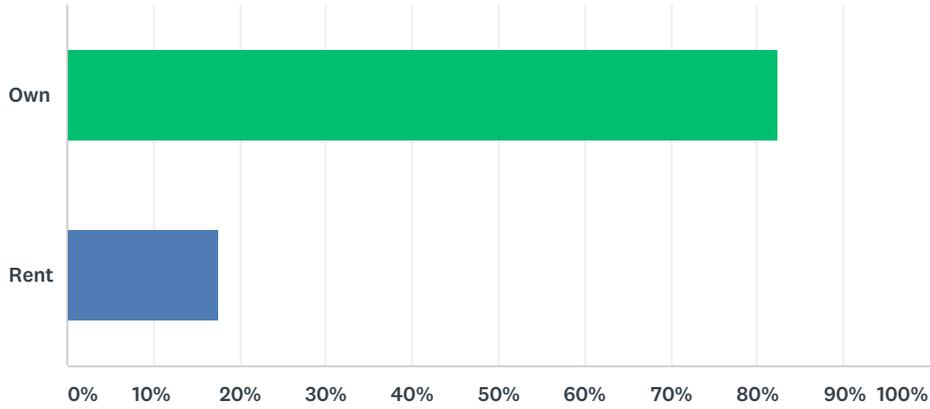
Answered: 210 Skipped: 48



ANSWER CHOICES	RESPONSES	
2 Years or less	6.67%	14
2-5	7.14%	15
6-10	10.00%	21
11-15	6.19%	13
16-20	4.76%	10
21-30	19.52%	41
30+	45.71%	96
TOTAL		210

Q41 Demographics: Home Ownership

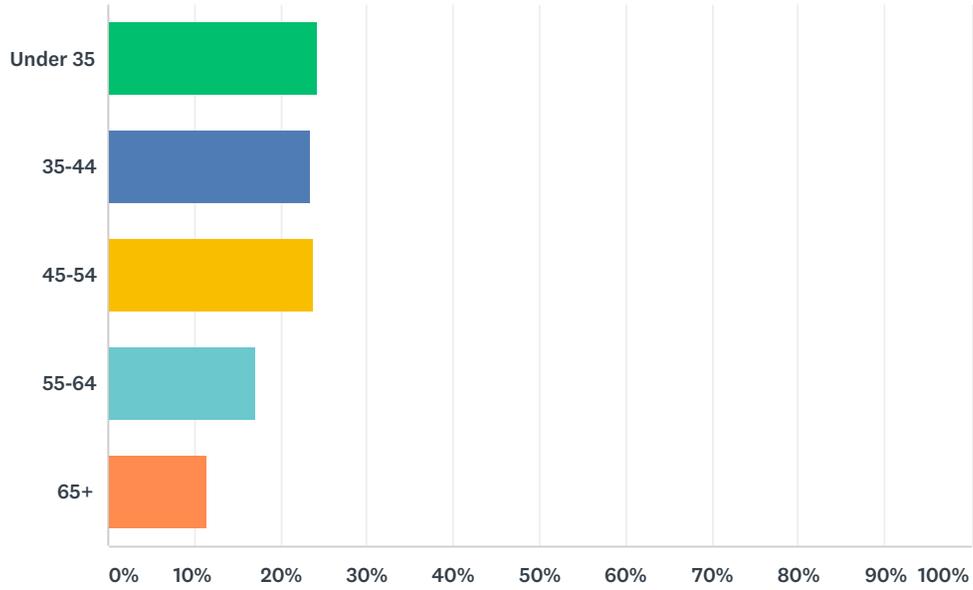
Answered: 210 Skipped: 48



ANSWER CHOICES	RESPONSES	
Own	82.38%	173
Rent	17.62%	37
TOTAL		210

Q42 Demographics: Age of Respondents

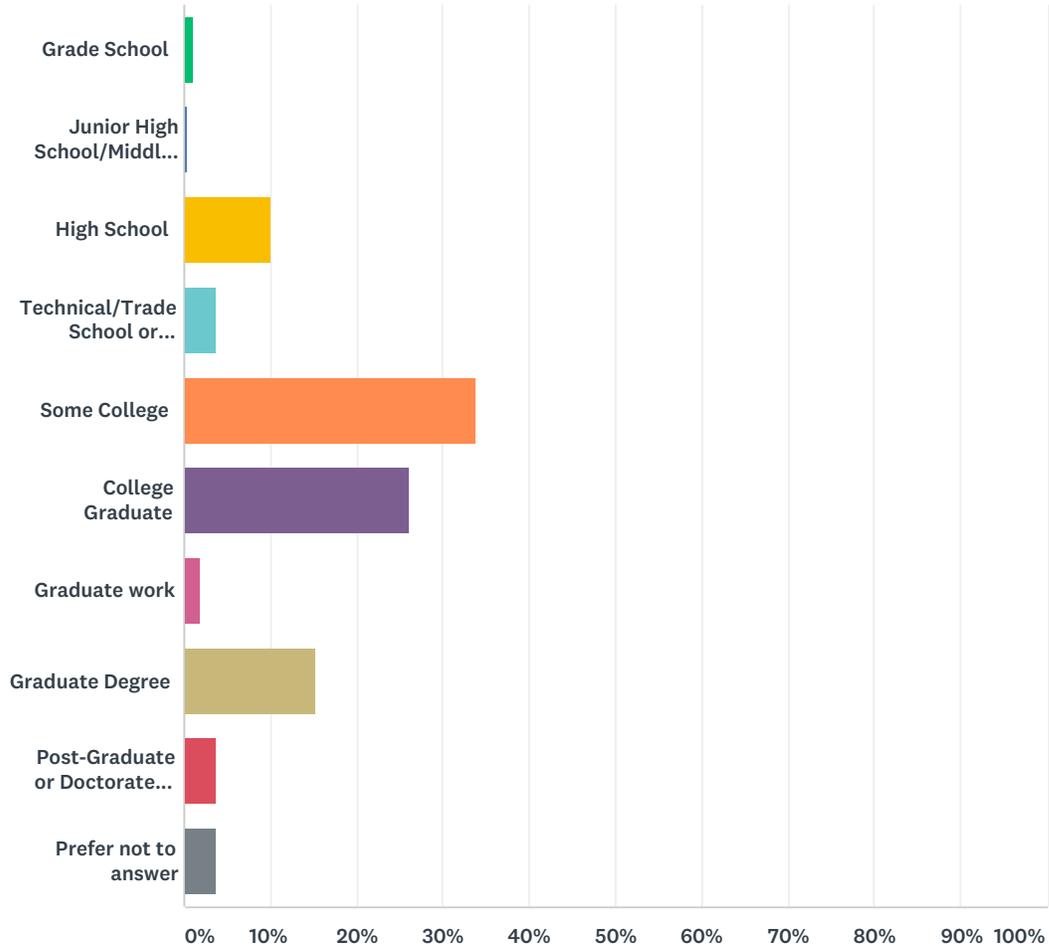
Answered: 210 Skipped: 48



ANSWER CHOICES	RESPONSES	
Under 35	24.29%	51
35-44	23.33%	49
45-54	23.81%	50
55-64	17.14%	36
65+	11.43%	24
TOTAL		210

Q43 Demographics: Highest Level of Education Completed

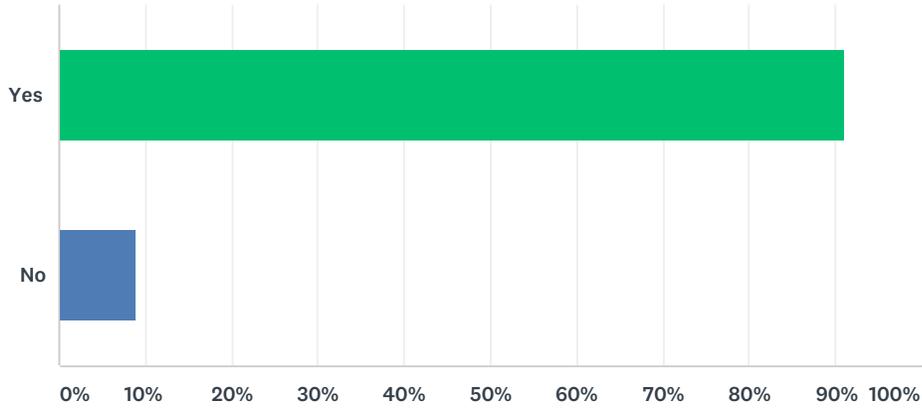
Answered: 210 Skipped: 48



ANSWER CHOICES	RESPONSES	
Grade School	0.95%	2
Junior High School/Middle School	0.48%	1
High School	10.00%	21
Technical/Trade School or Apprenticeship	3.81%	8
Some College	33.81%	71
College Graduate	26.19%	55
Graduate work	1.90%	4
Graduate Degree	15.24%	32
Post-Graduate or Doctorate Degree	3.81%	8
Prefer not to answer	3.81%	8
TOTAL		210

Q44 Demographics: Do you work in Pecos?

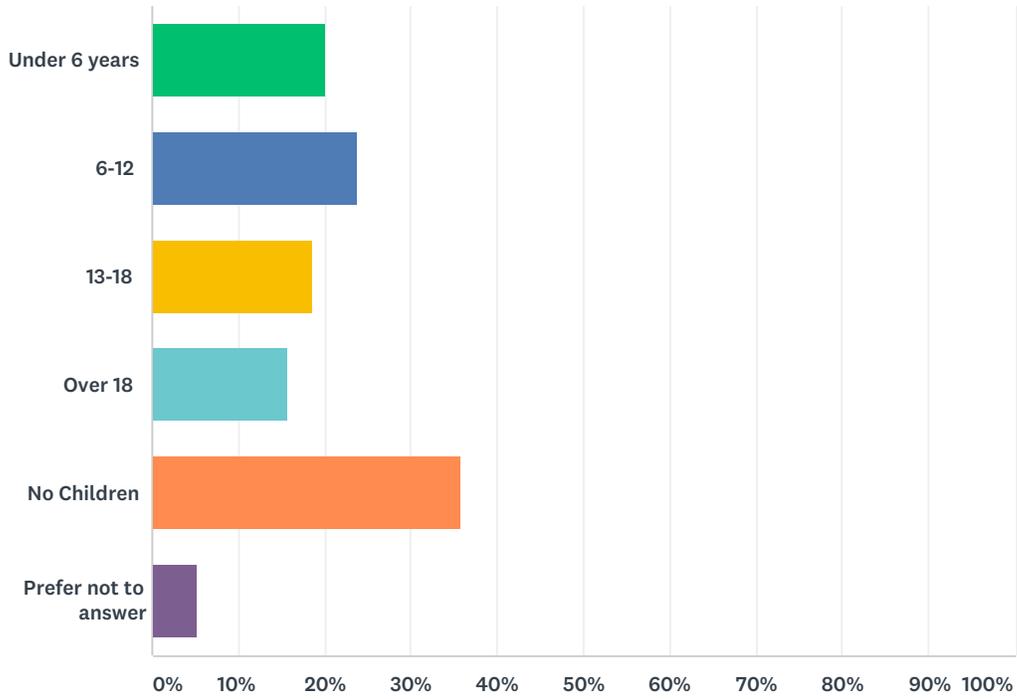
Answered: 210 Skipped: 48



ANSWER CHOICES	RESPONSES	
Yes	90.95%	191
No	9.05%	19
TOTAL		210

Q45 Demographics: Do you have children living at home in the following age ranges?

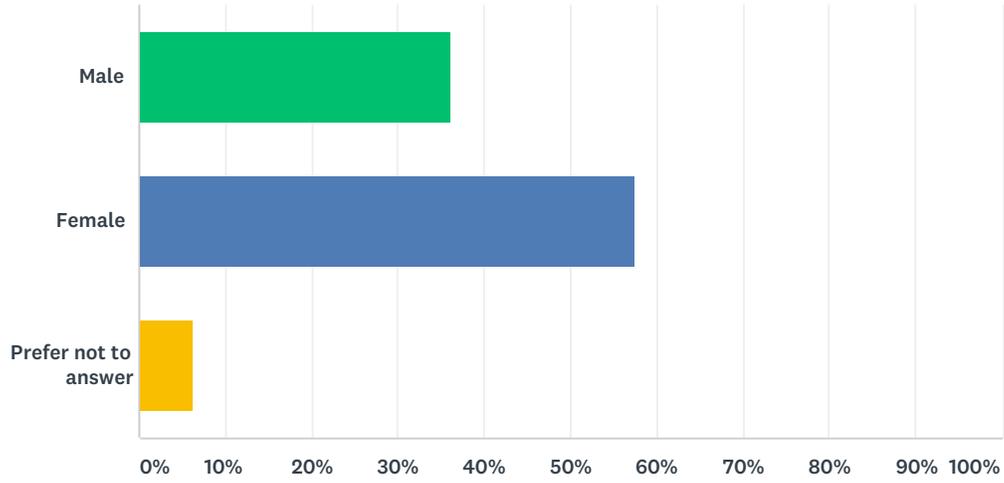
Answered: 210 Skipped: 48



ANSWER CHOICES	RESPONSES	
Under 6 years	20.00%	42
6-12	23.81%	50
13-18	18.57%	39
Over 18	15.71%	33
No Children	35.71%	75
Prefer not to answer	5.24%	11
Total Respondents: 210		

Q46 Demographics: Gender

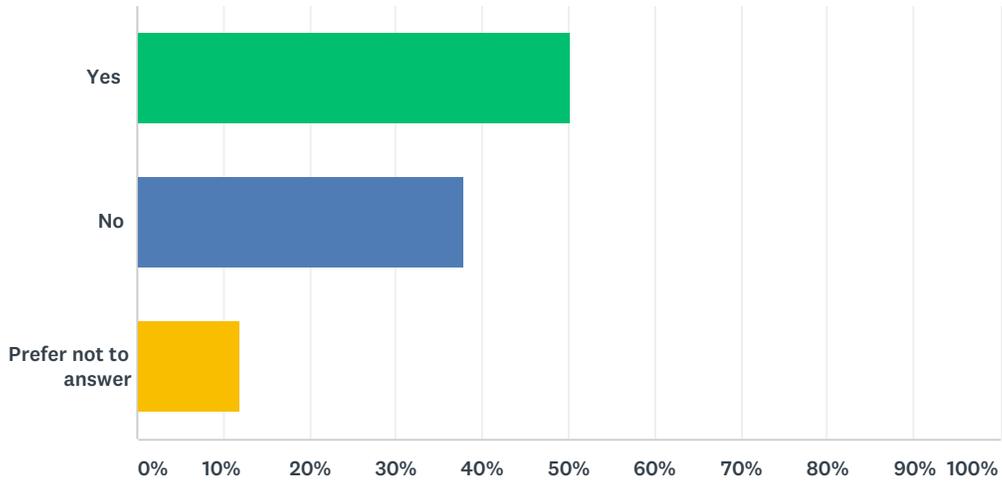
Answered: 210 Skipped: 48



ANSWER CHOICES	RESPONSES	
Male	36.19%	76
Female	57.62%	121
Prefer not to answer	6.19%	13
TOTAL		210

Q47 Demographics: Are you of Hispanic, Latino or other Spanish Heritage?

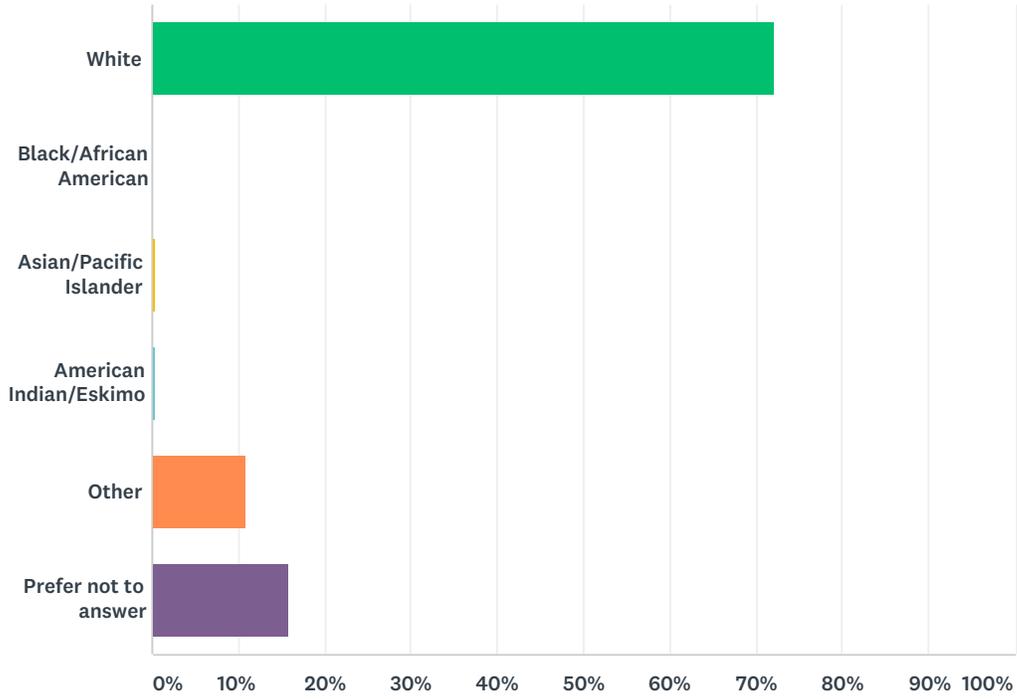
Answered: 209 Skipped: 49



ANSWER CHOICES	RESPONSES	
Yes	50.24%	105
No	37.80%	79
Prefer not to answer	11.96%	25
TOTAL		209

Q48 Demographics: Race/Ethnicity

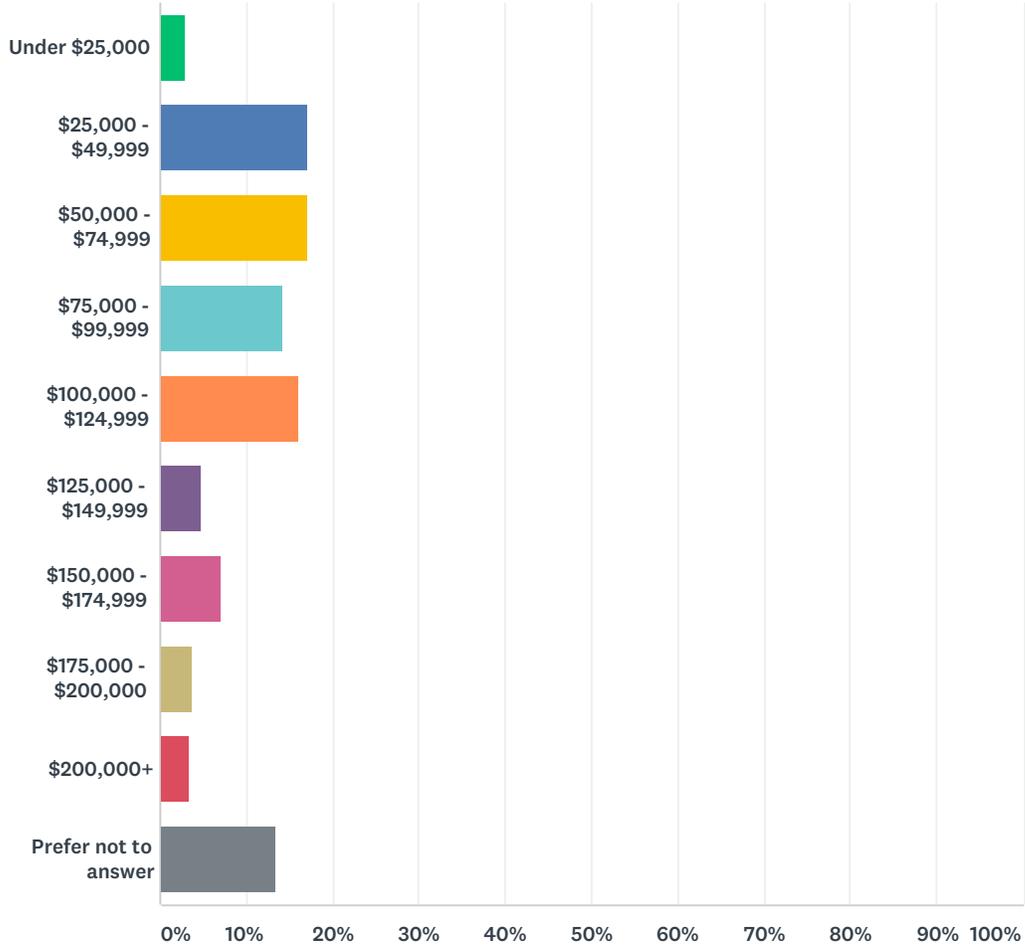
Answered: 202 Skipped: 56



ANSWER CHOICES	RESPONSES	
White	72.28%	146
Black/African American	0.00%	0
Asian/Pacific Islander	0.50%	1
American Indian/Eskimo	0.50%	1
Other	10.89%	22
Prefer not to answer	15.84%	32
TOTAL		202

Q49 Total Annual Household Income

Answered: 210 Skipped: 48



ANSWER CHOICES	RESPONSES	
Under \$25,000	2.86%	6
\$25,000 - \$49,999	17.14%	36
\$50,000 - \$74,999	17.14%	36
\$75,000 - \$99,999	14.29%	30
\$100,000 - \$124,999	16.19%	34
\$125,000 - \$149,999	4.76%	10
\$150,000 - \$174,999	7.14%	15
\$175,000 - \$200,000	3.81%	8
\$200,000+	3.33%	7
Prefer not to answer	13.33%	28
TOTAL		210